

**SERVICING VALIDATION AND CALIBRATION FOR
AUTOCLAVES AND LABORATORY EQUIPMENT**

2024 Brochure



SELECT ENGINEERING SERVICES LTD

DATE:

REFERENCE: Autoclave service contracts.

From: Rachel Booth / Isobelle Booth

ATTN:

Please find enclosed a brochure for the services provided by our company. Firstly, we would like to welcome you to *SELECT ENGINEERING SERVICES LTD*. At *SELECT ENGINEERING SERVICES* Ltd we are committed to prices that are competitive in relation to most autoclave companies but without compromising the high level of service required for your machines.

As we know the autoclave can be the heart of any lab, therefore we will endeavor to provide a service schedule to suit your needs.

Secondly, *SELECT ENGINEERING SERVICES LTD* is a family company and therefore we can promise you the attention and prompt response to any breakdowns that may occur, normally within 48 hours.

SELECT ENGINEERING SERVICES LTD can also provide full calibrations and load validations of your machines to British standards.

If after you have taken some of your valuable time to read our brochure and have any questions about our company, procedures, insurances, calibration or any other matters, please do not hesitate to contact us on the numbers or email below.

I would like to thank you for any interest you have given to *SELECT ENGINEERING SERVICES LTD*.

Yours Sincerely
Rachel Booth
Customer Services
SELECT ENGINEERING SERVICES Ltd

NB: Also enclosed is a contract form for you to complete if you wish to commence with a contract service, also be aware that we do offer other packages and prices for long term contracts. Please return this form by means of Post or Fax for immediate attention. All payments are to be made out to *SELECT ENGINEERING SERVICES Ltd* at the address below.



TYPICAL LARGE MACHINE

WHAT WE OFFER

SELECT ENGINEERING SERVICES Ltd can offer a high level of support to keep your autoclave in good working order.

We can service all types of autoclaves and have many years of experience within the autoclave industry.

Additionally, we can also provide servicing for various other types of laboratory equipment.

Calibrations

SELECT ENGINEERING SERVICES Ltd can calibrate your machine to British standards certification. This is carried out with Ukas accredited equipment so all traceability can be documented.

Calibrations can also be carried out to full UKAS standards. This is carried out in conjunction with a leading UKAS accredited company.

PEACE OF MIND

SELECT ENGINEERING SERVICES Ltd can, in addition to high standards of servicing, provide a rapid response to any problems you may experience i.e. breakdowns, service needs, consultation advice etc.

When a service is carried out a written report will be submitted to the customer listing what defects (if any) are found.

Importantly, we provide training sessions with your staff to introduce them to the machines and help make them aware of any potential safety hazards.



TYPICAL BENCHTOP

CONTRACTS

SELECT ENGINEERING SERVICES Ltd offers a choice of contracts geared to a client's individual requirement and all at competitive prices.

For bench top machines we suggest that the recommended service format should be one visit per year.

This would allow for a full service and cycle run and would include a check for wear and tear on all parts of the machine. Any parts that require renewal would, after consultation with the customer, be purchased and fitted at a competitive cost.

For larger machines we would suggest that they be serviced twice per year as larger, floor standing machines tend to have more working parts requiring attention.

This is especially relevant if the machine is used frequently.

For the larger autoclave which is used on a more regular basis (up to three cycles daily), the recommended service format would be three service visits per year.

POLICIES

Our main objective to all our customers is to offer our support and expertise for the maintenance of all your laboratory needs in return we would require payment for any work undertaken to be paid on request in full (full terms and conditions shown at end of this brochure)

2024 SERVICE PRICES

SELECT ENGINEERING SERVICES CAN OFFER VERY COMPETITIVE RATES AND A HIGH LEVEL OF SERVICE.

BELOW ARE THE SERVICE AND NON-SERVICE CONTRACT RATES FOR 2020. ALL PRICES ARE PER MACHINE AND DO NOT INCLUDE PARTS OR BREAKDOWNS.

DISCOUNTS ARE AVAILABLE FOR MULTIPLE MACHINES ON THE SAME SITE PLEASE CONTACT RACHEL FOR A WRITTEN QUOTATION

2023 CONTRACT RATES

*ONE OFF SERVICE	£600.00
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*X2 SERVICES PER YEAR	£800.00
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BREAKDOWN COSTS (under service contract)

*TRAVEL TIME PER HOUR	£70.50
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*SITE TIME PER HOUR	£70.50
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NON-CONTRACT RATES (includes large and small autoclaves.)

*TRAVEL TIME PER HOUR	£90.00
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*SITE TIME PER HOUR	£90.00
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Performance Testing

Calibration (£155.00 additional temperatures)	£165.00
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Load Validation (£165.55 additional loads)	£185.00
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Autoclave safety lectures

We now offer autoclave operating and safety lectures consisting of all aspects of safe use and autoclave general use knowledge.

Costs are on request, please contact the office for further details

For a quotation please contact Rachel Booth by the contact details below.

*The above prices for one machine, discounts are available for multiple machines, please ask for a details.

Terms and conditions of our service contracts.

1. The service for the machines detailed will take place in the form of two visits per year unless otherwise stated for other contract types. The first visit will take place on receipt of payment of the contract and will involve thorough maintenance of the machines under contract.
2. All payments are to be made out to SELECT ENGINEERING SERVICES at the below address.
3. This contract will in no way interfere with the breakdown service given by SELECT ENGINEERING SERVICES. To which will carry on at the normal costs for any breakdowns, but under no service contract pricing for any breakdowns. These prices are listed in the brochure sent to you; if you do not have an up to date copy of the brochure please contact our office on the numbers or email provided below.
4. Please note that on receipt of this contract an invoice will be sent direct to you for immediate payment. If payment is not settled in full within 30 days of invoicing, we will give you a courtesy call including a written reminder of how much is owing and what for. Prompt payment is expected unless there is a problem in which SELECT ENGINEERING SERVICES should be notified as soon as possible.
5. Any parts changed during the service visit, be it routine or imminent failure of parts will be invoiced as normal.
6. Any major parts changed will have to be ordered and purchased by the customer or where possible by the engineer undertaking the service and will be invoiced as normal.
7. Any parts will remain the property of SELECT ENGINEERING SERVICES until paid for in full.
8. Failure to settle any accounts within due time will result in a stop to all services until paid for in full.
9. A written report of the service visit will be presented to the lab manager/supervisor on completion of work in hand or by post forthwith.
10. On occasions breakdowns occur after service visits, with which, may occur due to adjustment to equipment that may be susceptible to malfunctioning due to age or wear and tear, therefore being out of the engineer's control, unavoidable and unforeseeable. If this is the case a second visit will be necessary to correct the fault, however, if there is due course to believe that the fault is that of the engineer and can be proven, the visit will be granted free of charge, with exemption of any parts required, unless down to neglect.
11. Travel time is charged at contract hourly rates for machines under warranty, for machines not under a service contract non contract hourly rates will be applied.
12. It is your responsibility to have read and understood these terms and conditions, and in doing so, signing the contract, you agree to its terms and agree to abide by them.