

**EPF Fact Sheet n°5** 

## THE END OF ROAMING IN THE EU

As from 15 June, mobile users travelling to other EU countries will be able to call, text or surf the net without paying any extra charges.



Welcoming the agreement Andrus Ansip, Commission Vice-President for the Digital Single Market, said:

"Europeans have been calling and waiting for the end of roaming charges as well as for net neutrality rules. They have been heard. We still have a lot of work ahead of us to create a Digital Single Market. Our plans to make it happen were fully endorsed by Heads of State and Government last week, and we should move faster than ever on this."

## WHAT CAN YOU DO?

Travel abroad AND

- Call any number
- Text any number
- Surf online
- Receive calls

...WITHOUT ADDITIONAL CHARGES!

## WHAT CAN'T YOU DO?

Calling from home your friends and relatives abroad

Calling from home is not roaming. The new rights cover communications (calls, SMS, data) made when roaming in the EU, which means when travelling abroad in the EU. The prices of calls from home to a foreign country, including in the EU, are not regulated.

For more information on the end of roaming charges, read all the Q&A the EU Commission posted in its <u>dedicated</u> page.