

Alpha Echo Ventures SMS Privacy Policy

Effective Date: January 1, 2026

1. Introduction Alpha Echo Ventures LLC. ("we", "us", "our") operates www.aevnt.com. This Privacy Policy explains how we collect, use, disclose, and protect personal information when you visit our website and when you enroll in or interact with our SMS/text messaging services delivered via 10DLC.

2. Data Controller Alpha Echo Ventures LLC Address: 5934 Premier Way Email: support@aevent.com Phone: 239-880-2314

3. Information We Collect

- Contact & account information: name, email address, phone number.
- Messaging consent and opt-in records: timestamp, IP address, method of opt-in, message templates sent, and consent logs required for 10DLC compliance.
- Transactional data: order information, payment identifiers (we do not store full payment card data unless specified).
- Usage data: IP address, browser type, device identifiers, pages visited, cookies, analytics.
- Support communications: messages, chat logs, and related metadata.
- Any other information you provide when you fill forms or communicate with us.

1. How We Use Your Information We use personal information to:

- Provide, operate, and maintain our website and SMS services.
- Send transactional and operational messages (appointment reminders, security alerts, order updates).
- Send marketing/promotional messages if you explicitly opt in.
- Maintain consent records to comply with 10DLC/TCR and carrier requirements.
- Improve our services, analyze usage, and detect/prevent fraud or abuse.
- Respond to inquiries, provide customer support, and enforce our terms.

1. SMS / Messaging Consent, Opt-In & Opt-Out

- By providing your phone number and opting in, you consent to receive SMS messages from Alpha Echo Ventures LLC at the phone number provided.

- Message frequency: As much as needed for adequate support services
 - Message carrier rates may apply.
 - Opt-out: Reply STOP to any message to unsubscribe. After unsubscribing, you may receive a confirmation message. For help, reply HELP or contact support@aevent.com : 239-880-2314.
 - We maintain opt-in and opt-out records for compliance; we will honor opt-out requests promptly.
 - Consent for marketing communications.
 - Performance of a contract for transactional/necessary communications.
 - Legitimate interests for fraud prevention, analytics, and service improvements, balanced against your privacy rights.
1. Sharing & Disclosure We may share personal information with:
 - Service providers and vendors (SMS gateway/10DLC providers, hosting, analytics, payment processors) who process data on our behalf.
 - Carriers and The Campaign Registry or other industry entities when required for 10DLC registration and compliance.
 - Legal and regulatory authorities when required by law or to protect our rights.
 - In connection with a merger, acquisition, or sale of assets (with notice where required).
 1. Data Retention We retain personal data as long as necessary to provide services, fulfill legal and compliance obligations (including 10DLC consent retention), resolve disputes, and enforce agreements. Specific retention periods: opt-in/consent records — as required by carriers/regulators.
 2. Security We implement administrative, technical, and physical safeguards to protect personal data. No transmission over the internet is 100% secure; we strive to protect your information but cannot guarantee absolute security.
 3. International Transfers If data is transferred outside your jurisdiction, we will implement appropriate safeguards (e.g., standard contractual clauses) as required by applicable law.
 4. Your Rights Depending on your jurisdiction, you may have rights to access, correct, delete, restrict processing, object to processing, or request data portability. To

exercise rights, contact support@aevent.com. We may need to verify your identity before responding.

5. **Children** Our services are not intended for children under 16 (or local age of consent). We do not knowingly collect personal information from children. If you believe we have, contact us to request deletion.
6. **Cookies & Tracking** We use cookies and similar technologies for site functionality, analytics, and marketing. You can manage cookie settings in your browser; disabling cookies may affect site functionality.
7. **Third-Party Links** Our site may contain links to third-party sites. This Privacy Policy does not apply to third parties; review their privacy practices separately.
8. **Changes to This Policy** We may update this Privacy Policy. We will post the revised policy with a new Effective Date and, where required, notify users by email or prominent notice on the site.
9. **Contact Us** For privacy questions, requests, or concerns: support@aevent.com, 239-880-2314, or mail to 5934 Premier Way.