

Trash Fairies Service Information

Chateaux de Bardmoor Community

Welcome to Trash Fairies! We're proud to provide the Chateaux de Bardmoor community with reliable, professional waste management. Our five-day weekly collection service makes trash disposal convenient and hassle-free.

How Our Service Works

Our convenient system eliminates the hassle of hauling trash to dumpsters yourself. Simply place your approved waste containers at your designated pickup location, and our team will collect and transport everything to the community dumpsters located in the Clubhouse parking lot (east end, nearest to the building).

Collection Schedule & Timing

Pickup Days: Sunday through Thursday evenings

Your Schedule: Place trash curbside between 6:00 PM and 8:00 PM

Our Schedule: Collection begins after 8:00 PM each pickup day

Important: If your trash isn't ready by 8:00 PM, please wait until the following pickup day rather than placing it out late.

Approved Container Requirements

✓ Accepted:

- 13-gallon kitchen-size trash bags
- 30-gallon trash bags
- Maximum of 2 bags per unit
- All bags must be securely tied and closed

✗ Not Accepted:

- Grocery store plastic bags
- Paper bags
- Open or unsecured bags

TRASH FAIRIES IS AMAZING, BUT WE CAN'T READ MINDS.

If you have an issue or question about your trash and recycling, please let us know at info@trashfairies.com. We'll do our best to resolve it ASAP. At Trash Fairies, our mission is to give residents the most reliable, convenient trash and recycling valet service possible.



Special Items & Restrictions

Cardboard: Accepted when broken down flat and secured under your trash bag to prevent wind dispersal.

Prohibited Items:

- Oversized items that don't fit in approved bags
- Broken glass or sharp objects protruding from bags
- Hazardous materials including radioactive, volatile, corrosive, flammable, explosive, biomedical, infectious, or toxic substances

Waste Disposal Process

Collected trash is transported to dumpsters in the Clubhouse parking lot, which are serviced twice weekly by Waste Pro Management (with additional service as needed).

Questions or Concerns

Please contact your Association Manager first for any service-related questions before reaching out to Trash Fairies directly.

Thank you for helping us maintain an efficient and clean community waste management system.

- **No loose trash**
- **Double-bag all pet waste**
- **Bags must hold contents securely during transport, without ripping or leaking**
- **No broken glass or sharp objects**
- **No hazardous waste or loose fluids**
- **No oversized items (e.g. furniture, appliances, large unflatten boxes, etc.)**
- **All boxes must be flattened for easy pickup (no exception's)**

No-Service holidays:*

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| ◆ New Year's Eve & New Year's Day | ◆ Christmas Eve & Christmas Day |
| ◆ Memorial Day | ◆ Juneteenth |
| ◆ Fourth of July | ◆ Labor Day |
| ◆ Halloween | ◆ Thanksgiving Day |

QUESTIONS? CONCERNS?

Info@TrashFairies.com | [434.414.1624](tel:434.414.1624)

You can also visit us on our website ◆ www.trashfairies.com