

APPL'N/DEM. NO 706 630

REGISTRATION/ENREGISTREMENT NO TMA424,977

FILING DATE/DATE DE PRODUCTION:  
REGISTRATION DATE/DATE D'ENREGISTREMENT:

08 JUN/JUIN 1992  
11 MAR/MARS 1994

REGISTRANT/PROPRIETAIRE ORIGINAL:

MELITA INTERNATIONAL CORPORATION,  
6630 BAY CIRCLE,  
NORCROSS, GEORGIA 30071,  
UNITED STATES OF AMERICA

REP FOR SERVICE/REP POUR SIGNIFICATION:

FINLAYSON & SINGLEHURST,  
70 GLOUCESTER STREET,  
OTTAWA,  
ONTARIO K2P 0A2

TRADE MARK/MARQUE DE COMMERCE:

**MELITA**  
INTERNATIONAL

The stippling is a feature of the trade mark and is not intended to indicate color.

WARES/MARCHANDISES:

(1) Electronic equipment, namely: automatic dialers, agent workstations, telephone line switching equipment, data path switching equipment, and call processing controllers; and computer software, both electronic equipment and computer software for: conducting voice communications; displaying information; initiating, receiving and pacing telephone calls; delivering messages; processing responses; storing, retrieving and updating files and record; and selectively routing audio and data signals.

Used in CANADA since at least as early as OCT/OCT 1990 on wares.

Used in UNITED STATES OF AMERICA on wares.

Registered in UNITED STATES OF AMERICA on 04 FEB/FEV 1992 under No. 1,674,094 in respect of wares.



Commonwealth  
of Australia

# Certificate of registration of trade mark

Trade Marks Act 1995

No. 643776

I, **PETER MICHAEL RICHARDS, Registrar of Trade Marks**, hereby certify -

that the trade mark represented on this certificate has been registered as a Trade Mark, No. 643776 in the Register of Trade Marks for a period of ten years commencing **21 October 1994** and that **Melita International Corporation of 6630 Bay Circle, Norcross, Georgia 30071, United States of America** has been entered in the Register of Trade Marks as the owner of the trade mark.

The trade mark is registered for the following goods and/or services:  
**for Goods/Services see Attachment 1**

THE SCHEDULE

**MELITA**



*Given under my hand and the seal of the  
Trade Marks Office on 11 February 1997*

*Peter Richards*

**FILING DATE/DATE DE PRODUCTION:**  
**REGISTRATION DATE/DATE D'ENREGISTREMENT:**

08 JUN/JUIN 1992  
15 JUL/JUIL 1994

**REGISTRANT/PROPRIETAIRE ORIGINAL:**

MELITA INTERNATIONAL CORPORATION,  
6630 BAY CIRCLE,  
NORCROSS, GEORGIA 30071,  
UNITED STATES OF AMERICA

**REP FOR SERVICE/REP POUR SIGNIFICATION:**

FINLAYSON & SINGLEHURST,  
70 GLOUCESTER STREET,  
OTTAWA,  
ONTARIO K2P 0A2

**TRADE MARK/MARQUE DE COMMERCE:**

**MELITA**

**WARES/MARCHANDISES:**

(1) Electronic equipment, namely: automatic dialers, agent workstations, telephone line switching equipment, data path switching equipment, and call processing controllers; and computer software, both electronic equipment and computer software for: conducting voice communications; displaying information; initiating, receiving and placing telephone calls; delivering messages; processing responses; storing, retrieving and updating files and records; and selectively routing audio and data signals. (2) Automatic programmable telephone dialing, message delivery, and response recording unit.

Used in CANADA since at least as early as OCT/OCT 1988 on wares marked (01).

Used in UNITED STATES OF AMERICA on wares marked (02).

Registered in UNITED STATES OF AMERICA on 10 SEP/SEPT 1985 under No. 1,358,955 in respect of wares marked (02).

