USCOWUA

UP THE CREEK

Season of Changes

As we enter November the weather is signaling that winter is knocking, Thanksgiving is a few weeks away, and the USCDWUA Annual Meeting is right around the corner. Be sure to keep a look out for the Notice of the Meeting. This year's annual meeting will be at the Stolte Shed at Pioneer Town in Cedaredge, CO on December 11 at 7:00 pm. The Annual Meeting is your opportunity to have a say as to how USCDWUA operates. If you are unable to attend, please return the proxy postcard to us so we will be sure to have a quorum.

We have removed the drought overage rates; rates are now back to the normal overage rates. Meters were not read in October due to water usage being below normal winter levels. However, we may read in November if water usage increases.

Since this month is bringing changes, USCDWUA is changing the monthly bills. Starting with the November 2018 billing, we will be mailing a postcard bill. This will allow us to save on time and postage. With this change, also comes the ability for you to view your bill online and pay it online if you choose, for a convenience fee. This will allow the customer to pay by credit card if they would like to do so with no extra cost to USCDWUA. To avoid processing fees, the option to pay by credit card is only available online. We will not be able to accept payments over the phone. If a customer does not want to pay the convenience fee for paying online; then a customer still has the option of sending a payment as before either a conventional check, cash, or through the customer's online banking. We are confident that everyone will be as excited as USCDWUA at these changes especially because the customer will be able to see their account online whether receiving an E-bill or mail bill.

Just a reminder that you can sign up for E-bills instead of paper bills by sending an email to billing@uscdwua.com. Once we are using the new system, you will be able to login to your account to update your billing preferences and contact information yourself.

All of the employees and board of USCDWUA wish you and your families a Happy Thanksgiving.

JUST THE FACTS

October 31, 2018

UPPER SURFACE CREEK DOMESTIC WATER USERS ASSOCIATION

P.O. Box 70

Cedaredge, CO 81413

Tel: (970) 856-7199 Fax: (970) 856-7189

After Hours Emergency: (970) 644-0445

Location: 17257 Meadow Dr. Website: www.uscdwua.com

Office Hours: Monday – Thursday 8:00 a.m.-5:00 p.m.

Friday 8: 00 a.m. - 3:00 p.m.

TO REQUEST E-BILLING:

billing@uscdwua.com

METER READING DATES: Cycle 1: 18-20; Cycle 2: 20-22; Cycle 3: 22-24; Cycle 4: 24-26; Cycle 5: 26-28.

Water Rates as of October 15, 2018

(245 gal/day)	\$45.00
(246-427 gal/day)	\$1.00/1000 gal
(427-655 gal/day)	\$1.50/1000 gal
(656-983 gal/day)	\$2.00/1000 gal
(984-1311 gal/day)	\$4.00/1000 gal
(1312-1639 gal/day)	\$8.00/1000 gal
(over 1640 gal/day)	\$10.00/1000 gal
	(246-427 gal/day) (427-655 gal/day) (656-983 gal/day) (984-1311 gal/day) (1312-1639 gal/day)

Please restrict outside watering to the days marked with your symbol, which is found on your monthly bill.

BOARD MEMBERS

Cedar Mesa

Dennis Grunkemeyer— Vice Pres.

Robert Halley

Redlands Mesa

Debbie Christner-President

Bryan Klaseen

Upper Surface Creek

Brad Stratman

Bill Elkins

Member at Large

Ellis Fritchman

EMPLOYEES

Dayton Myers - Operations Manager Amber McPherson-Office Manager,

Sec.-Treasurer

Chuck Moore—Plant Operator Tim Frey—Water Operator

Some Typical Water Bills:

gal/month 7,500 -\$45.00 13,000-\$50.50 20,000-\$61.00 25,000-\$71.00 30,000-\$81.00 40,000-\$121.00 45,000-\$161.00 50,000-\$201.00 55,000-\$251.00

(Figures will vary due to number

of days between readings)

November 2018

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					2	3
4	5	6	7	8	9	10
11	Board Meeting @ 6:30 pm	13	14	15	16	17
18	19	20	21	22 HAPPY THANKSDIVING	23	24
25	26	27	28	29	30	