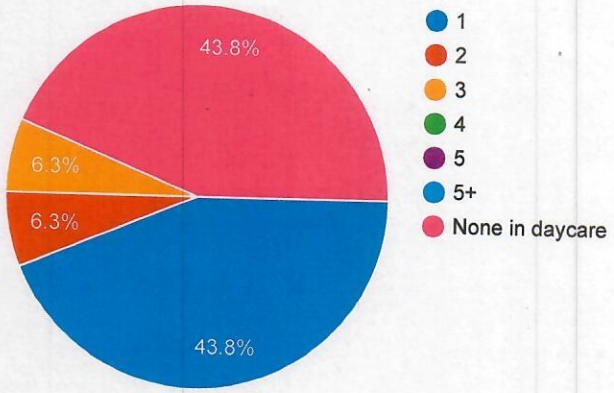
Little Hearts Daycare Poll

17 responses

How many child(ren) do you have?

Copy chart

16 responses



What ages are you child(ren)?

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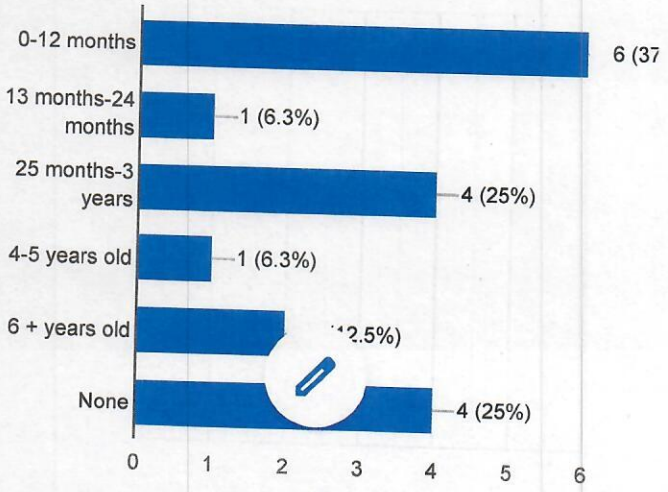
16 responses



How often would you need daycare?

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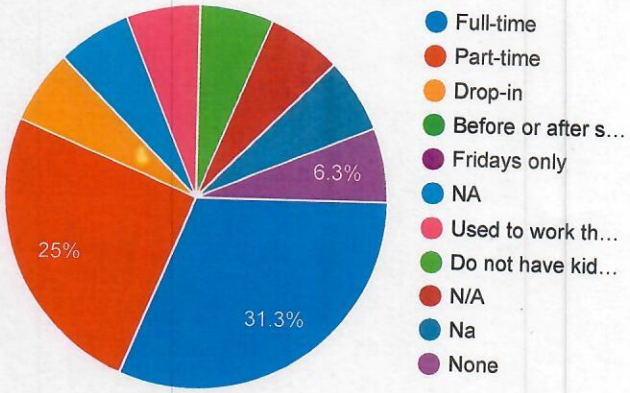
16 responses



What times would you need daycare provided?

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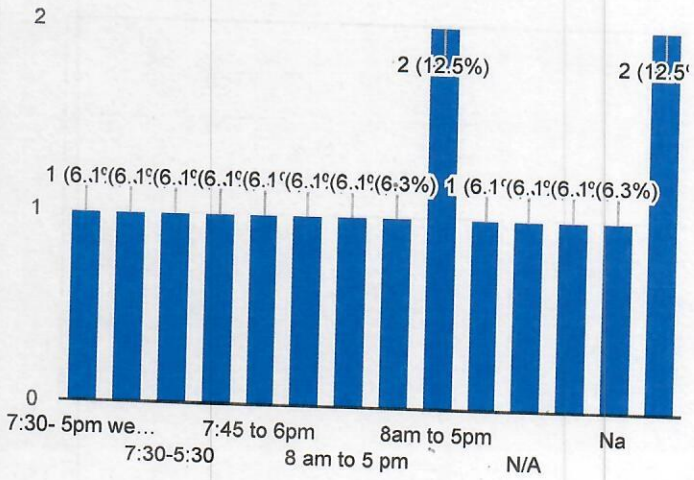
16 responses



Do you have a daycare provider now?

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16 responses

Are you actively seeking daycare?

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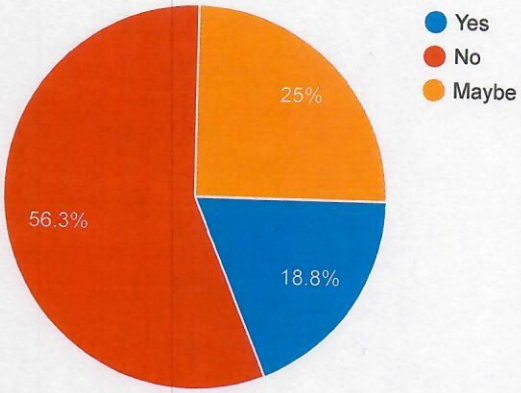
16 responses



Would you consider Little Hearts Daycare as you childcare provider?

