

Conflict-free Case Management

What is it, and what will it mean for people receiving (DS, BI, and AFC) services?

Get answers to your questions at this information session

All are welcome

In-person at GMSS – Wednesday, March 19 at 5 pm

If you can't attend in person, join us by [Zoom](#).

<https://us02web.zoom.us/j/85351528702?pwd=ChDPLUIrtESUJCxdOQEb7s3Wk8R2x.1>



COI, "see-oh-eye" - Conflict of interest-free case management

WHAT	Federal rule – all states must follow it for all HCBS programs.
WHY	People must have their needs assessed, planned for, and monitored by someone other than the agency that delivers services.
RESULT	All people receiving HCBS will get a new <u>case manager</u> in 2025; this person will be on your team in addition to your agency <u>service coordinator</u> .

Your new case manager and your current service coordinator will work together to support you.



WHAT WILL CHANGE (DS, BI, AFC)

Your new Case Manager will be responsible for

- making sure you have a current needs assessment (SIS-A, for DS)
- supporting you to choose the services you receive, including where you receive them
- writing your annual service plan
- monitoring your progress and welfare
- being in regular contact with you, and visiting you in your home



WHAT WILL STAY THE SAME (All programs - DS, BI, AFC)

GMSS will stay responsible for most of the things we do now:

- writing your support plans (communication, employment, behavior, etc.)
- gathering information about the progress you are making toward your goals
- contracting with Shared Living Providers
- providing training to GMSS employees, Shared Living Providers, and Respite Providers
- providing direct services (community, employment, communication, etc.)
- visiting you in your home each month
- helping you get the health care you need
- monitoring for and responding to issues, concerns, and critical incidents
- helping you to solve problems



Transition Plan – AFC

- July – Dec. - AFC participants will transfer case management to an Area Agency on Aging.
- By December 31 – all AFC participants will receive case management from their new case manager.



Transition Plan – **DS and BI**

- April - New contracts with Case Management Organizations (CMO) begin
- May - Community information sessions will be held
- May – You will choose your Case Management Organization (CMO)
- June – Anyone who didn't choose a CMO will be enrolled with one by DAIL
- June – All (DS) participants will have a completed SIS-A which will establish your new, individual budget amount
- July 1-September 30 – Pre-transition meetings will be scheduled with participants, families, current service coordinators, and new CMOs.
- October 1 – New DS individual budgets go into effect
- October 1 – You will begin receiving case management from your new case manager.

DRAFT CASE MANAGEMENT STANDARDS

The draft Case Management Standards were published last week by DAIL and were emailed to you.

You can review them online at [Case Management Certification Standards Public Feedback Draft.pdf](https://ddsd.vermont.gov/sites/ddsd/files/documents/Case_Management_Certification_Standards_Public_Feedback_Draft.pdf)
https://ddsd.vermont.gov/sites/ddsd/files/documents/Case_Management_Certification_Standards_Public_Feedback_Draft.pdf

Learn More by Attending a Zoom Information Session

Families and Guardians

Thursday, March 20, 3:00pm-4:30pm

<https://www.zoomgov.com/j/1611344183?pwd=LaUugiuA9nOJDAoOsZgmuve54CSKBh.1>

Meeting ID: 161134 4183, Passcode: 340071

Individuals

Friday, March 21, 12:30pm-2:00pm

<https://www.zoomgov.com/j/1612112242?pwd=7NpJiCGrcrEae7gZf9umkzof9VWVzP.1>

Meeting ID: 161 211 2242, Passcode: 368164

Provide feedback by 3/21 via an anonymous form at [VT Case Management Standards Manual Public Feedback](#)



TO LEARN MORE COI

For additional information and FAQs, visit <https://vermonthcbs.org/>

The Department of Disabilities, Aging, and Independent Living (DAIL) has established two dedicated email addresses for your questions about the COI changes.

- For DS, send your questions to AHS.DAILDDSDCOI@vermont.gov
- For BI, send your questions to AHS.DAILASDBIP@vermont.gov

Other resources include

- Vermont Developmental Disabilities Council ([About Us | Developmental Disabilities Council](#))
- Green Mountain Self Advocates ([Home - Green Mountain Self-Advocates](#))