

Privacy Policy

Introduction

At Total Body Healthcare, Inc., we are committed to protecting your privacy. This privacy policy outlines how we collect, use, and safeguard your personal information, ensuring compliance with applicable regulations.

Types of Information Collected

We may collect the following types of personal information from our patients:

- Name
- Contact information (email address, phone number)
- Date of birth
- Medical history and health information
- Insurance details
- Any other information relevant to your care

Method of Information Collection

Patient data may be collected through:

- Registration and intake forms
- Appointments and consultations
- Online forms on our website
- Electronic health records (EHR)
- Cookies and tracking technologies for website usage analysis

Purpose of Data Collection

We collect patient information to:

- Provide medical care and improve our services
- Communicate with you regarding your appointment or treatment

Total Body Healthcare, Inc.

1558 Northeast 162nd Street, Suite A, North Miami Beach, Florida 33162, United States

Phone: <u>786-245-7444</u> Fax: <u>786-863-8005</u> Email: <u>info@totalbodyhc.com</u>



- Process insurance claims and payments
- Send updates, reminders, and other relevant health information
- Ensure compliance with medical regulations and standards

Data Sharing

We do not share your personal data with third parties except:

- When required by law
- To trusted service providers assisting in our operations (with strict privacy agreements)
- If necessary to protect our rights or comply with legal obligations
- To coordinate with healthcare professionals involved in your care, with your consent

Important: Phone numbers collected for SMS consent will not be shared with third parties or affiliates for marketing purposes.

Contact Information

If you have any questions or concerns about our privacy practices, please contact us at:

- Email: info@totalbodyhc.com
- Phone: 786-245-7444
- Address: 1558 N.E. 162nd Street, Suite A, North Miami Beach, FL 33162

We are dedicated to ensuring your information is handled securely and in accordance with this policy.