



Commercial Basic

\$99/mo

- 2 hours of remote support per month
- 1 annual on-site visit for cleaning, repositioning, and wellness check
- Twice-yearly firmware & software updates
- 10% discount on additional equipment & labor
- Priority scheduling - service within 2 business days
- Discounted hourly rate - \$95/hr (normally \$120)
- Reduced service call - \$75 (normally \$100)
- 1-year extended hardware warranty (Eagle I equipment only)
- 30% credit toward a future upgrade if unused for 2 consecutive years

Commercial Plus

\$149/mo

- 3 hours of remote support per month
- 2 on-site visits per year for cleaning and wellness checks
- Twice-yearly firmware & software updates
- 15% discount on additional equipment & labor
- Priority scheduling - service within 1 business day
- Discounted hourly rate - \$85/hr (normally \$120)
- Service call - FREE
- 2-year extended hardware warranty
- Access to loaner cameras during repairs
- 30% credit toward a future upgrade if unused for 2 consecutive years

Commercial Premium

\$249/mo

- 4 hours of remote support per month
- 4 on-site visits per year (quarterly)
- Quarterly firmware & software updates and critical patches
- 20% discount on additional equipment & labor
- Priority scheduling - same-day service
- Discounted hourly rate - \$75/hr (normally \$120)
- Service call - FREE
- 3-year extended hardware warranty
- Loaner cameras and immediate replacement shipping
- Annual on-site staff training session
- 40% credit toward a future upgrade if unused for 2 consecutive years

By enrolling in a maintenance plan, you agree to a 12-month commitment with monthly billing beginning on the date of acceptance. Billing continues until cancellation is received in writing with 30 days notice. Service hours and visits do not roll over. Early termination within the initial 12-month term may result in a fee equal to one month of service. The plan covers only equipment sold by Eagle I Security; components we did not install are billed at standard rates. If your account remains in good standing and no service visits or remote support hours are utilized for 2 consecutive years, you will receive a credit toward a future system upgrade as specified by your plan.

Customer Signature _____

Eagle I Security Representative _____

Date _____

Date _____

Customer Name (printed) _____

Name (printed) _____

Customer Address _____