Submit and Manage Virtual Results

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QUICK GUIDE TO SUBMIT RESULTS

This page gives details on the various easy methods you can use to submit results,
but if you just want to quickly get your results submitted, then here is how:

1 - Log into Your RunSignup Account here: **runsignup.com/Login**

2 - Go to Your Profile: **runsignup.com/Profile**

3 - Click **Submit Virtual Results** on the Event for which You have Results

17 APR 2020
7:00am EDT

Sample Race
📍 Moorestown, NJ 08057 US
Event: 10K
Registrant: Kevin Tran (Age 33)

⏱ Submit Virtual Results
💬 View Registration
⊙ Contact Race
🏆 View Race Page

If the virtual race you are participating in has results enabled, you can submit and manage your own results. You can do this directly from the RunSignup Race Page or from your RunSignup profile. During registration, you will be asked to sign up for text messages or email which will allow you to submit your finish time.

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Submit Results:

We have a few methods for submitting your results. You can use whichever method works best for you.

Method 1: Submit from RunSignup Race Page

Navigate to the race's **RunSignup race page** > and select the **Result** tab > then select **Submit Virtual Results**

Next search for your registration either by first and last name or by email address and DOB.

Participant Tracking

Race-Timed Split & Finish Alerts

Receive text or e-mail alerts as participants cross timing equipment along the course. Tracking alerts are based upon the participant's bib/chip and participants do not need to carry their phone. The number of alerts varies per course. Sign up to receive alerts with the Result Notifications buttons below.

To look up a registration that you want to receive results notifications for, enter the name or E-mail address exactly as entered when registering.

Search By Name	OR	Search By E-mail Address

First Name *

E-mail Address *

Last Name *

Date of Birth *

mm/dd/yyyy

Lookup Registration	Lookup Registration

IMPORTANT: If you have your Profile set as **anonymous** (which you can check, as explained **here (https://help.runsignup.com/support/solutions/articles/17000064490-hide-yourself-from-public-lists**)), then you will not be able to find yourself in this search. You can use the instructions in the following section for *"Submit Virtual Results From Your RunSignup Profile"* in order to submit results while remaining anonymous.

Once you have found your registration select Submit Virtual Results > Enter in your time > then select Submit Results

Participant Tracking

Race-Timed Split & Finish Alerts

Receive text or e-mail alerts as participants cross timing equipment along the course. Tracking alerts are based upon the participant's bib/chip and participants do not need to carry their phone. The number of alerts varies per course. Sign up to receive alerts with the Result Notifications buttons below.

BIB NUMBER	NAME	EVENT	REGISTRATION DATE	OTHER DETAILS	RESULT NOTIFICATIONS
501	John Smith More Details	Virtual 5K Submit Virtual Results	Apr 2, 2020 at 12:51pm EDT	Gender: M Age: 28 City: Moorestown, NJ US	Result Notifications

John Smith: Virtual 5K

Results will be accepted from Tuesday October 22, 2019 12:00:am EDT to Thursday September 10, 2020 11:59:pm EDT. Click here for additional details.

Enter Your Time *

00 : 00 : 00

HR   MIN   SEC

Distance in Miles [   ] miles

☐ Only allow me to post results when logged in as kevin.lai@runsignup.com.

  If unchecked, you will also be able to post results if you enter the E-mail address or last 4 digits of the phone number you registered with.

Submit Activity

You can view results here. Please note that it may take some time before your submitted results are displayed.

Method 2: Submit Virtual Results From Your RunSignup Profile

Navigate to your RunSignup profile by selecting the Profile Icon at the top right hand corner

Features ⌄   Pricing   About Us ⌄   Learning ⌄   [Find a race 🔍]   (Run Signup)

