Residential Maintenance Plans

Professional monitoring and support for your home security

Eagle I Security
630-373-9557
support@eagleisecurity.net

Home Basic $49/mo

- 1 hour of remote technical support per month
- 1 annual on-site visit (cleaning, repositioning & wellness)
- Twice-yearly firmware & software updates
- 10% discount on additional equipment & labor
- Priority scheduling – service within 2 business days
- Discounted hourly rate – $95/hr (normally $120)
- Reduced service call – $75 (normally $100)
- 1-year extended hardware warranty (Eagle I equipment only)
- 30% credit toward a future upgrade if unused for 2 consecutive years

Essential maintenance plan for peace of mind

Home Premium $79/mo

- 2 hours of remote technical support per month
- 2 on-site visits per year (cleaning & wellness)
- Twice-yearly firmware & software updates
- 20% discount on additional equipment & labor
- Priority scheduling – service within 1 business day
- Discounted hourly rate – $75/hr (normally $120)
- Service call – FREE
- 2-year extended hardware warranty
- Access to loaner cameras during repairs
- 30% credit toward a future upgrade if unused for 2 consecutive years

Comprehensive plan for maximum protection

By enrolling in a maintenance plan, you agree to a 12-month commitment with monthly billing beginning on the date of acceptance. Billing continues until cancellation is received in writing with 30 days notice. Service hours and visits do not roll over. Early termination within the initial 12-month term may result in a fee equal to one month of service. The plan covers only equipment sold by Eagle I Security; components we did not install are billed at standard rates. If your account remains in good standing and no service visits or remote support hours are utilized for 2 consecutive years, you will receive a credit toward a future system upgrade as specified by your plan.

_____   _____
Customer Signature   Eagle I Security Representative

_____   _____
Date   Date

_____   _____
Customer Name (printed)   Name (printed)

_____
Customer Address