

Frequently Asked Questions



What makes your PCR technology different?

Our PCR technology is proprietary in nature and has been formulated to exceed all market standards. The clinical, logistical and financial aspects of our PCR technology is far superior to all other options available and benefits every stakeholder involved.

Will my office get reimbursed, and if so, how much?

Yes. This is a question best suited for your biller, but we can also help. Through current EOB's and cms.gov information, we know that the average Medicare reimbursement can be between \$600-\$1,000 per test, depending on the panel and other various factors. We can help with understanding how our codes are utilized under medical necessity by a licensed practitioner.

How much space do I need for my office lab? New employees?

Our proprietary system needs roughly 10-12 feet of counter space within your office. This can be divided up in a number of different ways, for those offices that might need some creative ways to find space. We help identify places within your office to make sure that there is enough room. There are NO requirements for extra build-out or renovation of space (ie. venting/etc.) Some offices already have employees that already meet the criteria needed to be a technician, but if they don't, we can help guide you on what that employee's credentials would be.

How long does it take to get my lab started?

This time-frame can range anywhere from 2-8 weeks. The main factor starts with which type, if any, of CLIA license does your practice currently have. Our proprietary technology requires a CLIA high-complexity lab license, so in this case, typically 2-3 weeks. In cases of a moderate, CLIA-waived or no license at all, these cases can take anywhere from 4-8 weeks. Of course, we help guide and support you on how to get to the appropriate licensure.

What are the practice requirements to utilize our technology?

In order to fully benefit from all aspects of our proprietary technology, we typically encourage those who have tests volumes around the 200 per month mark. This can be from any of our 5 commonly tested panels. In fact, most of our account see an increase in volume, post-implementation, due to the rapid results at such a clinically significant up-leveling.