

## APPLICATION FOR WATER AND/OR SEWER SERVICE

Name:

Mailing Address:

City:

State:

Zip:

Home Phone No.:

Work Phone:

Cell Phone No.:

Email Address (ONLY if email bill preferred)

### NEW SERVICE INFORMATION

Service Street Address:

Signature

DATE

### FEDERAL GOVERNMENT COMPLIANCE INFORMATION.

The following information is requested by the FEDERAL GOVERNMENT in order to monitor compliance with federal laws prohibiting discrimination against applicants seeking to participate in this program. You are not required to furnish this information, but are encouraged to do so. This information will not be used in evaluating your application or to discriminate against you in any way. However, if you choose not to furnish it, we are required to note the race, national origin of the applicant on the basis of visual observation or surnames.

Gender	Race	Ethnicity
<input type="checkbox"/> Male	<input type="checkbox"/> White / Caucasian	<input type="checkbox"/> Not Hispanic or Latino
<input type="checkbox"/> Female	<input type="checkbox"/> Black or African American	<input type="checkbox"/> Hispanic or Latino
	<input type="checkbox"/> Asian	
	<input type="checkbox"/> American Indian / Alaska Native	
	<input type="checkbox"/> Native Hawaiian or Pacific Islander	

### DEPOSIT AMOUNTS AND POLICY

Homeowner;    Lease to Own;    Renter;

**TCWSA WATER SERVICE CUSTOMERS ONLY:**

Homeowners with TCWSA water service only (on septic tank): \$50.00 Security Deposit; \$25.00 Application Fee: **Total \$75.00**

Renter / non-owner with TCWSA water service only (on septic tank): \$150.00 Security Deposit; \$25.00 Appl Fee: **Total \$175.00**

**TCWSA WATER SERVICE AND CITY OF HIAWASSEE SEWER SERVICE:**

Homeowner with TCWSA water and Hiawassee sewer service; \$150.00 Security Deposit; \$25.00 Application Fee: **Total \$175.00**

Renter/non-owner with TCWSA water and Hiawasse sewer service: \$250.00 Security Deposit; \$25.00 Appl Fee: **Total \$275.00**

Reconnection fee for a locked meter is an extra \$25 on top of all of these amounts.

For commercial, industrial and other types of customers, please contact TCWSA customer service for deposit amounts:

"Make Checks payable to "Towns County Water"

**TOWNS COUNTY WATER AND SEWER AUTHORITY**  
**1224 Jack Dayton Circle**  
**Young Harris, Georgia 30582**

**AGREEMENT FOR WATER AND/OR SANITARY SEWER SERVICE**

Acct # \_\_\_\_\_ Transfer from: \_\_\_\_\_ Meter # \_\_\_\_\_

This Agreement made this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_, between the TOWNS COUNTY WATER AND SEWERAGE AUTHORITY (the "Authority") and \_\_\_\_\_ (the "Customer").

WHEREAS, "the Customer" desires to obtain potable water service from the Authority at the location listed below:

Mailing Address: \_\_\_\_\_

Service Location : \_\_\_\_\_ Start Date: \_\_\_\_\_

NOW, THEREFORE, "the Customer" agrees to the following:

