# Ride in Kane Transportation Service

Effective April 2002, Big Rock Township is a sponsor for the Ride in Kane transportation service. Under Ride in Kane, eligible residents are offered subsidized curb-to-curb transportation available 24 hours-day, 7 days-a-week and 365 days a year. The Big Rock service area is limited to Kane County only and the Rush Copley Medical Center in Aurora.

# Who is eligible?

Big Rock Township residents, 65 years of age or older or those who are disabled, may qualify for Ride in Kane services as a Big Rock Township client. All applicants must be a resident of Big Rock Township in order to register through our office.

### How do I register if I live within Big Rock Township?

Big Rock Township residents may call the township office at 630-556-4340 to determine if you meet the eligibility criteria and to register for the program. Registration requires either:

- 1). A copy of a birth certificate, a state ID card, Driver License, or an RTA Reduced Fare Card
- 2). Proof of a disability such as SSDI approval, doctor/provider letter, or other suitable documents.

The registration process takes a minimum of 7 to 10 days to complete so service may not be immediately available. You will be notified as soon as your registration is complete and accepted. Once you are fully registered for Ride in Kane, rides may be scheduled by calling the call center one to 7 days in advance.

#### What is the cost to use Ride in Kane?

Ride in Kane trips cost \$5 (one-way) for the first ten miles and \$1.50 per additional mile for anywhere within Kane County, so the fare depends on the distance traveled. <u>Cash payment is required at time of pickup</u>.

One travel companion may ride with a registered rider free of charge. Pace will calculate the specific costs associated when appointments are scheduled and inform the rider of the cost.

## What are the pick-up and destination points?

Ride in Kane service is curb to curb. Because of liability issues, Pace prohibits drivers from helping someone in or out of a building. Riders must be able to make it to the curb or have a companion to help them to the curb.

Please see attached Ride in Kane Riders Guide for complete program and contact information or visit www.rideinkane.org.

The Ride in Kane service operates without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been affected by any discriminatory practice under Title VI may file a complaint with their sponsoring agency or the Association for Independent Development (AID), the program administrator.