



Welcome to NYSIF's 24/7 Accident Reporting Hotline

When a non-emergency work-related injury occurs,

- ▶ **call us at 844.879.2692** to report the injury and speak to a nurse triage specialist. The injured employee will speak with a registered nurse for immediate assessment of their injury and recommendation for the most appropriate level of care.



66% of emergency room visits are non-emergency

Connecting injured employees with appropriate, quality care can help prevent a minor injury from becoming complicated and focuses attention on the employees wellness.

FOLLOW THESE STEPS:

YOU STILL NEED TO FILL OUT KULANU PAPERWORK

Report a work-related injury or illness:

If you sustained a work-related injury that is not life-threatening, call the NYSIF Accident Reporting Hotline at 1-844-879-2692. **Let your supervisor and HR know that you called!**

Have your DOB, SSN and contact info when you call.

HOW 24/7 ACCIDENT REPORTING WORKS

Employee is injured: Is this an emergency?

1. YES: Immediately seek medical treatment

HOW 24/7 ACCIDENT REPORTING WORKS

Employee is injured: Is this an emergency?

2. NO: Supervisor and/or employee call the dedicated toll-free number: 1-844-879-2692

Option One:

Triage (speak with a nurse)

The RN completes the assessment.

A disposition of self-care or seek medical care is given to the employee.

After the assessment, the hotline staff will ask to speak with manager or designee to provide the disposition and next steps

OPTION Two:

Report a claim

First report of injury is created

Email notification is sent and claim information will be made available at nysif.com