**Associated Marks/Marques liées:**

TMA424,977

TRADE MARKS  
REGISTRY



*Registration  
Certificate*

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Trade Marks Act 1938 of Great Britain and Northern Ireland

MELITA

The Mark shown above has been registered in Part A of the Register under No.1486140 as of the date 19.12.1991 in respect of:

Class 9:

Electronic apparatus and instruments and computer software for conducting voice communications; displaying information; initiating, receiving and pacing telephone calls; delivering messages; processing responses; storing, retrieving and updating files and records; and selectively routing audio and data signals; parts and fittings for the aforesaid goods; all included in Class 9.

In the name of:

Melita International Corporation  
(United States of America, Georgia)

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*Sealed this day at my direction*

*Paul A. Salveet*



*The Trade Marks Act 1953*

## Certificate of Registration

### PHONEFRAME

*Proposed to be used by the proprietor*

**B242443.** 28 October 1994. Class 9: electric and electronic apparatus and instruments; electronic units for processing telephone calls and customer account data; parts and fittings in this class for all the foregoing goods. MELITA INTERNATIONAL CORPORATION, a Georgia corporation of 6630 Bay Circle, Norcross, Georgia 30071, United States of America, manufacturers and merchants. Address for service, c/- Baldwin Son and Carey, Level 14, NCR House, 342 Lambton Quay, Wellington 1, NZ.

I HEREBY CERTIFY, pursuant to the above-mentioned Act and to the Trade Marks Regulations 1954, that the trade mark in the application bearing the above-mentioned No. 242443 was duly advertised in the *Patent Office Journal* No. 1414 of 24 March 1997 and has been registered, as set forth above, in Part B of the register in the name of the applicant in the class and in respect of the goods specified in the said application and as of the date and under the number of the said application.



NEVILLE HARRIS  
Commissioner of Trade Marks

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23 December, 1997

商標登録通知書

特許庁



郵便はがき



JAMI/T9201

〒 105



登録番号	2705280
登録日	07.03.31
出願番号	04-031005
公告番号	06-038630
商品区分	11
登録番号	
登録日	
出願番号	"Phone Frame"
公告番号	
商品区分	

住所 東京都港区虎ノ門1丁目2番

3号 虎ノ門第一ビル9階

三好内外国特許事務所

氏名 三好秀和 殿

権利者

メリタ インターナショナル コ  
ーポレーション

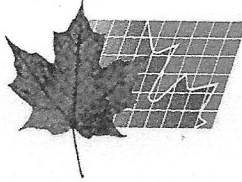
〒 100 東京都千代田区霞が関3の4の3

特許庁審査第一部登録課

あなたの商標登録出願は、表面記載の登録番号、登録年月日で登録になりました。

注 意

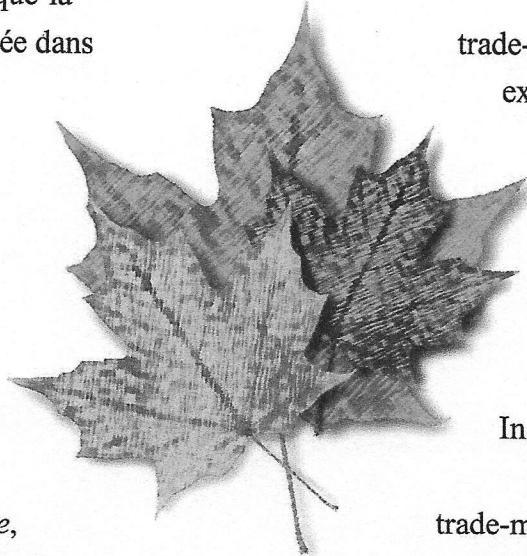
1. 商標権は、最初の登録年月日から10年で満了となります。ただし存続期間満了の前6ヶ月から満了の日までの間に存続期間更新の登録出願をすることにより権利の更新ができます。  
なお、2回目以降の更新登録出願の起算日は、最初の登録年月日となります。
2. 商標権者の住所、氏名又は商号が変更になったときは、速やかに登録名義人の表示変更登録の申請をしなければなりません。
3. 商標権存続期間更新登録出願及び防護標章更新登録出願の場合の登録通知書には、「公告番号」及び「商品の区分」は記載されません。
4. 電子計算機による漢字処理のため、漢字の一部を当用漢字、または仮名に置換えて表現している場合があります。  
また、権利者の記載枠の制約があるため、名称が途中で切れる場合がありますので御了承下さい。
5. この通知書についてのお問合せは、当課商標設定担当宛にお願いいたします。  
(TEL03(3581)1101代表)



*Marques de commerce*  
*Certificat d'enregistrement*

La présente atteste que la  
marque de commerce identifiée dans  
l'extrait ci-joint, tiré du  
registre des marques de  
commerce, a été enregistrée  
et que ledit extrait est une  
copie conforme de  
l'inscription de son  
enregistrement.

Conformément aux  
dispositions de la *Loi*  
*sur les marques de commerce*,  
cette marque de commerce est renouvelable  
tous les quinze ans à compter de la date  
d'enregistrement.



*Trade-marks*  
*Certificate of Registration*

This is to certify that the  
trade-mark, identified in the attached  
extract from the register of trade-  
marks, has been registered  
and that the said extract is  
a true copy of the record  
of its registration.

In accordance with the provisions  
of the Trade-marks Act, this  
trade-mark is subject to renewal every  
15 years from the registration date.

**PHONEFRAME**

Numéro d'enregistrement  
Registration Number **TMA477,592**

Numéro de dossier  
File Number **790308**

Date d'enregistrement  
Registration Date **11 juin/Jun 1997**

Le registraire des marques de commerce  
Registrar of Trade-marks

(CIPO 198)





Commonwealth  
of Australia

# Certificate of registration of trade mark

Trade Marks Act 1995

No. 643905

I, **PETER MICHAEL RICHARDS, Registrar of Trade Marks**, hereby certify -

that the trade mark represented on this certificate has been registered as a Trade Mark, No. 643905 in the Register of Trade Marks for a period of ten years commencing **24 October 1994** and that **MELITA INTERNATIONAL CORPORATION, a Georgia corporation, of 6630 Bay Circle, Norcross, Georgia 30071 United States of America**, has been entered in the Register of Trade Marks as the owner of the trade mark.

The trade mark is registered for the following goods and/or services:

**Electronic apparatus and equipment in this class, including data processing terminals, for processing telephone calls and associated customer account data; electronic units for managing, processing and storing telephone calls and associated data; telephone apparatus in this class being goods in class 9**

THE SCHEDULE

**PHONEFRAME**



*Given under my hand and the seal of the  
Trade Marks Office on 3 July 1996*

*Peter Richards*



OHIM - OFFICE FOR HARMONIZATION IN THE INTERNAL MARKET

TRADE MARKS  
AND  
DESIGNS

OHMI - OFFICE DE L'HARMONISATION DANS LE MARCHÉ INTÉRIEUR

MARQUES,  
DESSINS  
ET MODÈLES

## CERTIFICATE OF REGISTRATION

This Certificate of Registration is hereby issued for the Community trade mark identified below. The corresponding entries have been recorded in the Register of Community Trade Marks.

## CERTIFICAT D'ENREGISTREMENT

Le présent certificat d'enregistrement est délivré pour la marque communautaire identifiée ci-dessous. Les mentions et les renseignements qui s'y rapportent ont été inscrits au registre des marques communautaires.

N° 000259556

# PHONEFRAME

*Registered/Enregistrée, 01/09/1998*

*The President/Le Président*

# TRADE MARKS REGISTRY



# REGISTRATION CERTIFICATE

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Trade Marks Act 1938 of Great

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Britain and Northern Ireland

Having been advertised for registration in Part B of the Register maintained under the 1938 Trade Marks Act, the mark shown below has been registered under No. 1588909 with effect from 25 October 1994. In accordance with Schedule 3 of the 1994 Trade Marks Act the mark has been entered on the Register maintained under that Act.

## PHONEFRAME

The mark has been registered in respect of:

Class 09:

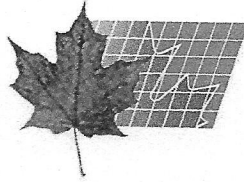
Electronic apparatus for processing telephone calls and customer account data; all included in Class 9.