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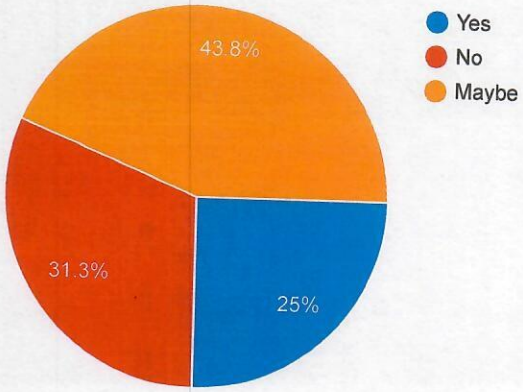
16 responses



If no, why not?

16 responses

NA

Na

My concerns about supporting the current daycare largely center around its long-term sustainability, reliability, staffing, funding, and facility conditions. I believe childcare is an important service for our community, but I also believe there needs to be a realistic, sustainable plan in place to ensure it can operate safely and reliably for families.

- Reliability and long-term sustainability: The repeated threats of closure by the city create uncertainty for families. It takes months to be on waitlists at other daycares and make accommodations with jobs, so threatening closure does not make it appealing to consider this as a trustworthy option when there are no secondary options to fall back on. There is also the constant discussion around the facility not meeting inspection, it being old, and issues with the maintenance and age. At what point is a new facility considered instead of pumping money into an old one? I'm concerned that the funding issue is a dead end by putting all the money towards something that might still be an issue in the short term.

- Staffing and workload: Having one primary staff member responsible for multiple children/infants raises concerns about workload, adequate supervision, and whether the current staffing structure sets both the employee and the children up for success. Staffing levels and backup coverage need to be sustainable. There have been reports of families out of care each week due to only one person being the primary and if that employee needed days off. Continuing education and training also seems to be pushed to the back burner and completed last minute, and this is important in making sure the staff are adequately prepared in the event of an emergency. I want to feel confident in the people watching over my child.

- Funding and financial sustainability: A lack of consistent funding and difficulty securing grants raise concerns about how the daycare will cover operating expenses, maintain the facility, support staffing, and remain open over the long term.

- Need for a long-term facility solution: The city should consider whether renovating the existing building or constructing a new daycare facility would be a more viable long-term solution. Investing in the program without addressing the underlying facility issues may only delay the same

problems.

I appreciate the jda's willingness to survey the community and hear feedback. That is important. And the transparency has been really good as of recent so thank you very much for all you are doing to try and help.

I feel Carley baker is less than capable of managing the daycare. She had been a bullie in her high school years and my kids that went to school with here said they absolutely would feel uncomfortable letting her watch their kids in fear that if she had a grudge against them , they feel she would take it out on their kids. She seemed to run to mommy every time she got into trouble for bulling and get away with her behavior. [redacted] the communication was not there and trying to get hours for children that attended correct was extremely difficult. If there were any questions asked her mom would show up with attitude and make things even more difficult. I feel that a manager is supposed to do the invoicing and calculate hours for the attendee's. When brought up she had told her mom and refused to do it. With the amount of money she gets paid the only thing the auditor should have to do is keep track of the balance. Atleast put an overdraft protection on the debit card. I worry about cleanliness also. When Amanda lauer left the building was old but in great shape, I feel she has neglected her duties in keeping the building up to code and should not neglect training and certifications to last minute. Amanda lauer always made sure everything was on time and in order for a lot less money.

N/a

N/A

We currently have daycare and until they close then we would seek little hearts for 2 full time kids Monday thru Friday 7:30-5

Have doubts about the qualifications and

certifications of the provider. Issues with building

Not reliable

Any other feedack you would like to leave for us to help improve the daycare?
*

I have attended the first two meetings, the condition of the current location does not sound like a healthy environment for anyone. questionable cleanliness of the upstairs, the bathroom and the basement. I understand that the children are not allowed upstairs or down, my concern it that any dirt/mold is traveling through the air from these areas. I have heard current and past families voice concern of the condition of the restroom.
I am also extremely concerned about the person who runs the daycare, Can she handle the challenges of several children??? Infants are extremely challenging with constant care. The care of a child at the age of 3 plus is completely different. At the1st meeting she couldn't even answer questions form the parents on her own! her Mom was sitting next to her, answering for her!

Lack of a good schedule and random off days.

Lack of maturity, experience, licensing, and certifications of the primary care provider. We are also concerned about the state of the building the daycare is housed in. We are uncomfortable sending an infant to this daycare center at this time. We would still like to see the daycare succeed and would consider sending an older child.

