

VISTA LIFETIME LIMITED WARRANTY

WELDED ORNAMENTAL STEEL FENCE

REVISED 01/2019

Horizon's Vista residential grade welded ornamental steel fence is manufactured from the highest quality materials by skilled craftsmen to meet the highest standards of workmanship in the industry. Galvanized steel framework is subjected to a multi-stage pretreatment/wash, followed by a duplex cathodic electro-coat system consisting of an epoxy primer, which significantly increases corrosion protection, and an acrylic liquid topcoat, which provides protection necessary to withstand adverse weathering effects. The electro-coated surface on all Vista residential grade welded ornamental steel panels and posts are guaranteed under a limited lifetime warranty under normal and intended usage, against cracking, peeling, chipping, blistering and corrosion resulting in structural failure. Horizon Vista residential grade welded ornamental fences are also guaranteed against defects in workmanship or materials. The warranty is not transferable and is only valid to the original registered purchaser. Normal and intended usage does not include physical damage, abrasion, or heavy salt spray exposure to the protective coating or loss of gloss. Warranty does not apply to any non-residential application. *Lifetime limited warranty does not apply to Vista residential gates, all gates are warranted for a period of 1-year from the date of installation. Lifetime limited warranty does not apply to installations within 2 miles of salt-water coastline. Installations located less than 2 miles from coastline will be subject to a 10-year pro-rated manufacturer's warranty*

THE FOLLOWING ACTS AND/OR OMISSIONS WILL VOID THE SUBJECT WARRANTY:

- Damage to the product caused by the property owner by use of landscape, gardening equipment, chemicals that may cause damage, water sprinklers with high mineral content and/or greywater/reclaimed water;
- Damage caused by adhesion of chicken wire, chain link mesh, welded wire, or other similar substance to the product;
- Damaged caused by allowing plant life of any sort to grow directly upon or in contact with any portion of the product or sap from trees;
- Any alteration to the product itself by the property owner including any on-site cutting or welding; and/or, failure to follow any and all instructions provided by Horizon at the time of sale to the original purchaser even if these instructions are not forwarded to the ultimate claimant under this warranty.
- When cutting and/or drilling the Vista fence system components immediately seal the exposed surfaces by 1) Removing all metal shavings from the cut area, 2) Applying zinc-rich primer to thoroughly cover cut

edge and drilled holes and, after letting dry, 3) Applying two(2) coats of custom finish spray paint matching fence color. Failure to seal exposed surfaces per steps 1-3 above will negate warranty.

- If contractor uses non Horizon parts/components, this will negate the warranty.

Should any Vista residential grade welded ornamental steel panel or post manufactured by Horizon fail in accordance with any of the above conditions, Horizon warrants to the original registered purchaser their redemption through replacement or renewal. The choice of redemption method is solely at the discretion of Horizon.

Notice of failure under the conditions of this warranty shall be sent to Horizon or its authorized representative, in writing, together with proof of purchase, product registration, and shall specify the nature of the defect and when it was first observed as well as photographs of current site conditions. Should the fence be improperly installed, Horizon shall not be responsible for guaranteed performance or appearance of the material. Neither does this guarantee apply when failure or damage is due to improper use or application, abuse or misuse, salt spray exposure, vandalism, or acts of God. Horizon reserves the right to inspect the material to determine validity of the claim.

Upon acceptance of the claim by Horizon or its authorized representative, redemption by replacement or renewal shall be made by Horizon. Reimbursement for labor necessary to restore and/or replace components that have been found defective under the terms of this warranty is guaranteed to the original registered purchaser for a period of five (5) years from the original purchase date. Horizon reserves the right to select the qualified company or individual to perform the labor to repair or replace the components that are deemed defective under the terms of this warranty.

In order for the warranty to be valid, the product must be registered online at www.horizonornamentalfence.com, within 30 days of fence installation. Failure to register the project will void the warranty, without further action on the part of Horizon.

The above constitutes the complete warranty by the manufacturer. No other agreement, written or implied, is valid. Horizon does not authorize any other person or agent to make any other express warranties. Horizon neither assumes nor authorizes any other person or agent to assume any other liability in connection with the Horizon residential grade welded ornamental steel fence system.