



Corporate Privacy Policy

Laxson Solutions Inc. ("Laxson Solutions", "we", "our", or "us") is committed to protecting the privacy and security of the personal information entrusted to us by our customers, business partners, employees, website visitors, suppliers, and users of our products and services.

This Corporate Privacy Policy explains how we collect, use, disclose, protect, retain, and manage personal information obtained through our websites, products, services, customer support, training, sales activities, and business operations.

This Privacy Policy applies to:

- Laxson Solutions websites
- Customer inquiries and sales
- Customer accounts
- Technical support
- Product demonstrations
- Training services
- Marketing communications
- Business relationships
- Corporate operations

It does not replace the specific Privacy Policies applicable to our mobile applications or connected products.

1. Information We Collect

Depending on your interaction with Laxson Solutions, we may collect information such as:

Contact Information

- Name
 - Company
 - Job title
 - Email address
 - Telephone number
 - Mailing address
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Customer Information

- Customer account information
- Product registrations
- Support history
- Training records
- Billing information
- Purchase history

Website Information

When visiting our websites we may automatically collect:

- IP address
 - Browser type
 - Device information
 - Operating system
 - Pages visited
 - Date and time of access
 - Referring website
 - Cookies and similar technologies
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Communications

Information contained in:

- Contact forms
 - Emails
 - Telephone calls
 - Support requests
 - Online chats
 - Event registrations
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2. How We Use Your Information

Personal information is used only for legitimate business purposes, including:

- Responding to inquiries
- Providing quotations
- Delivering products and services
- Technical support
- Customer account management
- Product updates
- Training services
- Warranty administration
- Billing
- Fraud prevention
- Security
- Legal compliance
- Improving our products and services

We do not sell personal information.

3. Cookies and Website Analytics

Our websites may use cookies and similar technologies to:

- Remember preferences
- Improve website performance
- Analyze website traffic
- Improve user experience
- Maintain website security

Where required by applicable law, visitors may manage cookie preferences through their browser settings.

Website analytics may collect aggregated information that does not directly identify individual users.

4. Marketing Communications

If you choose to receive marketing communications, we may send information regarding:

- Product updates
- Safety bulletins
- Newsletters
- Events
- Educational content
- Promotions

You may unsubscribe at any time by using the unsubscribe link included in our emails or by contacting us directly.

5. Information Sharing

Laxson Solutions Inc. does **not sell or rent personal information**.

Information may be shared only where necessary to:

- Provide requested products or services
- Process payments
- Deliver technical support
- Operate secure cloud infrastructure
- Fulfill contractual obligations
- Comply with applicable laws

We may work with trusted service providers who process information on our behalf under confidentiality obligations.

6. Data Security

Laxson Solutions Inc. uses commercially reasonable administrative, technical, and physical safeguards designed to protect personal information.

Security measures include:

- Encryption
- Secure servers
- Firewalls
- Authentication
- Access controls
- Role-based permissions
- Secure backups
- Audit logging
- Continuous monitoring

Although we employ industry-standard security practices, no system can guarantee absolute security.

7. Data Retention

Personal information is retained only for as long as necessary to:

- Provide services
- Fulfill contractual obligations
- Meet legal requirements
- Resolve disputes
- Maintain business records
- Protect system integrity

Retention periods vary depending on applicable laws and contractual requirements.

8. Your Privacy Rights

Depending on applicable privacy legislation, individuals may request:

- Access to personal information
- Correction of inaccurate information
- Deletion of eligible personal information
- Information regarding how personal information has been used
- Withdrawal of consent where applicable

Certain requests may be subject to legal or contractual limitations.

9. Data Deletion Requests

Individuals may request deletion of eligible personal information held by Laxson Solutions Inc.

Requests may be submitted by emailing:

 support@laxsonsolutions.com

To help us process your request, please include:

- Your name
- Company (if applicable)
- Email address
- A description of your request

After verifying your identity, we will review your request and delete or anonymize eligible personal information within a reasonable period unless retention is required to:

- comply with applicable laws;
- maintain accounting or tax records;
- satisfy contractual obligations;
- investigate fraud;
- resolve legal disputes;
- protect system security; or
- establish, exercise, or defend legal claims.

Where deletion cannot be fully completed, we will explain the reason.

10. International Data Processing

Personal information may be processed in Canada or other jurisdictions where our authorized service providers operate.

Appropriate contractual, organizational, and technical safeguards are implemented to protect personal information.

11. Third-Party Websites

Our websites may contain links to third-party websites.

Laxson Solutions Inc. is not responsible for the privacy practices or content of external websites.

Users should review the privacy policies of those third parties before providing personal information.

12. Children's Privacy

Our products and services are intended for business and professional use.

They are not directed toward children under the age of 16, and we do not knowingly collect personal information from children for personal use.

13. Changes to this Privacy Policy

Laxson Solutions Inc. may update this Privacy Policy from time to time to reflect changes in technology, business operations, legal requirements, or privacy practices.

The most current version will always be available on our website.

14. Contact Us

If you have questions regarding this Privacy Policy or wish to exercise your privacy rights, please contact:

Laxson Solutions Inc.

Privacy Officer Email: support@laxsonsolutions.com

Related Privacy Policies

Additional Privacy Policies are available for specific Laxson Solutions products and services, including:

- WSAP Mobile Application
- GLOBII Mobile Application
- Lone Worker Device Solutions

These product-specific Privacy Policies supplement this Corporate Privacy Policy where applicable.

I also recommend updating the summary page

To match your other pages, your website summary could be:
