

Nicola Wiltshire
07939123942
Nicwiltshire85@gmail.com



Inspire Include Improve SEN Consultancy
22 Tudor Close
Dartford
Kent
DA1 3HU
DATE

Terms and Conditions

1. Introduction

These terms and conditions govern the provision of services by Inspire Include Improve SEN Consultancy and constitute a legally binding agreement between both parties. By engaging with my services, you agree to be bound by these Terms in full. Please ensure that you read and understand these Terms before using my services.

2. Services

- 2.1. I provide a consultancy service specialising in Special Educational Needs (SEN), aimed at improving educational outcomes and inclusivity.
- 2.2. Services include but are not limited to advice, guidance, training, and support tailored to meet the specific needs of individuals, educational institutions, organisations, or groups.
- 2.3. All services provided are subject to the Terms outlined herein.

3. Fees

- 3.1. My fee structure is outlined on the website at www.inspire-include-improve.co.uk. By engaging with my services, you agree to the applicable fees as stated on the website.
- 3.2. Payment terms are specified on the website and must be adhered to.
- 3.3. I reserve the right to amend the fee structure at any time. Any changes will be communicated to you in advance.
- 3.4. While I offer a one-off, free 30-minute advice service, any subsequent requests for recommendations, information, or links provided in writing (including email, WhatsApp, or text message) will be subject to a charge of £25.00 per communication.

4. Free Consultation

- 4.1. I offer a one-time, 30-minute free consultation to prospective clients.
- 4.2. This free consultation is aimed at providing initial advice and guidance on SEN-related matters.
- 4.3. The free consultation does not obligate either party to enter into a formal agreement for further services.

5. Confidentiality

- 5.1. I respect the confidentiality of all information shared with me during the provision of my services.
- 5.2. I will not disclose any confidential information to third parties without your explicit consent unless required by law.
- 5.3. I may use anonymised and aggregated data for research or statistical purposes, ensuring individual confidentiality is maintained.



6. Intellectual Property

6.1. Any materials, resources, or documents provided as part of my service remain the intellectual property of Inspire Include Improve SEN Consultancy unless otherwise stated.

6.2. You may not reproduce, distribute, or modify any materials provided without my explicit consent.

7. Limitation of Liability

7.1. My liability for any direct or indirect loss or damage arising out of or in connection with the provision of our services is limited to the fees paid by you for those services.

7.2. I am not liable for any consequential, incidental, or special damages arising from the use of my service.

8. Governing Law

8.1. These Terms shall be governed by and construed in accordance with the laws of Jurisdiction.

9. Amendments

9.1. I reserve the right to amend these Terms at any time. Any changes will be effective immediately upon posting on the website.

9.2. It is your responsibility to regularly review these Terms to ensure you are aware of any changes. By engaging with my service, you acknowledge that you have read, understood, and agree to be bound by these Terms. If you have any questions or concerns, please contact me on nicwiltshire85@gmail.com.