

Warranty Explanation

For all Astronergy products which were purchased from or before 31/12/2018, will have the standard 10-year product warranty. This includes all models.

For all Astronergy products which were purchased from or after 1/1/2019, will have the standard 12-year product warranty. This includes all models.

Our special 15-year standard product warranty (only applies to rooftop installation) only applies to the following models. CHSM60M-HC 325w/330w/335w/340w.

For the additional 3-year extended product warranty (only applies to rooftop installation) which is only offered to our exclusive partners. We will provide a unique declaration statement for our end users for the additional factory warranty. All serial numbers are recorded with the additional warranty. This statement will be included where the stock is distributed and will also state who our partners are for the specific batch of stock.

Currently, the following products are offered to our specific partners for the additional 3-year extended product warranty (only applies to rooftop installation)

* CHSM60M-HC (166) 370w

Last Updated on 1/NOV/2020