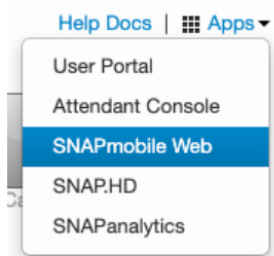## Scope

Intended Audience: All Users

The SNAPMobile Web - PWA (Progressive Web Application) allows users to install a standalone webphone to be used without requiring to open the manager portal to open the webphone.
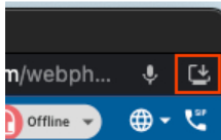
Requirements

- Access to the Manager Portal
- Basic User or higher user scope
- Supported OS'

***While the PWA applet supports incoming call push notifications, due to a limitation of the Apple OSx software, Google Chrome is required to be running for the alerts to operate as expected for Mac devices.**
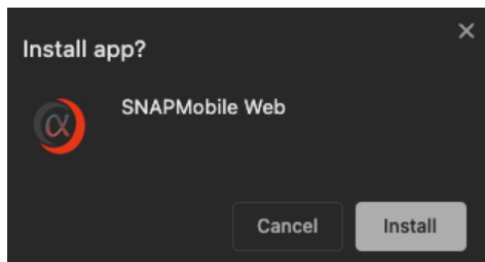
1. Log in to the Manager Portal
2. From the top menu, select **Apps > SNAPMobile Web**
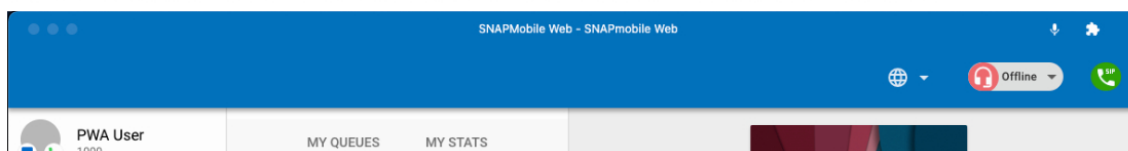

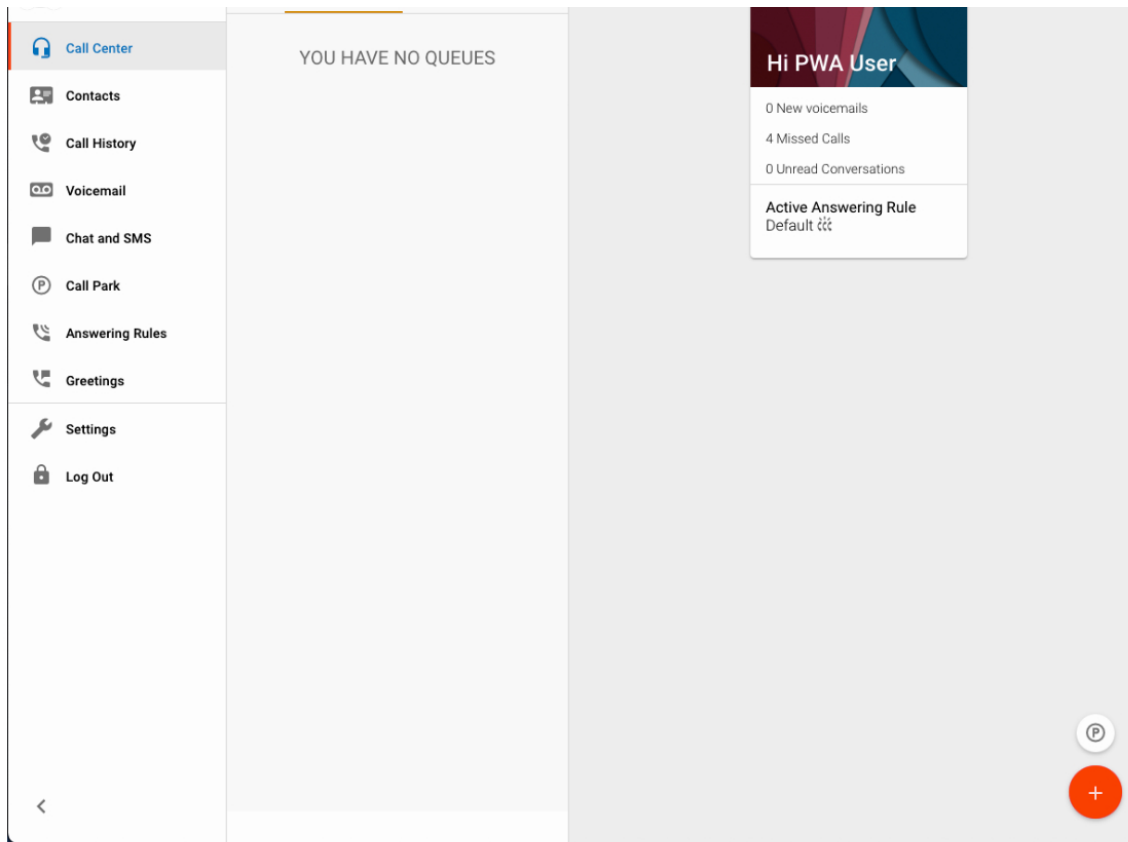3. Select the download icon in the address bar

4. Click **Install**

5. The SNAPMobile Web - PWA will now launch and can be used as normal.

6. The app will then appear as a desktop and start menu icon which can be opened without needing to access the browser

snapmobile   pwa install