

Job Description – Festival & Events Supporter

Vacancy

Reporting to: In-Work Support Coordinator

Based: North East and across the UK.

Contract: Casual worker (as and when work is available)

Salary: £12.36 per hour (PAYE) or £13.39 per hour if self-employed.

Benefits: 5.6 weeks holiday (pro-rata) plus 3% employer pension contribution, we are a Disability Confident employer with a supportive, inclusive and friendly team that cares about your personal and professional development.

Purpose

An exciting opportunity to support adults with a learning disability and autistic adults to work at events and festivals across the North East and throughout the UK. You will work directly on a 1-1 basis with people to work at various types of events and festivals, supporting them to carry out a range of tasks including event management, setting up event sites, erecting temporary fencing, building art installations, working backstage, stewarding, hosting, bar work, cleaning and catering. The role involves mainly weekend and evening work and can involve long-weekends away from home where we will camp on-site at certain events.

Main Duties

- Working 1-1 with adults with a learning disability and autistic adults at events and festivals of all kinds.
- Support adults with a learning disability and autistic adults to carry out the tasks they need to complete.
- Supporting people to act professionally and carry out their role.
- Assisting with the planning of trips to events and festivals.
- Support people to enjoy events and festivals when not on shift.
- Attending pre-event meetings.
- Travel training – supporting people to travel to events and festivals including using public transport where required.
- Support people to attend training sessions where required.
- Supporting people with time management to help make sure they are on time for their shifts.
- Use creative and flexible approaches to motivate and support people.
- Use initiative to realise where people need extra support and to identify training needs.
- Be accountable to the people you support with regard to dignity, respect and quality of your support.

- Be highly organised to ensure that you offer the best support possible to each person, enabling them to work efficiently and stay on task.
- Support with carrying out risk assessments for each event we attend and follow strict health and safety procedures at all times.
- To undertake, as and when required, any additional tasks and responsibilities as are reasonably compatible with this job description and its objectives.
- Understand and adhere to Bridge Creative's policies and procedures.
- Promote Bridge Creative's mission, vision and values and help raise awareness.

Experience, Knowledge, Qualifications and Skills

- At least 2 years working with people with a learning disability and autistic adults.
- An understanding of the social model of disability.
- A passion for motivating people to reach their potential.
- Must be able to travel independently to meeting points before we set off to events (usually Bishop Auckland).
- **Desirable** - Experience in working at events and/or festivals. Full clean UK Driver's License.
- **Training for the role will be provided.**

Personal Characteristics

- Have a good eye for safety and be aware of potential risks at all times.
- Excellent communication skills, be able to use a range of communication methods to effectively communicate with people of all abilities.
- Be confident, outgoing, and able to motivate people.
- Be able to work effectively, both independently and as part of a team.
- Have a pro-active approach to work.
- Have good moral principles in line with the values of Bridge Creative.
- Have good organisational skills.
- Be able to think on your feet to react positively and efficiently to difficult situations and challenges.
- Be solution-focussed, always maintain a 'can-do' attitude - thinking of the ability rather than disability.
- Be passionate about the role.
- Demonstrate a commitment to equality and respect for diversity.

Health and Safety

In carrying out the tasks in this job description, it is your duty to take reasonable care for the health and safety of yourself, and of others. This includes understanding the hazards in the workplace, complying with health and safety rules

and procedures, and ensuring that anything you do, or fail to do, never puts yourself or others at risk. This includes maintaining a safe and secure environment for the people we support.