In the name of Melita International Corporation  
Incorporated in United States of America, Georgia

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Sealed this day at my direction

*Paul J. Salovei*

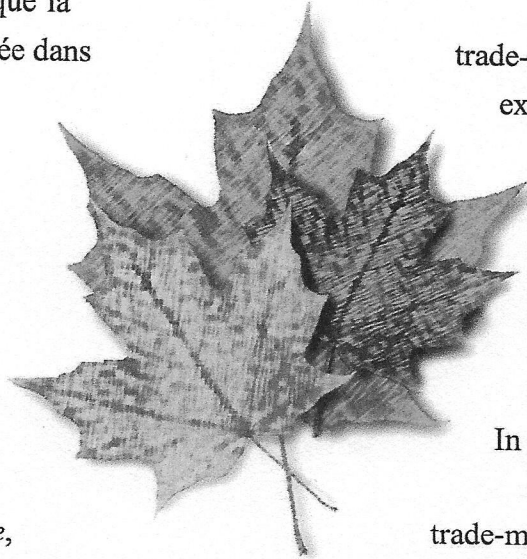


*Marques de commerce*  
*Certificat d'enregistrement*

*Trade-marks*  
*Certificate of Registration*

La présente atteste que la  
marque de commerce identifiée dans  
l'extrait ci-joint, tiré du  
registre des marques de  
commerce, a été enregistrée  
et que ledit extrait est une  
copie conforme de  
l'inscription de son  
enregistrement.

Conformément aux  
dispositions de la *Loi*  
*sur les marques de commerce*,  
cette marque de commerce est renouvelable  
tous les quinze ans à compter de la date  
d'enregistrement.



This is to certify that the  
trade-mark, identified in the attached  
extract from the register of trade-  
marks, has been registered  
and that the said extract is  
a true copy of the record  
of its registration.

In accordance with the provisions  
of the Trade-marks Act, this  
trade-mark is subject to renewal every  
15 years from the registration date.

**UNIVERSAL ACCESS**

Numéro d'enregistrement  
Registration Number **TMA486,031**

Numéro de dossier  
File Number **768972**

Date d'enregistrement  
Registration Date **21 nov/Nov 1997**

Le registraire des marques de commerce  
Registrar of Trade-marks  
(CIPO 196)



APPL'N/DEM. NO 768 972

REGISTRATION/ENREGISTREMENT NO TMA486,031

FILING DATE/DATE DE PRODUCTION:  
REGISTRATION DATE/DATE D'ENREGISTREMENT:

18 nov/Nov 1994

21 nov/Nov 1997

**REGISTRANT/PROPRIÉTAIRE ORIGINAL:**  
MELITA INTERNATIONAL CORPORATION,  
A CORPORATION OF THE STATE OF GEORGIA,  
6630 BAY CIRCLE,  
NORCROSS, GEORGIA 30071,  
UNITED STATES OF AMERICA

**REP FOR SERVICE/REP POUR SIGNIFICATION:**  
FINLAYSON & SINGLEHURST  
70 GLOUCESTER STREET  
OTTAWA  
ONTARIO K2P 0A2

**TRADE-MARK/MARQUE DE COMMERCE:**

**UNIVERSAL ACCESS**

**DISCLAIMER/DESISTEMENT:**

The right to the exclusive use of the word ACCESS is disclaimed apart from the trade-mark.

**WARES/MARCHANDISES:**

(1) Computer software for accessing, storing, and retrieving voice, facsimile, video, customer and other data via an electronic information network.

**CLAIMS/REVENDEICATIONS:**

Used in UNITED STATES OF AMERICA on wares.

Registered in UNITED STATES OF AMERICA on August 15, 1995 under No. 1,912,285 on wares.

Declaration of Use filed November 10, 1997 on wares.



