

UP THE CREEK October 1, 2017

n this newsletter, we will first address an issue that may be controversial, although it should not be, at least among rightthinking people, which of course includes everyone reading this.

October is the most beautiful, tranquil, enjoyable, perfect month of the year. There, we've said it, and have probably earned a hurricane or at least a bad moon on the rise.

Now on to more germane topics, starting with the insert we included with your water bill asking you to update your contact information. As mobile telephones become more and more common, we find that their users kind of drop off the radar, especially when landline phones are abandoned. There are good and bad aspects of this – if you value your privacy, it may be improved by not having an easily discovered number. On the other hand, your privacy can be lost by carrying your phone with you everywhere you go, inviting anyone with your number to yank that chain whenever they want to. Which is a reason that you may be reluctant to give out your number.

We at Up The Creek understand and respect that. <u>However</u>, please give some though as to why we would need your number and/or email address. Suppose there is a scheduled (or non-scheduled) water outage affecting your neighborhood. We would like to inform you of the reason, the duration, and any possible consequences to water quality that could result. Please rest assured that your number is not being shared by USCDWUA. Our only use of it will be to contact you with regard to your account or keep you informed of unusual circumstances on the system.

The same is true of your email address. We are not likely to contact you by email unless all else fails, or after you have initiated an email exchange with us. But another reason for needing your email address is for sending your bill, if you grant permission. Presently about 18% of our members receive bills via email. Each one of those saves your company about 80 cents in printing and postage, not to mention the labor of stuffing envelopes and even possible delays in mail delivery. Please give some thought about switching to email delivery of your bill, if it will work for you.

There is a pitfall (isn't there always?) to email billing. Your email program may refuse to display your water bill in the inbox. It can wind up in your junk folder, spam folder, or bulk mail folder, whatever it is called on your computer. You can avoid this by designating <u>billing@uscdwua.com</u> as a preferred sender, also by sending a test message to <u>billing@uscdwua.com</u> which will usually let your mail program know that this is a safe address.

With email billing, your bill and the newsletter are supplied as .PDF attachments, so you can save them as computer files, and/or print a paper copy. Everything is just like it is with regular mail, except for the paper, the printing, the envelope, the postage, and the hours spent folding, sorting, and stuffing.

Thank you for your cooperation, and please enjoy this undisputed champion month of the year, even if you don't quite see it that way.

JUST THE FACTS – October 2017						
Redlands Mesa Debbie Christner Bryan Klaseen Upper Surface Creek Herman Kline - Vic Lynn Oliver Cedar Mesa Gerald Figueroa - P Dennis Grunkemey Member At Large Ellis Fritchman Dan Hawkins - Gener Dayton Myers - Chiel Amber McPherson – 0 Timothy Frey - Water Tyler Head – Assistar METER READING D . Up to 7,500 gal/m 7,501 - 13,000 gal/r 13,001 - 20,000 gal/r 30,001 - 40,000 gal/r over 50,000 gal/r	e President President er EMPLOYEES al Manager (Secretau f Operator Office Manager Operator ot Operator ATES: Cycle 1: 18-20 Month (246-427 ga nonth (246-427 ga nonth (427-655 ga nonth (984-1311 ga nonth (984-1311 ga nonth (1312-1639 ga nonth (over 1640 gal	0; cycle 2: 20-22; cyc WATER RATI /day) //day) //day) al/day) al/day) /day)	UPPER SURFACE CREEK DOMESTIC WATER USERS ASSOCIATION P.O. Box 70 Cedaredge, CO 81413 (970) 856 - 7199 Voice (970) 856 - 7189 Fax Location: 17257 Meadow Drive Web Site www.uscdwua.com web Site www.uscdwua.com e-mail ambermcpherson@uscdwua.com danhawkins@uscdwua.com danhawkins@uscdwua.com Office Hours: Monday Thursday 8:00 A.M 5:00 P.M. Friday 8:00 A.M 3:00 P.M. To request E-billing - billing@uscdwua.com SOME TYPICAL WATER BILLS gal/month 35.00 1.00/1000 gal 13,000 - \$ 40.50 1.00/1000 gal 20,000 - \$ 51.00 25,000 - \$ 51.00 4.00/1000 gal 30,000 - \$ 71.00 40,000 - \$111.00 30.00 run 10.00/1000 gal 40,000 - \$111.00 50,000 - \$ 241.00 10.00/1000 gal 40,000 - \$111.00 50,000 - \$ 241.00			
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