📄 Profile

☰ My Races

👥 My Clubs

♥ My Sponsors
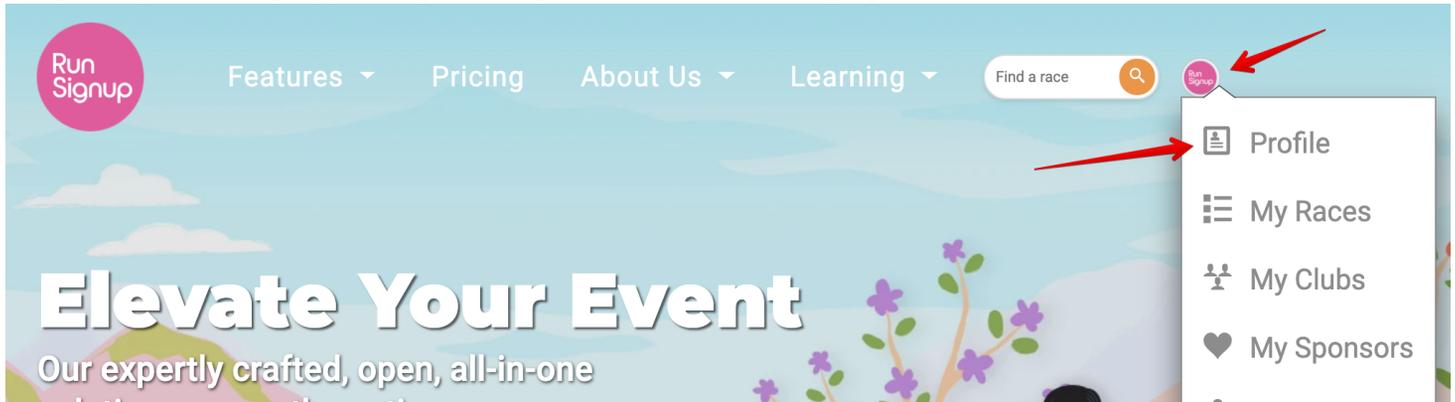
Under your Upcoming Events > Select Submit Virtual Results > Enter in your Time > select Submit Time

Upcoming Events	Past Events	Results

10 MAR 2020
9:00am EDT

RunSignup Marathon
📍 Moorestown, NJ 08057 US
Event: Virtual 5K
Registrant: John Smith (Age 28)

⏱ Submit Virtual Results
⚙ Manage Registration
↪ Resend Confirmation
⟳ Contact Race
🏆 View Race Page

John Smith: Virtual 5K

Results will be accepted from Tuesday October 22, 2019 12:00:am EDT to Thursday September 10, 2020 11:59:pm EDT. Click here for additional details.

Enter Your Time *

```
00  :  00  :  00
HR       MIN       SEC
```

Distance in Miles [   ] miles

☐ Only allow me to post results when logged in as **kevin.lai@runsignup.com**.
　　If unchecked, you will also be able to post results if you enter the E-mail address or last 4 digits of the phone number you registered with.

Submit Activity

You can view results here. Please note that it may take some time before your submitted results are displayed.

To ensure that all messages are sent at an appropriate time of day for you, you will also be asked for your timezone.

Method 3: Submit Via Activity File

RunSignup now supports the ability for participants to submit their virtual results by uploading their GPS activity recorded while using third party types of tracking tools. Participants record their activities for Virtual Events on a multitude of devices and platforms. Two very common formats of data are GPX and FIT, which services like Garmin and Strava use to store activity data.

We now give users the ability to quickly and easily enter in their activity data by selecting a GPX or FIT file from their computer. Their personalized data will automatically fill in, including the Distance, Date, Elevation Gain, and Time fields from the activity file being submitted.

This feature is available to all users without any need to enable it on the back end. Participants will see a Load Activity from File button while logging their Activity which they can click to open up a panel to submit a file.

Everesting Challenge

Matthew Avery: Everesting Challenge

Results will be accepted from Wednesday May 20, 2020 12:00:am EDT to Wednesday July 1, 2020 11:59:pm EDT. Click here for additional details.

Load Activity from File ←

New Activity

Activity *
Run ▾

Date Completed *
06/16/2020 📅

Distance in Miles *
⬚ miles
Convert from: ⌄

Enter Your Time *
00 : 00 : 00
HR   MIN   SEC

Elevation Gain *
⬚ feet   or   ⬚ meters

Comment
⬚

☐ Only allow me to post results when logged in as **avery@runsignup.com**.
   If unchecked, you will also be able to post results if you enter the E-mail address or last 4 digits of the phone number you registered with.

Submit Activity

After clicking the Load Activity from File button, a panel will slide out allowing you to browse for a file on your computer or mobile device.

After browsing for and selecting the Activity Data file, the fields for Date Completed, Distance in Miles, Elevation Gain, and Time will fill in automatically. The participant then clicks Submit.

You can learn how to export Activity data from Strava **here
(https://support.strava.com/hc/en-us/articles/216918437-Exporting-
your-Data-and-Bulk-Export#GPX)** and Garmin Connect **here
(https://support.garmin.com/en-US/?faq=W1TvTPW8JZ6LfJSfK512Q8)**.

You can also manually grab a file from a Garmin device itself by
following these instructions:

1. Hit Browse
2. Navigate to /Garmin/garmin/activities
3. Select the apropriate activity file ending in .fit

This is just one of the many ways participants can submit virtual
results when races enable RunSignup's RaceDay Virtual Results.