CABINET HERRBURGER  
115, Boulevard Haussmann  
75008 PARIS

**N°National : 96618596**

**Dépôt du : 29 MARS 1996**  
**à : I.N.P.I**

MELITA INTERNATIONAL CORPORATION société de droit américain, 5051 Peachtree Corners Circle, NORCROSS, GA 30092, ETATS UNIS D'AMERIQUE.

**Mandataire ou destinataire de la correspondance :**  
CABINET HERRBURGER , 115, Boulevard Haussmann, 75008 PARIS.

## **UNIVERSAL SERVER**

**Produits ou services désignés :** -Programmes d'ordinateurs à usage d'affaires, à usage scientifique, technique, commercial, éducatif et personnel, et de formules de mémoire pour la conservation et la récupération d'information vidéo et audio .

**Classes de produits ou services : 9.**

# TRADE MARKS REGISTRY



# REGISTRATION CERTIFICATE

Trade Marks Act 1994 of Great

Britain and Northern Ireland

The mark shown below has been registered under No. 2249391 as of the date 19 October 2000.

## ESHARE CONVERSATIONS

The mark has been registered in respect of:

Class 09:

Computer software in the field of contact management for enabling, managing, storing, relating, organizing, directing, automating, coordinating, networking, forwarding, scheduling, transferring, consolidating, exchanging, providing graphical user interfaces (GUI) for, and controlling tasks, business processes, transactions, applications, and information, such as voice, video, data, facsimile, e-mail, mixed media items, multiple media (multimedia) items, communications, databases, documents, records, messages, images, scanned photographs, scanned documents, contact information, customer information, agent information, files, and case histories, among mainframes, servers, agent terminals, agent workstations, consumer access devices, agents, and consumers via local, national and global information and communications networks.

In the name of Melita Intellectual Property, Inc.

Incorporated in United States of America, Delaware

Sealed this day at my direction



Office de la propriété  
intellectuelle  
du Canada

Un organisme  
d'Industrie Canada

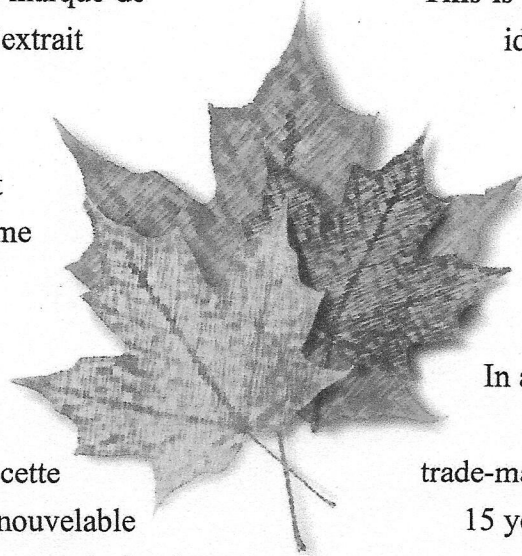
Canadian  
Intellectual Property  
Office

An Agency of  
Industry Canada

*Marques de commerce*  
*Certificat d'enregistrement*

La présente atteste que la marque de commerce identifiée dans l'extrait ci-joint, tiré du registre des marques de commerce, a été enregistrée et que ledit extrait est une copie conforme de l'inscription de son enregistrement.

Conformément aux dispositions de la *Loi sur les marques de commerce*, cette marque de commerce est renouvelable tous les quinze ans à compter de la date d'enregistrement.



*Trade-marks*  
*Certificate of Registration*

This is to certify that the trade-mark, identified in the attached extract from the register of trade-marks, has been registered and that the said extract is a true copy of the record of its registration.

In accordance with the provisions of the Trade-marks Act, this trade-mark is subject to renewal every 15 years from the registration date.

**ESHARE**

Numéro d'enregistrement  
Registration Number **TMA549,265**

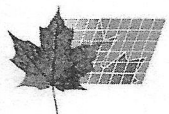
Numéro de dossier  
File Number **1034236**

Registraire des marques de commerce  
Registrar of Trade-marks

Date d'enregistrement  
Registration Date **3 août/Aug 2001**

**Canada**

(CIPO 196)  
03/00

OPIC  CIPO