



## Church House Berkshire

### FAQS

- **Where is Church House Berkshire?**
  - Holy Trinity Church, Church Lane, Grazeley, Berkshire RG7 1LD
  - Directions: put RG7 1LD in your sat-nav, you will arrive in Church Lane, FOLLOW OUR LOGO SIGNS, drive past The Old Vicarage and the church, then turn right, the wooden gates are signposted and will automatically open for vehicles. Those coming by taxi should go to the front entrance porch, which is through the wrought iron gates.
- **Will someone meet me on arrival?**
  - Yes, we live in a wing of The Coach House and will meet you on arrival to show you around and explain the smart home, in-house sound system and how to use the hot tub etc
- **How many does it sleep?**
  - 20
  - The Church sleeps 12 in total, 11 in beds and 1 on a single sofa bed. Most of the beds can be Superkings OR singles. The Coach House can sleep another 8 guests, 6 in beds and 2 on a double sofa bed
  - Go to: <https://churchhouseberkshire.co.uk/accommodation> for more info and floor plans
- **Outside curfew – 11.00pm**

The outdoor curfew is 11:00pm. The lights around the hot tub go off at 10:30pm as a 30-minute warning to head indoors.
- **Indoor noise-level monitoring**
  - To avoid disturbing our neighbours, we use an internal noise-level control device. The device monitors levels and duration of noise in the building and if these parameters are exceeded, you will receive a warning. If these noise-levels continue to be exceeded, you may lose some or all of your Security/Damage Deposit (SDD).
- **Do you allow single sex groups, hens/stags?**
  - Yes, but by prior arrangement only – please let us know
- **Do you allow extra guests to stay or come for the day/evening?**
  - Yes, but by prior arrangement only – please let us know, an additional cost is applied.

- **Can I have a party?**
  - Only by prior arrangement and agreement– please let us know. An additional cost may be applied. Having a party without consent could result in us asking you to leave the property, as you will be breaking the terms of the booking. We have CCTV outdoors and noise-level devices inside to help us monitor your stay.
- **Can we stay one night?**
  - Sorry, it's a minimum 2 nights stay.
- **How much is the deposit?**
  - It is 30% to secure the booking unless your stay is less than 6 weeks away, then full payment is required. This may be different if booking via AirBnB.
- **How much is the Security/Damage Deposit (SDD) and when is it paid back?**
  - Minimum of £1,000. We repay the SDD once we have checked for any damage or losses. This is usually within a couple of days of your departure.
- **What time is check-in and check-out?**
  - 3:00pm check-in, 11:00am check-out unless otherwise agreed at the time of booking and stated on your formal quote.
- **Is there a local Taxi/Mini Bus Company you can recommend?**
  - We don't have a specific taxi company but a taxi to Reading should cost around £15. Google 'Reading Taxis' and take your pick.
- **Can we get married at CHB?**
  - No, the church has been de-consecrated, so Weddings are not allowed. Renewal of vows and naming ceremonies are accepted
- **Are we able to have a wedding reception at CHB?**
  - Small wedding receptions will be considered on request. We do not have enough parking or toilet facilities for a large reception or marquee.
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- **Are we able to have a DJ at CHB?**
  - No, we do not allow DJ's, or any other activities with amplified sound or music. We have an amazing sound system linked to Spotify or your own devices and we also have Silent Disco Equipment for hire by prior arrangement.
- **Are children allowed at CHB?**
  - There are lots of stone steps, glass, open-tread stairs and could be quite dangerous for un-supervised children. We should be notified of children's ages. There are games and a TV in the Cinema Room for them to enjoy. Children under 8 should not use the hot tub
- **How much parking is there?**
  - Our large, gated driveway can fit approximately 12/13 cars, when parked sensibly.
- **Wi-fi & Internet**
  - There is free Wi-fi throughout property. Internet connection is 300 Mb/s Fibre Connection.

- **What we provide for you during your stay?**
  - Towels, slippers and bath robes
  - Toiletries
  - Hair dryers in every bathroom
  - Fans in bedrooms
  - Toilet Rolls
  - Dishwasher tablets, washing up liquid, cleaning products
  - Bin liners
  - Tea Towels
  - A selection of teas, instant coffee, sugar and some milk (caffeine lovers may want to bring more)
  - Dolce Gusto coffee machine with a limited selection of pods
  - Cafetiere
  - Crockery, cutlery, chopping knives, serving dishes and utensils, cake stands – you name it we've got it covered – including cocktail glasses and shakers and an afternoon tea set!
  - CHARCOAL BBQ – Bring your own charcoal etc
  - Iron, ironing board, washing machine (a few non-bio pods), tumble-dryer and ailer
  - Large fridge, large freezer and separate drinks cooler
  - An amazing sound system that you can AirPlay your playlists to, or use our Spotify account
  - Apple TV to AirPlay via your laptop or iPhone – ideal for presentations, pictures or karaoke
  - A stunning, unique property and memories you won't forget!