



## **House rules**

### **City Inn Szigetvár**

#### **Dear guests**

We strive to make YOU feel comfortable with them during your vacation. We will do our best to ensure that no circumstances disturb your peace of mind. If, despite our efforts, you notice any disturbing factors that you are not satisfied with, please contact the host in full. In order to maintain the condition, order and cleanliness of the guest house and its furnishings, please refrain from any activities that you would not do in your own home.

#### **Reservations:**

Apart from online intermediaries (e.g. Szállás.hu, Booking.com), accommodation reservations are made by e-mail, letter or phone, where it is not possible to display the full content of the policy, so please read carefully and observe the points below. Our hotel reserves the right to ask for a 30% advance when booking for frequent periods (holidays, local events). In case of no-show, we cannot refund the reservation.

#### **Resignation:**

The reservation can be canceled free of charge up to 3 days before the day of arrival. After that, the first night's accommodation fee must be charged.

### **Registration:**

Registration takes place in accordance with the regulations of the NTAK and the VIZA system. We ask everyone, even small children, for identification documents (identity card, driver's license, passport, residential address card), which are scanned and automatically forwarded to the VIZA system. If you are coming with a child, please do not forget to bring the child's documents with you. Upon departure, if you stay longer than a few hours, we will charge you a surcharge.

### **Payment:**

It is possible: in cash, by bank card, debit card and, upon prior agreement, by bank transfer. The accommodation fee and the tourist tax are paid upon arrival when the guest administration is completed. If for some reason you leave the accommodation before the end of the period you booked in advance, we will not be able to reduce or refund the accommodation fee.

### **Closing the courtyard and the building:**

If the beauty salon operating in the building is closed and the guest house staff is not inside, please lock the gate and the entrances to the building! This is particularly important at night and when leaving.

Our locks are synchronised locks, so the room key opens and closes both the front door and the outer gate. The external door of the building can be locked after pulling the handle. Please be very careful with the key, in case of loss, we charge for a replacement fee.

### **Smoking, open flame:**

The use of open flames, smoking of any kind, candles, candles, and incense is FORBIDDEN in the building! Smoking of any kind is only allowed in designated areas in the yard. Smoking is FORBIDDEN in the building and on the jacuzzi terrace! In order to maintain cleanliness, we respectfully ask our Guests who smoke not to scatter cigarettes in the yard and in the entire area of the guest house, but to place them in the ashtrays.

If the smoke detectors signal due to prohibited smoking or other smoke-causing activities, we will charge a surcharge for extra washing and measures.

### **Use of equipment items:**

Please use the furnishings as intended! It is forbidden to take the furnishings and equipment of the rooms, including towels, blankets, bed linen, out of the house! The furniture can only be rearranged with the consent of the owner. Upon arrival and departure, the rooms will be inspected and, in the event of any damage, the resulting costs will be reimbursed to the guest. We respectfully ask you not to smear any stray insects on the wall surface.

### **Meals, use of communal areas:**

The kitchen, dining room, and lounge are communal spaces, where we ask that you respect the rest of others. They can use the kitchen utensils there when cooking and eating. Please use disposable paper placemats when eating. After using the kitchen utensils, please wash them or consult with the receptionist. Furthermore, we ask that you do not store your own food and equipment in the common area.

Breakfast is an additional service, please notify us of your request in advance, as we may not be able to provide breakfast. Breakfast is between 7:30 and 9:30 a.m. and the serving time must be agreed upon.

### **Cleaning:**

The guests receive the rooms clean and tidy. During stays longer than 7 days, we provide cleaning, bed linen and towel change once a week. We will, of course, meet other requirements at an additional cost. If more cleaning than usual is required upon departure, we will charge an extra fee.

If required, we perform air purification with an ozone generator!!!

### **Sauna use:**

There are regulations on the use of the sauna, which can be found posted in the sauna and can be requested from the reception.

### **Other:**

The rules of the guest house (House Rules, Sauna usage rules, the data management rules of the electronic surveillance system,/GDPR/ and the Guest House's data management rules) can be found at the host of the guest house or on the website [www.cityinnszigetvar.com](http://www.cityinnszigetvar.com)

Baby bed, baby bed linen, bathtub, high chair, ironing equipment, sewing equipment are available on request.

Please keep the doors and windows closed during heating and cooling. In case of negligent and unreasonable use, the guest is obliged to pay an air conditioning surcharge.

Additional heating of the bathrooms is provided by radiators, which receive power through a countdown timer. Thus, it is not the switch of the heater, but the time switch that must be started with the red push button.

In order to ensure the tranquility of the guests and neighbors, it is forbidden to make noise, play music at excessive volume, watch TV, or listen to music in the guest house between 21:00 and 08:00.

Our guests staying with us can only receive their own guests in the common areas, for a maximum of 2 hours.

Please note that the owner is not in a position to assume responsibility and pay compensation for damages resulting from events that are not his fault (e.g. natural disaster, hail, fire, power outage, etc.).

The owner reserves the right not to accept guests who behave scandalously and who do not comply with the house rules, or to immediately remove them from the guest house.

These "many" rules are only for your undisturbed rest.

We wish you a good rest and a pleasant pastime!

Property manager's phone number: **+36 70 271 8183**

Wifi settings:	<b>wi-fi</b>	<b>wi-fi Key</b>
Dining-lounge, Wellness	<b>Telekom-I94VP7</b>	<b>h6ej3hjeemch</b>
Living area:	<b>dlink-0C08-5GHz</b>	<b>xjenr73236</b>