Method 4: Submit TXT Results

First you will need to opt in to TXT results, which you can do either **during** or **after** the registration process.

During the Registration Process:

Select Sign up for text messages and enter a valid cell phone number.

Once your registration is complete, you will receive a text message with a URL providing details and instructions for submitting your results, as well as an option to unsubscribe

Thanks for joining our Virtual Race! Details: https://runsignup.com/vr/SAMPLE6 – Text "STOP SAMPLE6" to unsubscribe
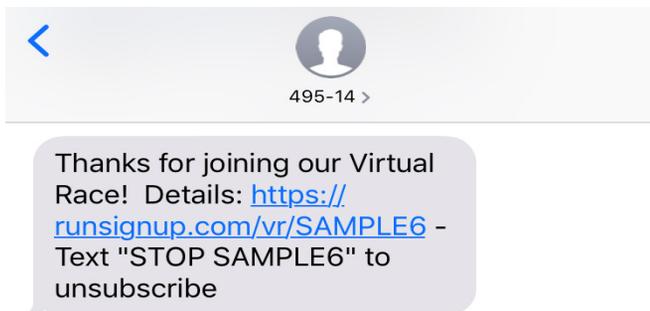
You will receive another text message with the keyword, bib number and format for texting in your results.

Post Big Bird's results: Reply with format "SAMPLE6 400 TIME" (e.g. "SAMPLE6 400 25:45")

After the Registration Process:

You can go to your **Profile > Manage Registration > Virtual Race**, and then select **Contact Info**:

# Virtual Race Management for Registration #42756708

REGISTRANT	John Winchester
EVENT	Virtual 10K

Contact Info Enter a phone or E-mail address.	Submit Results Post your finishing time.

Make your virtual participation more real by sharing your efforts! Enter your mobile phone or E-mail address and we will text you instructions on how to report your performance.

(●) Sign up for text messages   (○) Sign up for E-mail   (○) I don't want texts or E-mail

Mobile Phone Number

[   ]

You will receive an opt-in message after you register. You must reply "YES" to receive further event notifications.
Only US numbers are allowed.

Select your Timezone

To ensure that we send messages at appropriate times of the day, please select your timezone below.

Timezone *

[America/New_York (-0400)   ▼]

[Save Contact Info]

Here you can **Sign Up for Text Messages** and enter in your **Mobile Phone Number**. You can also **Select Your Timezone**, and **Save Contact Info.**

Texting in Your Results:

To submit your results, reply to the text message (or text 49514) with the Keyword, your bib number and your finish time. If successful, you will receive a confirmation that your time has been submitted
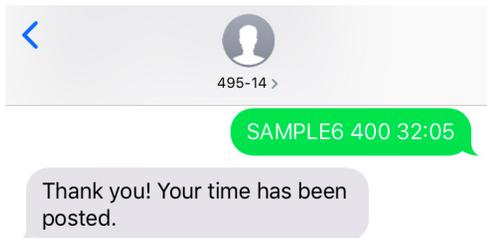

To change your virtual time, simply reply to the text message (or text 49514) with the keyword, your bib number and your updated finish time.
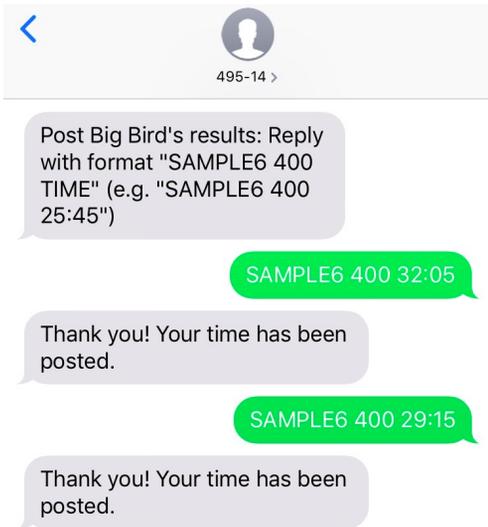
If you enter a time that is below the minimum or above the maximum time, you will receive an error text message
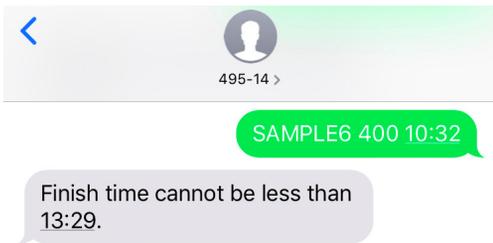
If you unsubscribe from RunSignup Text Notifications, you can resubscribe by replying (or texting 49514) with START

