

Phoenix Cleaning Contracts Ltd

Environmental Policy 2025

We recognise that our activities have an impact on the environment in terms of the use of raw materials, emissions to air and water, and waste generation. Therefore we seek to continually improve to minimise our carbon footprint.

Reviewed by Scott Burrows
2nd January 2025

Signed*Scott Burrows*.....

**Our Mission statement:**

We are committed to integrating environmental responsibility, social responsibility and financial sustainability into all our operations to minimise impact, reduce our carbon footprint and drive positive change that will last for future generations.

To achieve this, we are dedicated to the following principles:

Social Responsibility

Promote diversity, inclusion, and equality within our workforce, supply chain, and community engagements.

Ensure fair labour practices, safe working conditions, and respect for human rights throughout our operations and supply chain.

Financial Sustainability

Maintain a financially viable business model that balances profitability with long-term sustainability goals.

Invest in sustainable technologies and machinery, processes, and infrastructure that offer both environmental and economic benefits.

Innovation and Collaboration

Foster a culture of innovation that encourages and continuous improvement in sustainability practices.

Collaborate with industry peers, partners, and stakeholders to share knowledge, best practices, and resources for collective impact.

Inspiring a Sustainable Future

Lead by example and inspire others through our commitment to sustainability, integrity, and ethical business practices.

Educate and empower employees, customers, and stakeholders to embrace sustainability in their own practices and decision-making processes.

By adhering to these sustainable principles, PCCL can fulfil its mission of integrating environmental responsibility, social responsibility, and financial sustainability into its operations while driving positive change and inspiring a future where both people and the planet thrive.



Environmental Policy

We at Phoenix Cleaning Contracts Ltd are a specialist company that specialises predominantly in Window cleaning services, but also general cleaning including pressure washing and gutter cleaning. We recognise that our activities have an impact on the environment in terms of the use of raw materials, emissions to air and water, and waste generation, and seek to continually minimise our carbon footprint.

We are committed to carbon reduction in the following ways:

- Continual improvement in its environmental performance
- Preventing pollution
- Compliance with all environmental legislation, regulations and codes of practice relevant to the industry sector in which it operates.
- Reducing water usage
- Monitoring waste

It is our policy to:

- Make efficient use of natural resources by conserving energy and water, minimising waste, and recycling where possible
- Meet its duty of care requirements in relation to waste by ensuring the safe keeping, transportation and subsequent recovery or disposal of waste if ever necessary.
- Use recycled construction materials whenever these can be commercially justified
- Keep transport use to a minimum and regularly service vehicles to maintain their efficiency

We understand that we have a duty to consider all our practises and be conscious of environmental impacts whilst onsite at various locations that include the following:

- Minimising Water and energy we use
 - Turn off lights when not in use
 - Ensure fans and heaters are off
 - Turn off taps
 - Use water saving equipment such a Reach and Wash and low flow nozzles
- Chemicals – PCCL do not use chemicals but are aware of the following
 - Must be stored in a lockable area, near drainage with COSHH records
 - Use of bio-degradable & environmentally friendly Squeegee-off
 - Incidences must be reported and acted upon including spills, contamination, damage, fire , litter
 - Spill kits readily available in all vans
- Grounds
 - Preserve wildlife
 - Take care with the placement of ladders and footsteps
 - Dispose of waste water away from site
- Waste
 - All waste to be taken away from site and comply with Reduce, reuse and recycle
 - Where waste cannot be removed from site onsite recycling rules and disposal must be adhered to

Phoenix Cleaning Contracts will review this policy on an annual basis, taking into account any changes within legislation and our organisation, and other factors.

We will communicate this policy to all our employees and ensure that they are given appropriate training to raise awareness of environmental issues.

We will make this policy available when requested to interested parties including members of the public.

The next review is due January 2026.



Targets for 2025

- **Continue with regular waste audits to continually improve, educate and monitor**
- **Reduce the mileage in all vehicles**
- **Look to replacing Renault traffic with electric vehicle**
- **Continue to ensure and encourage the reducing all waste**
- **Incorporate the 3 R's – Reuse, reduce and Recycle, into every working day**
- **Monitor water usage – limit the re-filling of water in the 'Reach and Wash' system in the vans water tank.**
- **Look at part exchanging vans for electric vehicles**
- **Actively search for a company that builds pressure washers out of recycled parts - and take this into account when purchasing all new equipment**
- **Research Carbon Footprint calculators and compile a list of data to see if we can see the reduction in our footprint over the last 3 years**

Risk assessment

Risk	Impact	Rating	Controls to reduce risk	Rating after controls
Pollution	Global warming, emissions, Use of natural resources,	5	Company vehicles - Regular servicing and maintenance to improve efficiency and reduce emissions. Improved work planning to reduce mileage. Vans with multi-person cabs to reduce number of vehicles needed	2
Water usage	Consumption of water is a use of natural resources	4	Using Reach and wash system reduces amount of water used. Re-filling of tanks kept to a minimum	2
Chemical waste	Cleaning chemicals are harsh to the environment, especially plant life	5	No chemicals used. Reach and wash is a Pure water system – no chemicals needed. Biodegradable & environmentally friendly Squeegee-off is used for traditional window cleaning method. Can be disposed of in domestic waste.	0
Solid waste	Old rubber blades are not biodegradable affecting global warming	3	Collected once a month and recycled through Recycle.net or a Rubber mulching company.	1
Packaging waste	Packaging from Ionic deliveries and Plastic cartons cause a lot of unnecessary waste	4	All cardboard and paper is recycled. Other packaging can be returned to them to re-use. Squeegee-off now purchased in squeezable pouches rather than re-ordering bottles	1
Fuel/oils	Fuel used when driving and or operating the pressure washer can be high affecting use of natural resources	4	Reduce number of miles in all company vehicles – use Waze for shortest routes and avoiding being sat in traffic. Company vans not to be used outside of working hours Mileage reduced with better planning of work ie. Areas in close proximity are completed at one time Multi-person cabs enable just one vehicle to be used rather than 2	2
Electricity use	Electricity used for charging the van and heating the water is a use of natural resources	3	Van is modified to be re-charged by the alternator therefore van creates its own electricity.	0
Office waste	High use of paper	4	Email used as an alternative No longer using diaries – all staff use planners on their phones. Payslips and staff notices etc sent via email	1
General waste	Lunch waste – packaging from sandwiches and drinks bought during a working day	4	Plastic bottles and cans re-cycled. Staff encouraged to make lunch at home and bring in lunch in packed lunch boxes and use reusable drinks containers	1

