

GMSS REPORTER

Volume 9, Issue 11

May 2024

SPRUCING UP

Thanks to the hard work and talent of Office Manager Andrea Mayo, the front of the GMSS building is getting a spring face lift and a splash of color.



GMSS REPORTER

Compliance, quality focal of our work

Dear GMSS Community, Our quality improvement work continues, and we are steadily refining and expanding our efforts. What this means for the people we support is that we are more carefully monitoring service delivery to ensure that it matches participants' needs and funded supports; that all team members have the training they need to do their jobs effectively; that service plans and emergency fact sheets are current and comprehensive; and more. We are always looking at our work through two important lenses – compliance and quality. Compliance means we are adhering to rules and regulations – critical to participants' safety and welfare, and also to agency health. Quality means that we look past compliance to ask, "Are we making a positive difference? Is the person's quality of life better as a result of what we are doing?" We are very fortunate

to have Sal Acosta as our Quality Director because his decades of quality improvement leadership experience mean our ship is being expertly and thoughtfully steered.

There are several important initiatives at the state level that will affect everyone we serve. Payment reform is advancing steadily in DS services and COI (conflict of interest-free case management) will affect participants in Developmental Services, Brain Injury, and Adult Family Care. COI will introduce a new, independent case management entity to each person's team, changing the role of service coordination as we know it now. I encourage you to attend information sessions and ask questions about what this will mean



ELIZABETH WALTERS
EXECUTIVE DIRECTOR

for you.

In closing, we are so pleased that GMSS is once again host to a variety of activities for the people we support, and for our broader community. Last month's Art Day was a resounding success. It was well attended, some beautiful art was created, and most importantly, there were big smiles on people's faces! On Saturday, May 11 (9:00 a.m.-3:00 p.m.), we'll host our Makers' Market and Vendor Fair. There's going to be an array of items for sale including jewelry, handmade soaps, quilts, greeting cards, photography, food items, hats, toys, dog treats, and more. On Wednesday, May 29th (2:00 p.m.-4:00 p.m.), we will be hosting a Community Music Jam in celebration of Older Americans' Month. Bring an instrument and join us, or just come for the company and entertainment! This event will be free and open to the public.

Please continue to reach out.

— Elizabeth Walters

UPCOMING GMSS BOARD MEETING

The next GMSS board meeting will be held Thursday, May 30th, 2024, from 6:00 p.m.-7:00 p.m. via Zoom. All members of the GMSS community are welcome to attend board meetings. The board will designate a public comment period at each meeting during which community members may ask questions or offer comments.

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NEW EMPLOYEE SPOTLIGHT

GMSS welcomes Jennifer Hanley to the team!

I graduated with an Associates Degree in Multimedia and Graphic Design in 2003 but soon after started a family and became a stay at home mom. When it was time to venture out into the working world, I had no interest in my degree and started a job as a caregiver in a Residential Care Home. I knew immediately that this was where I wanted to be and through the years with great mentors and on the job trainings, I moved into various roles such as Business Office Manager and HR. I like knowing that I make a difference in the lives of staff and residents.



Jennifer Hanley
HUMAN RESOURCES
GENERALIST

I have lived in Chittenden County all my life and am currently in Colchester. I have 4 kids and will be getting married the end of July! I love going for walks, reading, spending time with my family, and baking. I will most likely bring in goodies to share



MAKERS MARKET & VENDOR FAIR

May 11th, 2024 9am-3pm

GMSS, 93 James Rd Morrisville, VT

To benefit and sponsored by Green Mountain Support Services

Vendors include Jewelry makers, Quilters, Crochet items, Dog Treats, Wood Burnings, Scentsy, Bath Bombs, Lip Balms, Goat Milk Products, Tumblers, Hats and so much more!



NEW EMPLOYEE SPOTLIGHT

GMSS welcomes Tammy Chase to the team!

I have been working in this type of field for the last ten years. I started working with children and have now moved to the other end of the spectrum working with adults. My passion is helping others live their best life and being with my family and my 2 pitties. I grew up on Morrisville (mostly ... have also lived in Colorado, Oklahoma and Connecticut.) Now I live in Johnson. I enjoy walking, reading and baking. Family get together's are also my passion ... having time with my grandchildren!



Tammy Chase
AFC SERVICE
COORDINATOR



We honor our amazing nursing team during National Nurses Week! GMSS is extremely fortunate to have such dedicated healthcare professionals. Thank you to Christina, Ashley, and Rebecca for all of your compassion and dedication!

YOU'RE INVITED!

PLEASE JOIN US FOR
OUR SECOND ART EVENT!

WHEN: Monday, June 24th
WHERE: 93 James Road, Morrisville
TIME: 10:00 a.m.-12:00 p.m.

All materials will be provided!
If you would like to share your work, someone will
be available to take pictures, so your work
can be added to an Agency card!
We look forward to seeing you there!

 Contact Makayla Carpenter
via email at
makayla.carpenter@gmssvt.org
for any questions.

Green Mountain Support Services
93 James Road
Morrisville, VT 05661

Phone: (802) 888-7602
Fax: (802) 888-1182



Ensuring Our Neighbors with Disabilities
are at Home in their Community.

gmssvt.org

Follow us on Facebook!

May Employee Anniversaries

Naw Ruth Doe – 2023 (1 year)
Laurie-Anne Couture – 2023 (1 year)
Lynn Burnham – 2022 (2 years)

May SLP Anniversaries

Gabe Mello – 2018 (6 years)
James Christie – 2019 (5 years)
Zachary Lafont – 2019 (5 years)
Sandy Garand – 2019 (5 years)
Michelle Knowlton – 2023 (1 year)
Sally Carpenter – 2023 (1 year)
Brandy Carleton – 2023 (1 year)

Therapeutic Options

- * Aug. 14th from 8:30 a.m.-3:30 p.m. —
Full Course for new hires
- * Sept. 11th from 8:30 a.m.-12:30 p.m. —
Re-Cert Virtual
- * Oct. 9th from 8:30 a.m.-12:30 p.m. —
Re-Cert In Person

Bingo Dates

9:30 A.M. to 10:45 A.M.

~~February 28th, 2024~~

~~March 13th, 2024~~

~~March 27th, 2024~~

~~April 10th, 2024~~

~~April 24th, 2024~~

~~May 8th, 2024~~

May 22nd, 2024

June 5th, 2024

June 19th, 2024