



# Eviction Policy 2025

**Updated: 10 February 2025**

**Next Review Due: February 2026**

We take evictions very seriously to ensure the safety and enjoyment of all attendees. This policy has been developed in consultation with local authorities, emergency services, and security professionals.

## 1. Unacceptable Behaviour Leading to Eviction

The following behaviours may result in eviction from the festival site. This list is not exhaustive, and security personnel have the discretion to determine whether an individual's actions warrant removal:

- **Illegal activity** including possession or use of prohibited substances
- **Violent or aggressive behaviour** towards staff or other attendees
- **Harassment, discrimination, or hate speech** towards any individual
- **Throwing objects** in the direction of people
- **Excessive intoxication** leading to disorderly conduct
- **Encouraging others to behave badly** through incitement
- **Obstructing security or emergency services** from performing their duties

## 2. Security & Eviction Process

Our security is managed by an **independent contractor**, ensuring fair and unbiased enforcement. Security personnel will assess each incident based on available evidence, including witness statements and CCTV footage.

### Eviction Process:

1. The attendee's **details and photograph** will be recorded.
2. The attendee will be given a chance to **make a statement** before a decision is made.
3. Security will decide whether to:
  - Issue a **formal warning** and allow the individual to remain at the event.
  - **Remove the individual's wristband** and evict them from the site.
4. If evicted, the attendee **will not be allowed to return under any circumstances**.
5. Security will **escort the individual off the festival site**.

### 3. Post-Eviction Procedures

- Evicted individuals will be **escorted to Greenfield High Street**, where they must make their own way home.
- Festival staff will offer an opportunity to **contact a friend or relative** before leaving the site.
- Security personnel will assess the individual's condition to ensure they can safely leave the premises.
- Emergency Services will be notified, if security personnel feel it is appropriate.

### 4. Recording & Data Retention

For safety and evidential purposes, we will record behaviour using:

- **CCTV cameras** around the site
- **Body-worn cameras** worn by security staff
- **Written reports** documenting the incident

By entering the festival site, attendees accept that their actions may be recorded. **Any footage may be provided to the police** as evidence in criminal or civil proceedings.

#### Data Retention:

- CCTV and body-worn camera footage will be retained for **30 days**, unless required for investigation or legal proceedings.
- Personal data (such as photos and statements) will be processed in accordance with **UK GDPR** and the festival's **Privacy Policy**.

### 5. Ticket Refunds & Appeals

- **Evicted individuals will not be entitled to a refund, re-entry, or ticket substitution.**
- If an individual believes their eviction was **unjust or based on incorrect information**, they may submit an **appeal within 7 days** of the event by contacting [events@sbehospitality.co.uk](mailto:events@sbehospitality.co.uk)
- Appeals will be reviewed on a **case-by-case basis**, and a response will be provided within 28 days.

### 6. Final Statement

This policy is subject to ongoing review and may be updated as necessary. By attending the festival, you agree to abide by these terms and accept that security decisions are final.

**For any concerns or further information, please contact**  
[\*\*events@sbehospitality.co.uk\*\*](mailto:events@sbehospitality.co.uk)



## PROHIBITED

We have a formal eviction policy on-site for festival-goers seen displaying, or inciting, inappropriate, offensive or illegal activity or behaviour.



FOOD



BOTTLES / CANS



TOILETRIES  
OVER 100ML



BOTTLE CAPS



SHARP  
OBJECTS



FIREARMS  
AND TASERS



EXPLOSIVES  
AND FLAMMABLES



AEROSOLS OR  
DEODORANT /  
REPELLENT STICKS



DRUGS



MUSICAL  
INSTRUMENTS



PETS



BICYCLES



DRONES



SELFIE STICKS