Method 5: Submit Email Results

If you would rather receive notifications and send results via email, you can choose to sign up for email notifications by entering your preferred email address.
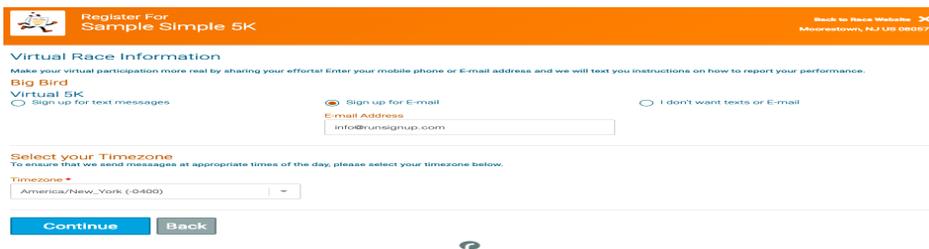
You will receive an email, separate from your confirmation, that contains a link with details for submitting your results.

RunSignUp.com <info+auto@runsignup.com>

to me ▾

Sample Simple 5K

Thanks for joining our Virtual Race!

For details, go to https://runsignup.com/vr/SAMPLE6.

You will also receive a separate email with a direct link to post your results.

Sample Simple 5K ⟩ Inbox ×   🖨 ⤢

RunSignUp.com <info+auto@runsignup.com>   9:55 AM (0 minutes ago)   ☆ ↩ 🕑 ⋮
to me ▾

Sample Simple 5K

It's time to post results! 🏃

To post Cookie Monster's results, go to https://runsignup.com/Account/ParticipantManagement/VirtualRace?registrationId=32878895&raceId=24897.

Sample Simple 5K
Sun February 2, 2020
Moorestown, NJ US 08057 📍 Directions

Virtual Race Management for Registration #32878895

REGISTRANT	Cookie Monster
EVENT	Virtual 5K

Contact Info Enter a phone or E-mail address.	**Submit Results** Post your finishing time.

Results will be accepted from Thursday November 8, 2018 1:00:am EST to Wednesday December 30, 2020 11:59:pm EST. Click here for additional details.
You can view results here. Please note that it may take some time before your submitted results are displayed.

Enter Your Time *   Don't have a time? Mark that you finished instead.

[   ] hr [   ] min [   ] sec   ☐ I finished, but did not time my run.

Submit Your Time

Manage Virtual Results

You can submit and manage your virtual results directly from your RunSignup account. To do this, log in to your RunSignup account and select Manage Registration

2 FEB 2020
9:00am EST

Sample Simple 5K
📍 Moorestown, NJ 08057 US
Event: Virtual 5K
Registrant: Big Bird (Age 33)

⚙ **Manage Registration**
↪ **Resend Confirmation**
◎ **Contact Race**
🏆 **View Race Page**

On the footer of the page, select Virtual Race

Sample Simple 5K
Sun February 2, 2020
Moorestown, NJ US 08057   ⦿ Directions

Big Bird - Registration #32887535
If you registered other people under this account for this race, you can find their registration by clicking here.

[Resend Confirmation E-mail/Barcode]

Event: Virtual 5K

Registrant: Big Bird
✉ melissa@runsignup.com
☎ 804-855-7021
1234 Sesame Street
Richmond, VA US 23230
Bib #: 400
Gender: Male
Date of Birth: 03/20/1986
Age at Time of Race: 33
Registration Date: 03/12/2019 4:14pm EDT
Registration Status: Active
Give-Away Option: N/A
Checked In: No
Total Amount Paid: $0.00

Looking to set up notifications or post results for your virtual run? If so, click here.

Race Home	My Registration	Sign Waiver
Virtual Race	Request Refund	Questions
Giveaway	Refund Policy	

You will then be taken to a page where you can submit or update your results or change your contact info

Sample Simple 5K
Sun February 2, 2020
Moorestown, NJ US 08057   ⦿ Directions

Virtual Race Management for Registration #32878098

REGISTRANT	Big Bird
EVENT	Virtual 5K

Contact Info Enter a phone or E-mail address.	**Submit Results** Post your finishing time.

Results will be accepted from Thursday November 8, 2018 1:00:am EST to Wednesday December 30, 2020 11:59:pm EST. Click here for additional details.
You can view results here. Please note that it may take some time before your submitted results are displayed.

Enter Your Time *
| 0 hr | 29 min | 15 sec |

Don't have a time? Mark that you finished instead.
☐ I finished, but did not time my run.

[Submit Your Time]

Submit a Question Check Question Status