

Chemehuevi Internet Service Provider (CISP)

DISCLAIMER

1. Service Availability and Limitations

- Wireless internet service availability may vary based on geographic location, weather conditions, and network congestion.
- Speeds and performance are not guaranteed and may fluctuate due to interference, equipment limitations, or network load.

2. Equipment and Installation

- Customers are responsible for the maintenance and security of any equipment provided or installed for the service.
- The customer agrees not to tamper with or modify installed equipment without prior authorization from CISP.

3. Data Usage and Fair Use Policy

- Excessive or unauthorized use of the network that disrupts service to other customers is prohibited.
- Bandwidth usage is subject to a fair use policy, and excessive usage may result in throttling, suspension, or termination of service.

4. Acceptable Use Policy

- The service may not be used for any unlawful activities, including but not limited to hacking, fraud, or distribution of illegal materials.
- Customers are responsible for ensuring that their use of the service complies with all applicable laws and regulations.

5. Service Interruptions and Liability

- CISP is not responsible for service interruptions due to events beyond its control, including but not limited to natural disasters, power outages, or equipment failures.
- CISP will make reasonable efforts to restore service in a timely manner but does not guarantee uninterrupted service.

6. Privacy and Data Security

- CISP respects customer privacy and will not monitor, store, or share customer data without consent, except as required by law.
- Customers are encouraged to use secure practices, including strong passwords and encryption, to protect their data.

7. Billing and Payments

- Invoices are due on the date specified, and late payments may incur penalties or result in service suspension.
- Customers are responsible for ensuring timely payment to avoid disruption of service.

8. Changes to Terms and Conditions

- CISP reserves the right to update terms, conditions, and policies with prior notice to customers.

9. Support and Maintenance

- Routine maintenance may result in brief service interruptions, for which customers will be notified in advance whenever possible.
- Technical support is available during regular business hours. Emergency support may incur additional charges.

10. Termination of Service

- Either party may terminate the service with a 30-day notice. Early termination fees may apply if under contract.