



10125 Hwy 17 Bypass, Murrells Inlet, SC 29576 - Inlet Square Mall (store) 843-299-2262  
 (cell) 843-274-9258

**MAIL-IN ORDER FORM**

DATE \_\_\_\_\_

Name \_\_\_\_\_ Address \_\_\_\_\_ Apt. # \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_ Zip \_\_\_\_\_ Phone \_\_\_\_\_ Phone \_\_\_\_\_

DESKTOP \_\_\_\_ LAPTOP \_\_\_\_ GAME SYSTEM \_\_\_\_ AUDIO \_\_\_\_ OTHER \_\_\_\_\_

ITEMS LEFT WITH ABOVE (a/c adapter, cables, cords, etc.) : \_\_\_\_\_

Brand \_\_\_\_\_ Model \_\_\_\_\_ S/N \_\_\_\_\_

Unit Password: \_\_\_\_\_ Email: \_\_\_\_\_ Password: \_\_\_\_\_ ( Required for o/s install)

Noted Damages to Unit \_\_\_\_\_

Description of Problem or Work Needed \_\_\_\_\_

**Re-install Operating System**

When re-installing the operating system on a game system, the hard drive is wiped clean and fresh copy of the operating system is installed. When the owner of the game system gets it back the following information will need to be re-entered: We are not responsible for this information.

1. User Information – Gamer Tag
2. Must Re-install All Games
3. Wi-Fi Information
4. Setup any external hard drives

**HDMI Port Replacement**

The service charge for the replacement of the HDMI port, is only for the replacement of said port. If the damage of the original port caused other damage to the motherboard, that damage is an additional charge and the charge for the replacement of the HDMI port still must be paid.

**I give permission to D&J Computers and Games to perform the above work on the above item. Normal turnaround time for repairs is 14 days. Allow more time if parts must be ordered. If the said item is not picked up within 30-days of completion of the repair or date of decline to repair, the item will be considered ABANDONED AND BECOME PROPERTY OF D&J COMPUTERS AND GAMES.**

Signature of Client (drop-off) **X** \_\_\_\_\_ Date \_\_\_\_\_

**SHIP DEVICE TO THIS ADDRESS:**

**D&J Computers and Games, 3917 Wild Turkey Circle, Myrtle Beach, SC 29579**

**The Following Information will be filled out by D&J Computers and Games**

**Repair Information**

Solution \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Estimate Amount \$ \_\_\_\_\_ Permission \_\_\_\_\_ Fee Paid \_\_\_\_\_

\*\*Please Note (1) Repair parts are not refundable (2) Repairs that require data recovery, the charge is \$55 & up

Actual Parts \$ \_\_\_\_\_ Actual Labor \$ \_\_\_\_\_ Total \$ \_\_\_\_\_

**Game System Testing Information**

Game Played: \_\_\_\_\_

Date: \_\_\_\_\_ Start Time: \_\_\_\_\_ End Time: \_\_\_\_\_

Issues With Game System: \_\_\_\_\_  
\_\_\_\_\_

Tested By: \_\_\_\_\_ Signature: \_\_\_\_\_

**Customer notifications:** 1. \_\_\_\_\_ 2. \_\_\_\_\_  
3. \_\_\_\_\_ 4. \_\_\_\_\_

Deposit \$ \_\_\_\_\_ Bal \$ \_\_\_\_\_ cash \_\_\_ check \_\_\_ Credit card \_\_\_

Final Payment \$ \_\_\_\_\_ cash \_\_\_ check \_\_\_ credit card \_\_\_

**Your repaired equipment is warranted from the date picked up for 30 days. The warrantee only covers the function that was repaired ( \_\_\_\_\_ ). If a non-related function fails, that is not covered. The warrantee does not cover virus, spire ware or other programs that are downloaded that imply that a virus is on your system.**

Signature of Client (pickup) X. \_\_\_\_\_ Date \_\_\_\_\_