

To Whom It May Concern,

We want to take this opportunity to recommend American Claims LLC for their exceptional work in handling our insurance claim with Allstate following a devastating fire at our home in Vail, Colorado.

American Claims LLC demonstrated professionalism, organization, and an unwavering commitment to protecting our interests. They immediately brought in a full team to inventory all of our personal property. In addition, they coordinated two specialized companies—one focused on salvageable items and another dedicated to fine arts, rugs, and other high-value contents. Their detailed and accurate documentation ensured that every item was properly evaluated and presented to Allstate.

American Claims LLC also provided comprehensive calculations and guidance regarding our Additional Living Expenses (ALE), clearly outlining how these benefits should be paid under the terms of our policy. Their expertise was essential in establishing the correct framework for what we were owed while our home remained uninhabitable.

As the claim became increasingly complex, we sought legal counsel for guidance. Throughout this process, American Claims LLC remained supportive and worked very closely with our attorney. Their organized reports, valuation work, and claim analysis played a critical role in securing a fair and successful resolution. With their involvement, we were able to obtain:

- Policy limits on the building coverage
- A substantial lump sum settlement for ALE
- A fair and well-supported payment for personal property

We truly believe these results would not have been possible without American Claims LLC. Their knowledge, persistence, and dedication guided us through a difficult process and ensured that we received the benefits we were entitled to.

Prior to the devastating fire at our home, we had no knowledge of public adjusters, and having American Claims LLC step in was invaluable—we simply could not have managed the challenges with Allstate without them.

We are sincerely grateful for their efforts and recommend American Claims LLC without hesitation to any policyholder navigating a complex or disputed insurance claim.

Sincerely,

A handwritten signature in black ink, reading "Shazad and Judi Rana". The signature is fluid and cursive, with the first names being more prominent.

Shazad and Judi Rana