# GMSS REPORTER

#### GREEN MOUNTAIN SUPPORT SERVICES QUARTERLY NEWSLETTER

October 2025 (4th Quarter newsletter)



A special participant celebration!

Join us for trick-or-treating, wand making, dancing, bingo, snacks and more!

Thursday, October 30<sup>th</sup>, 2025 1:00 – 3:30pm

We encourage everyone to come dressed up as they'd like!
(Please no weapons of any kind with costume)





August oth

September 3rd

September 17th

October 1st

14/30

72/19

October 15th

October 29th

November 12th November 26th

December 10th

December 19th

From 9:30-10:45 A.M.
At Green Mountain Support Services



#### **Board Meetings**

Our GMSS Board meets on the fourth Thursday of the month at 5:30pm. A meeting link can be found on our website: gmssvt.org

BOARD

### Painting with Andrea



Wednesday, November 5<sup>th</sup> 9–11am All supplies provided

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ELIZABETH
WALTERS

EXECUTIVE

Welcome to fall, all -

We crossed an important milestone when conflict-free case management and payment reform both went live on October 1 for those in our Developmental Services and Brain Injury programs. These changes mark the

most significant change in Developmental Services since the closing of the Brandon Training School more than thirty years ago. Some of the resulting changes – such as the addition of a new case manager to one's life - are very visible and real to those we support. Many more of the changes – new state policies, changed funding processes, changed procedures for how we document our work - are happening behind the scenes. It's a very busy time as we build new workflows and adapt to the changed guidelines, but our aim is to keep all the behind the scenes work there, behind the scenes, as we want those we support to have the smoothest possible experience. The transition to conflict-free case management for those in our Adult Family Care program is now also underway. Meetings to introduce new case managers are beginning now and those transitions will be taking place by the end of the year.

Some of you have had questions about what the federal government's profound policy changes and budget cuts, and now full shutdown, might mean for people receiving services. GMSS sustained its first direct hit last month. Cuts to the Substance Abuse and Mental Health Services Administration (SAMHSA) took away funding that was to

pay for the Mental Health First Aid training we just offered. The agency absorbed that cost because we believe in the training and didn't want those who had signed up to miss the opportunity. To date, the indirect hits have been both more plentiful and more noticeable. Longer wait times to reach Social Security are one example. If we learn of changes that will affect those receiving services, we will share that right away.

Thank you to those of you who came to September's Tropical Party. Those opportunities to slow down and be together are both joyful and important to our sense of community. Please join us if you can for our next event, our Halloween Party on Thursday, October 30th from 1:00-3:30pm. Costumes are encouraged, and all are welcome! October marks our annual service coordination appreciation event and I hope you'll take a moment to thank your service coordinator for what they do. As always, please reach out if there is something you'd like to ask about or discuss.





## New Crisis Management Policy and Procedures

Beginning Oct 22<sup>nd</sup>, GMSS staff will be trained on our new crisis management and violence prevention policy and procedures. Our GMSS Crisis Management Team spent much time thinking about the mental, emotional, and physical well-being of all GMSS staff and visitors. If you are curious of our plan and safety updates, please reach out to one of our **crisis** management team members:

<b>Hellen Bard</b> 802-851-7075	Supported Employment Coordinator
<b>Amy Gillilan</b> 802-851-7065	Operations Manager
<b>Beth Hammond</b> 802-851-7048	Operation Director
Jennifer Hanley	Human Resources
802-851-7068	Generalist
<b>Andrea Mayo</b> 802-851-7041	Office Manager

#### Please note

Starting Oct 22, <u>our foyer door will be</u> <u>locked 24/7</u>. Visitors and partners who do not regularly work onsite will be buzzed in and asked to sign in.

ALERT!

#### **Emergency Notification System**

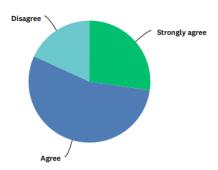
To ensure timely communication in the event of an emergency or urgent situation, we will send alerts via text and voice recordings as soon as possible. If you have not received a test email from our emergency notification system, please sign up to do so here: <a href="mailto:gmssvt.org/notifications">gmssvt.org/notifications</a>

#### Notice for GMSS Participants 2025 Participant Satisfaction Survey

Every year we collect participant feedback so that we can be sure we are doing our very best. We appreciate the time our participants took to complete our 2025 survey. Highlights of the results are below, if you would like to review the complete report, visit: <a href="mailto:gmssvt.org/survey">gmssvt.org/survey</a>

Q2 I/We received the services that were right for us.





"They have always listened to my needs and helped me to problem solve when I have had any issues."



#### **Upcoming SLP Trainings**

To sign up for any training, visit our website's SLP resource page:

gmssvt.org/slp-resources

**Therapeutic Options -** full course December 10, 2025, 9:00am - 3:00pm

#### First Aid/CPR Certification

November 18, 9:30am – 1:30pm



If you haven't picked up your GMSS First Aid kit, please swing by our front office!



## GMSS REPORTER

### Celebrating our GMSS Team

#### Welcome!

Jacki Earle
Direct Support Professional



**Amanda Jones**Service Coordinator



**Quinn Cayton**Direct Support Professional



Christa Barrett Specialized Care Team DSP



**Ben Carpenter**Direct Support Professional



**Stacey Merriam**Administrative Assistant



**Liam Mitchell**Direct Support Professional



**Rebecca Morin**Direct Support Professional



#### **GMSS** Anniversaries

(Oct - Dec 2025)

#### **GMSS Employees**

Liza Jones	10/17/2018	7yrs
Hellen Bard	10/11/2021	4yrs
Ana Hammond	10/25/2023	2yrs
Bourgeois, Hallie	11/01/2019	6yrs
Acosta, Salvador	11/20/2023	3yrs
Patch, Darcy	11/25/2024	1 yr
Barup, Lindsay	12/21/2016	9yrs
Gravel, Brenda	12/14/2020	5yrs
Henderson, Katherine	12/02/2024	1yr

#### **Shared Living Providers**

Tina Tyrell	10/1/1988	37yrs!
Faye Cochran	10/1/1999	26 yrs!
Tina Lehouillier	10/1/2007	18yrs!
Micheal & Amy Merchant	10/1/2011	14yrs!
Elke & Ernest Jones	10/1/2012	13yrs!
Penny Strong	10/15/2018	7yrs
Wendy Cookson	10/15/2018	7yrs
Gloria Young	10/22/2019	6yrs
Christine "Dede" Larow	10/6/2021	4yrs
Mary Hunt	10/29/2021	4yrs
Erika Thompson	11/1/2012	13yrs!
Darcy Berthiame	11/15/2017	8yrs
Christi Mason	11/1/2017	8yrs
Bill Coleman	12/1/2014	11yrs!
Grace Bagalio	12/1/2015	10yrs!
Marsha LaBree	12/1/2016	9yrs
Tammy LaPan	12/3/2020	5yrs
Jodi Hodgdon	12/1/2020	5yrs
Dorothy Leach	12/1/2020	5yrs
Justin Mollander	11/1/2020	5yrs
Amanda LaRock	12/16/2021	4yrs
Katie Belvel	11/15/2023	2yrs

**Green Mountain Support Services** 

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