



Upper Surface Creek Domestic Water Users Association

Welcome!

The application you signed at closing also serves as an agreement between you and the Association, so please become familiar with its contents.

Here are a few more details you should know about membership in USCDWUA:

- **Bylaws:** You may view the Association bylaws on our website www.uscdwua.com.
- **Voting privileges:** You may attend annual membership meetings (held 2nd Tuesday in December) where you elect directors from your community and have a say in operation of the Association.
- **Number of residences allowed:** You may connect only one residence to a service connection. Serving an additional dwelling requires purchasing another service connection.
- **Billing:** Your bills are sent out at the end of each month, for water used during that month. You may request billing by email instead of USPS. Please send an email to ambermcperson@uscdwua.com requesting this service. Please keep us up to date on address changes. There will be a \$2.00 monthly fee to receive bills by mail.
- **Payment:** Payment is due on the 20th of the month; check or money order is preferred. We do accept credit cards with a convenience fee added. Please do not mail cash. There is a drop box located on our office building at 17257 Meadow Drive, Cedar Mesa. To ensure proper credit, always include the account number with payments.
- **Meter reading:** Water meters are read manually by our employees during the last twelve days in the months of March through October. Meters are not read during the winter, and we encourage you to leave the meter pit undisturbed in winter for snow insulation.
- **Pressure:** USCDWUA does not regulate pressure at the water meter. Pressure on our main lines is in most cases higher than what is safe for home plumbing fixtures. It is necessary for you to have a pressure reducing valve (pressure regulator) installed in your plumbing to protect against damage from main line pressures. It is also highly recommended that you have a thermal expansion tank installed to absorb increases in household pressure as your water heater operates.

We hope you find your USCDWUA membership to be enjoyable. It is our mission to provide you with the highest quality water service at a reasonable cost. Please call, write, or email if you need further information.