

BE WISE MESSAGE CONSUMER INFORMATION

As a wise massage therapy consumer, you have certain rights and responsibilities.

YOUR RIGHTS

- The right to be treated with courtesy, dignity, and respect.
- To request a pressure level that is comfortable for you and to ask for adjustments during your session.
- The right to receive a copy of your massage therapy treatment records.
- The right to privacy in session, and with your medical information.
- The right to stay fully or partially clothed during your massage, according to your comfort.
- To be free from verbal, physical, or sexual abuse during your massage session.
- To end your session at any time, for any reason.
- To change massage providers at any time for any reason or no reason.
- To report any violation of your rights to the business or authorities.
- To refuse treatment suggestions, upgrades, or offered services.
- To file a complaint with the governing board of Massage Therapy.
- To contact law enforcement and press charges in the event of a personal violation.

Your safety and protection is our number one priority.

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YOUR RESPONSIBILITIES

- Speak up if you are uncomfortable in any way during your massage session.
- Arrive at your appointment free from the influence of alcohol and drugs.
- Abide by state laws that require draping (covering with towels, sheets, and/or blankets) during your session.
- Maintain a professional client-therapist relationship with your massage therapist at all times.
- Do not remove articles of clothing while your massage therapist is in the room.
- Be on time for your massage therapy appointment.
- Provide true, accurate, and complete health information to your massage therapist including illness and recent injury or surgery.
- Keep your voice down so as not to disturb other clients during their massage sessions.
- Keep your cell phone on silent and put away during your massage session.
- Do not touch your massage therapist at any time for any reason.
- Arrive at your appointment clean and fresh. Facilities are provided to freshen up if needed prior to your appointment.
- Treat your massage therapist and all employees with dignity, courtesy, and respect.

THANK YOU
#righttosafetouch

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