**SECTION 1**  
**COMPLIANCE WITH AUTHORITY REGULATIONS**

- 1.1 The Customer agrees to comply with the current Rules and Regulations governing the water system owned and operated by the Authority as they now exist or as they may be amended from time to time. A copy of the Customer Information Sheet is attached to this application and a complete copy of the Authority's Summary of Policies, Rules, and Regulations (the "Regulations") has been provided for the Customer's review in the lobby of the Authority's office.
- 1.2 The Customer shall pay the connection fee, security deposit and application fee when submitting this application. The Customer shall pay for water and sewer service at such rates, time and place as determined by the Authority and agrees to the penalties for non-compliance as set out in the Regulations. The Customer is responsible for payment until such time that the Authority accepts a notice to disconnect or application of a new customer at this service location. Billing will begin immediately following meter installation. The Customer is personally liable for the account and shall make timely monthly payments for water and sewer service based on monthly meter readings.
- 1.3 If the water service location is also connected to the City of Hiawassee Sewer System, then the Customer agrees to pay the Authority the current sewer rate in effect for the City of Hiawassee, as amended. The combined water and sewer bill must be paid to the Authority timely. Sewer usage quantity will be based on the Authority's water meter readings.
- 1.4 Failure to pay the monthly water and sewer bill in full by the date provided on the bill will result in water service being disconnected. In such an event, Customer agrees to pay a late payment penalty and a reconnection fee. In the event of account collection action through a court or collection agency, then the Customer agrees to pay the costs of collection, including reasonable attorney fees. Any damage to TCWSA's property will be paid in full by customer before reconnection.
- 1.5 The Customer grants the Authority an easement across Customer's property for ingress, egress, installing, maintaining, repairing, checking, or reading the water meter. Customer acknowledges the meter box, an antenna on the meter box lid, transmitter, and a computer chip inside the meter box are the Authority's property and agrees to use caution when lifting the meter box lid. Customer is responsible for any damage to Authority property occurring at the service location.
- 1.6 The water meter and meter setter shall be installed within three feet of the Customer's property line either in the road right of way adjoining Customer's property, or inside the Customer's property. Additional costs will apply if the service location is more than sixty (60) feet from the Authority's supply line. See Regulations for further information.
- 1.7 The Customer shall not interfere with the Authority's employees in the discharge of their duties and shall not allow anyone to tamper with or alter any Authority equipment. The authority may shut off the water of an applicant who alters a connection or allows the service line to provide water to another user or location. Separate power meter locations require a separate water meter.
- 1.8 The Customer is responsible for installing and maintaining a pressure reducing valve and private cut-off valve on the Customer's service line. The Customer is responsible for water service beginning at the meter, including the installation and maintenance of the service lines. The Customer must be present at the location when service is turned on to prevent the possibility of damage to the Customer's property. If the Customer cannot be present, the water service will be unlocked, but the water will be turned off at the meter box. The Customer understands that he/she assumes all responsibility for water damage on or to the Property (inclusive of the inside of the dwelling) once service commences.

**SECTION 2**  
**MISCELLANEOUS**

- 2.1 This Agreement constitutes the entire Agreement of the parties concerning the matters set forth herein, and no prior or contemporaneous oral or written agreement shall be deemed to modify or vary the terms hereof.
- 2.2 The Customer, binding his heirs, successors, and assigns, waives liability and releases the Authority from all loss or damage to person or property resulting from the operation of the Water System and will indemnify and hold harmless the Authority from such claims.
- 2.3 This Agreement shall not be assignable by any party hereto. This Agreement shall inure to the benefit of and be binding upon the parties hereto and any successor entity into which it may be merged or formed.
- 2.4 No provision of this Agreement may be amended, waived, or modified without the prior written consent of the Authority.
- 2.5 This Agreement is made and entered into and shall be governed by the laws of the State of Georgia.

TCWSA  
Representative: \_\_\_\_\_ Customer: \_\_\_\_\_

# ELECTRONIC CHECK AUTHORIZATION FORM

## CUSTOMER INFORMATION

Customer Name:	TCWSA Account #:	
Physical Address of Meter _____		
Mailing address if different from physical: _____		
Telephone No.	State:	Zip

## PAYMENT AUTHORIZATION

For Electronic Check, please indicate the type of account and enter the Routing number and Account number located at the bottom of your check into the fields below. See example at the right.

Name of Bank: \_\_\_\_\_

Type of Account:  Checking Account or  Savings Account

Routing\_ \_\_\_\_\_

Account Number \_\_\_\_\_

NAME ADDRESS CITY, STATE, ZIP 0123 01-23456789  
DATE: \_\_\_\_\_  
PAY TO THE ORDER OF: \_\_\_\_\_ \$ \_\_\_\_\_  
BANK NAME ADDRESS CITY, STATE, ZIP \_\_\_\_\_ DOLLARS  
FOR: \_\_\_\_\_  
⑆0 ⑆23456789⑆ ⑆0 ⑆234567890⑆23⑆ ⑆0 ⑆23  
Bank Routing Number Bank Account Number Check Number

**\*\* EMAIL ADDRESS ONLY IF AN EMAILED BILL IS PREFERRED \*\***

\_\_\_\_\_

I authorize the establishment of services from the Towns County Water and Sewer Authority by using this Electronic Check Authorization form. I agree that I will pay for the requested deposits and service fees and hold the Towns County Water and Sewer Authority harmless against any liability pursuant to this authorization. I understand that my written signature or electronic signature on this form will serve as the authorized signature for the electronic check transaction.

Mail forms to: Towns County Water P.O. Box 8 Young Harris GA 30582 or  
Email to [townscountywater@gmail.com](mailto:townscountywater@gmail.com)

Print Name:	
Signature: _____	Date: _____

Directions: Please print the form, complete all required information and return with Service Agreement and Application Form by email or mail.

***Please remember to attach a voided check as proof of account information.***

Drafts will be submitted by the 15<sup>th</sup> of each month