

Southwest Arkansas Workforce Development Board Workforce Innovation and Opportunity Act (WIOA)

Title: Priority of Services

Reference: TEGL 19-16; ADWS Policies No. WIOA 1-B 2.2 & 2.8

Effective Date:

Purpose: Define the Priority of Services

Veteran Priority

TEGL 19-16 states that veterans and eligible spouses (covered persons) continue to receive priority of service for all DOL-funded job training programs, to include WIOA programs. Veterans must meet each program's eligibility criteria to receive services under the respective employment and training program. For income-based eligibility criteria, military pay or allowances paid while on active duty or paid by the Department of Veterans Affairs (VA) for vocational rehabilitation, disability payments, or related VA-funded programs are not to be considered as income (20 CFR 680.650, 683.230; TEGL 10-09 & 19-16).

Statutory Priority for Adults

WIOA establishes a priority requirement with respect to funds allocated to a local area for adult employment and training activities. Priority for individualized and training services shall be given to recipients of public assistance, other low-income individuals, and individuals who are basic skills deficient, to include English Language Learners (WIOA Section 134(c)(3)(E); 20 CFR 680.600 & 680.650). This established priority does not necessarily mean that these services may only be provided to recipients of public assistance, other low-income individuals, and individuals who are basic skills deficient. This policy defines a process that also gives priority to other individuals eligible to receive such services, provided that it is consistent with the priority of services for veterans and the priority provisions of WIOA sec. 134(c)(3)(E) and 20 CFR 680.600.

When programs are statutorily required to provide priority for a particular group of individuals, priority must be provided in the order described below (TEGL 10-09):

- I. Veterans and eligible spouses (see ADWS Policy No. 1.2 for definition) who are also included in the groups given statutory priority for WIOA Title I-B Adult formula funds. This means that veterans and eligible spouses who are also recipients of public assistance, other low-income individuals, or are individuals who are basic skills deficient would receive first priority for services with WIOA Adult formula funds for individualized career services and training services.
- II. Second priority of service is individuals who are not veterans or eligible spouses, but who are recipients of public assistance, other low-income individuals, or are individuals who are basic skills deficient.

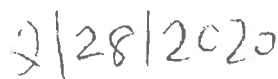
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- III. Third priority of service is given to veterans and eligible spouses who are not recipients of public assistance, are not other low-income individuals, and are not basic skills deficient. Local areas must make policies and procedures that prioritize individuals in this category based on priority populations identified by the LWDB.
- IV. Fourth priority of service is individuals who do not meet the statutory requirements for priority, are not veterans or eligible spouses, but are members of priority populations identified by the LWDB.
- V. The last priority of service is given to individuals who are not veterans, eligible spouses, recipients of public assistance, other low-income individuals, basic-skills deficient, or members of the priority population identified by the LWDB.

Priority will be given to non-covered persons outside the groups given priority if all applicants have been served from these groups. Once this has been approved, staff must have all documentation in the master and skeleton files.



SWAWDB Chairman



Date