



WSAP Mobile Application Privacy Policy

Laxson Solutions Inc. ("Laxson Solutions", "we", "our", or "us") is committed to protecting the privacy and security of users of the WSAP Mobile Application.

This Privacy Policy explains what information is collected, how it is used, stored, shared, retained, and deleted when using the WSAP mobile application on Android and iOS devices.

This policy applies to:

- WSAP Mobile Application (Android)
- WSAP Mobile Application (iOS)
- Conexgo Secure Management Portal
- Related WSAP services operated by Laxson Solutions

By using WSAP, you acknowledge that your information is processed as described in this Privacy Policy.

1. About WSAP

WSAP is a workplace lone worker safety application designed to assist organizations in monitoring employee safety, receiving emergency alerts, managing check-ins, and responding to workplace incidents.

WSAP is intended for business and organizational use and is generally configured by an employer or authorized organization.

2. Information We Collect

Depending on how WSAP is configured by your organization, we may collect the following information.

Account Information

- Name
- Employee ID (if assigned)
- Company name
- Email address
- Telephone number
- Username
- User role
- Supervisor assignments
- Emergency contacts

Location Information

WSAP collects precise location information when authorized by the user and configured by the organization.

Location information may include:

- GPS coordinates
- Location accuracy
- Date and time
- Location history
- Last known location
- Background location updates

Location information is collected to support workplace safety functions and emergency response.

Location data is **never used for advertising or marketing purposes.**

Safety Event Information

WSAP may collect:

- SOS alerts
 - Emergency events
 - Safety check-ins
 - Missed check-ins
 - Alert acknowledgements
 - Incident history
 - Event timestamps
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Device Information

WSAP may collect technical information including:

- Device model
- Operating system
- Application version
- Device identifier
- IP address
- Network status
- Push notification token
- Diagnostic logs
- Crash reports

This information is used solely to maintain and improve the service.

Bluetooth Information

If Bluetooth safety accessories (such as approved emergency buttons) are connected to WSAP, the application may process:

- Bluetooth device identifier
- Connection status
- Battery status
- Emergency button activation events

Bluetooth is used exclusively for workplace safety functions.

3. Permissions Used

WSAP may request access to the following device permissions:

Location (Foreground & Background)

Required for:

- Lone worker monitoring
- Emergency location
- Safety alerts
- Check-in verification
- Supervisor location visibility

Background location allows WSAP to continue protecting users while the application is not actively displayed.

Notifications

Used to deliver:

- Safety reminders
 - Check-in reminders
 - Emergency alerts
 - System notifications
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Bluetooth

Required only when compatible safety accessories are used.

Internet Access

Required for secure communication with the WSAP servers.

4. How We Use Your Information

Information is used only for legitimate business and workplace safety purposes including:

- Providing lone worker protection
- Delivering emergency assistance
- Displaying location during alerts
- Managing safety check-ins
- Notifying supervisors
- Operating the Conexgo Portal
- Providing customer support
- Maintaining service security
- Diagnosing technical problems
- Improving application reliability

We do not use personal information for advertising.

5. Information Sharing

Laxson Solutions does **not sell personal information**.

Information is shared only when necessary to provide the WSAP service.

Depending on your organization's configuration, information may be accessible to:

- Authorized administrators
- Supervisors
- Safety managers
- Monitoring centers (if contracted)
- Designated emergency contacts

Information may also be processed by trusted technology providers that host or support the WSAP service under strict confidentiality and security obligations.

We may disclose information where required by law or to protect the safety of individuals.

6. Data Security

Laxson Solutions uses industry-standard administrative, physical, and technical safeguards to protect personal information.

Security measures include:

- Encryption of data in transit
- Secure cloud infrastructure
- Access controls
- Authentication
- Role-based permissions
- Audit logging
- Regular security updates

Although we take reasonable steps to protect information, no Internet transmission or electronic storage method can be guaranteed to be completely secure.

7. Data Retention

Personal information is retained only for as long as necessary to:

- Provide the WSAP service
- Meet contractual obligations
- Maintain safety records
- Comply with legal requirements
- Resolve disputes
- Maintain system security

Retention periods may vary depending on customer agreements and legal obligations.

8. Your Privacy Rights

Depending on applicable law, users may request:

- Access to their personal information
- Correction of inaccurate information
- Deletion of personal information
- Information about how personal information has been used
- Withdrawal of consent where applicable

Some requests may require approval from the organization administering the WSAP account.

9. Data Deletion Requests

Users may request deletion of their WSAP account and associated personal information.

Deletion requests may be submitted by:

Email

support@laxsonsolutions.com

or through the organization administrator responsible for the WSAP account.

To process a deletion request, we may ask you to verify your identity and provide information sufficient to locate your account.

After verification, Laxson Solutions will review the request and delete or anonymize eligible personal information within a reasonable period unless retention is required to:

- comply with applicable laws;
- satisfy contractual obligations;

- investigate fraud or misuse;
- maintain workplace safety records;
- resolve legal disputes; or
- protect the security and integrity of our systems.

If your account is managed by your employer or organization, certain records may also be retained according to that organization's legal or contractual obligations.

If a deletion request cannot be fully completed, we will explain the reason.

10. International Data Processing

Depending on the hosting services used, information may be processed in Canada or other jurisdictions where our authorized service providers operate.

Appropriate contractual and technical safeguards are used to protect personal information.

11. Children's Privacy

WSAP is intended for workplace use.

The application is not directed toward children under the age of 16, and we do not knowingly collect personal information from children for personal use.

12. Changes to this Privacy Policy

Laxson Solutions may update this Privacy Policy from time to time to reflect changes in our services, legal requirements, or privacy practices.

The latest version will always be available on our website.

13. Contact Us

If you have any questions regarding this Privacy Policy or wish to exercise your privacy rights, please contact:

Laxson Solutions Inc.

Email: support@laxsonsolutions.com