Concerned about the qualifications of current employees and the condition of existing place of business

I love the daycare provided and do not have a problem. As long as we have good daycare providers as we do now I will keep taking my son there. He is in good hands.
Just think the building needs updating and some

toys. But the actual child care has beeen amazing!

Do you currently use Little Hearts Daycare as your provider?

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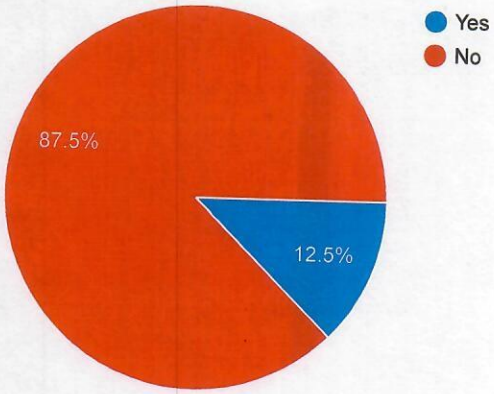
16 responses



If you use Little Hearts Daycare as your provider, are you happy with the care received for your child(ren)?

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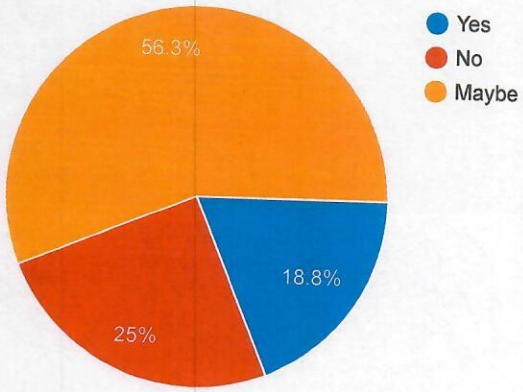
16 responses



If not happy with the care received for your child(ren), why not?

16 responses

NA

Na

N/A

N/a

None

I've heard parental concerns of daycare availability (frequent closures for staff absences/illness/lack of staff) and also daycare facility cleanliness. Some parents are also concerned about the manager's professionalism, immaturity, leadership skills, and ability to ensure stability/livelihood of daycare.

Not there

Not reliable

Because the provider doesn't reimburse for closing early or not being open.

I am happy with it

Any other feedack you would like to leave for us to help improve the daycare?

16 responses

NA

Everything is in the previous answer

It would be nice to see the Manager of the daycare attend the meetings and give their own report rather than having the mother give it for the last

year or so. Should be a requirement. Hate to see the community lose its daycare.

I know as long as Mrs baker is running or working there my grand children will not attend.

Board needs to take more of a role in finding financial supports for the daycare. Board needs to be making monthly site visits and having meetings with the manager/communicate better. Board needs to try and help update the repairs, or hire someone to do updates, needed for improving the daycare. Consider raising daily/monthly rates if needed. Require deposits to hold spots for daycare wait lists. Make manager involved in monthly finances so they are aware and able to help financially sustain the daycare.

N/A

Not reliable and also i think that the manager should be at every JDA meeting that they have about the daycare

Gain confidence back to parents and community members. How to do that- try and seek grant funds to update the building, ask for used paint to paint and restore the main level. Then showcase and advertise the space through FB the hardwork and donated items. Interview the parents that are currently going there and advertise their words on FB that they are comfortable and love taking their kids there doing activities during the day.

There's hope, but until our current provider can bo longer take our kids we will stay where we are, and have little hearts as a backup provider. Thank you.

The bookkeeping/finances seem like they need to be overhauled. Also seems like some members of the JDA are more worried about getting rid of the day care rather then trying to help it succeed. That attitude isnt right to be able to turn it into a successful business. I realize the JDA took it over to keep it going until it could be sold to someone who would keep it running but in its current state, i

dont know how anyone could be interested in it.

Better reliability

Waiting to hear about the possibility of the Legion as a suitable location. for us to consider placing an infant in this daycare there would have to be more mature management.

No

Need a reliable provider that is consistent.

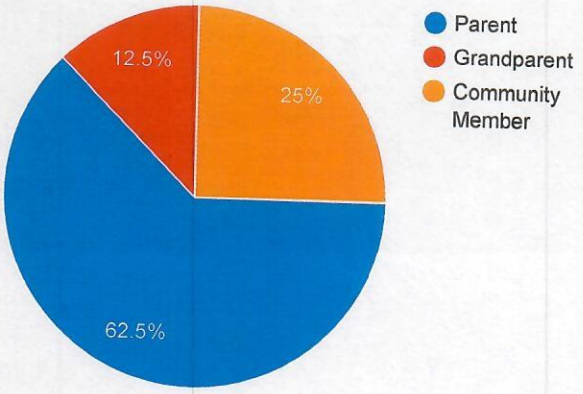
New paint and curtains.

I have donated a few items myself. I can see some of the outside toys are outdated and if there was extra money to buy even gently used items that would be good.

Are you a

Copy chart

16 responses



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