

# Melissa M. Jones, MD

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1600 Eureka Road  
Roseville, CA 95661

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### Experience

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#### The Permanente Medical Group - North Valley/Chief of Roseville Emergency Department

JULY 2020 - PRESENT

- Broad accountability for day-to-day operations of the Roseville Emergency Department (137K+ visits in 2024), managing a multi-million dollar budget
- Led the development and execution of complex strategic projects to improve clinical quality, patient experience and operational efficiency including: initiation of local Trauma Alert, pediatric specific care space, Door-to-ECG times, state leading work in reduction of ambulance wall-times (APOT), reduction of blood culture contamination rates, refinement of "up front" model of care, in addition to multiple other PI projects
- Partner with KFH to address hospital boarding in the Emergency Department with initiatives such as hospital expansion/overflow space within ED, improved RN-to-RN Handoff from ED to floor RIE
- Partner with Care Without Delay team for enhanced dispositions and throughput of patients to reduce hospital boarding and PDR
- ED leadership representative for new Urgent Access/Care Core Team
- Re-invigorated new ED physician mentorship/orientation program to onboard more than 40+ career Emergency physicians
- Directed COVID-19 operations for Emergency Department during height of pandemic
- Capital planning involvement with Roseville Expansion Design Team regarding Emergency Department expansion within the new tower
- Participation in subject matter expert team for KP National Facilities Design and Construction (Emergency Department)
- Serve as voting member of Roseville Medical Executive Committee

#### The Permanente Medical Group - Regional/ ED-CWD Regional Physician Director (Emergency Department-Care Without Delay)

AUGUST 2024 - CURRENT, NORTHERN CALIFORNIA

- Physician lead for joint KFH/TPMG task force to address hospital boarding in the ED and throughput delays regionally
- Communication with key regional TPMG and KFH stakeholders on initiatives of the Regional ED-CWD team

#### The Permanente Medical Group - North Valley / Assistant Chief Roseville Emergency Department

DECEMBER 2019 - JULY 2020, ROSEVILLE, CA

#### The Permanente Medical Group - North Valley / Emergency Medicine Physician

JULY 2009 - PRESENT, SACRAMENTO & ROSEVILLE, CA

#### UC Davis Volunteer Clinical Faculty

JULY 2019 - 2023, SACRAMENTO & ROSEVILLE, CA

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## Training & Education

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### Harbor-UCLA Emergency Medicine Internship & Residency

JULY 2006 - JULY 2009, TORRANCE, CA

### University of California, Davis, School of Medicine / M.D.

SEPTEMBER 2001 - JUNE 2006, DAVIS, CA

### Harbor-UCLA General Clinical Research Center /

Medical Student Research Fellow

JULY 2003 - JUNE 2004, TORRANCE, CA

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## Lectures, Research & Honors

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### UC Davis Emergency Medicine Academic Forum/ Lectures

2017 - Accidental Hypothermia

2016 - Spinal Epidural Abscess

2013 - Clinical Pathological Case Presentation

UC Davis Medical Center, SACRAMENTO, CA

### Publication / Harbor-UCLA General Clinical Research Center

M Jones, M Qazi, KD Young. "Ethnic Differences in Parent Preference to be Present for Painful Medical Procedures" *Pediatrics*. 2005;116:e191-e197.

### Abstract/Poster / Harbor-UCLA General Clinical Research Center

M Jones, KD Young. "Effect of a Pain Identification Intervention on Improving Pain Assessment and Management in the Pediatric Emergency Department" *Annals of Emergency Medicine*. 2004;44(4):S59. ACEP Poster Session, San Francisco, CA. 2004.

M Jones, KD Young. "Ethnic Differences in Parent Preference to Be Present for Painful Medical Procedures" *Journal of Investigative Medicine*. 2004;52(2):S390. General Clinical Research Center (GCRC) National Conference Poster Session, Chicago, Illinois, 2004.

## Honors

### Permanente Excellence Leadership Award-North Valley

Q1 2025 -Inaugural Award. Nominated/selected by North Valley leaders

### Top Doc Sacramento/SacTown Magazine-Emergency Medicine

2020-22/2024-25

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## Licensure & Certification

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### American Board of Emergency Medicine (ABEM) Board Certification

2010-PRESENT

### California State Medical License

2007-PRESENT

### DEA Controlled Substance Registration

2007-PRESENT

### United States Medical Licensing Examinations (USMLE)

Step 1 - JUNE 2003

Step 2 CK - JULY 2005, Step 2 CS - SEPTEMBER 2005

Step 3 - MARCH 2007

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## Professional Memberships

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### California Medical Association (CMA)

DELEGATE 2020-PRESENT

ALTERNATE DELEGATE 2016-2020, SACRAMENTO, CA

### Sierra Sacramento Valley Medical Society (SSVMS)

2009 - PRESENT, SACRAMENTO, CA

### American College of Emergency Physicians (ACEP)

2002-PRESENT

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## Community Service

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### UC Davis School of Medicine Alumni Association Board Member

MAY 2019-PRESENT, SACRAMENTO, CA

### Placer Veterans Stand Down / Kaiser Permanente Physician

MAY 2016, 2023, ROSEVILLE, CA

### California International Marathon (CIM) / Kaiser Permanente Physician

DECEMBER 2010, 2012 & 2013, SACRAMENTO, CA

### America's Cup / Kaiser Permanente Physician

OCTOBER 2013, SAN FRANCISCO, CA

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## Personal

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### Hometown / San Luis Obispo, California

### Hobbies/Interests

Food & Wine, Antiquing, Gardening, Reading, Pets (Cane Corso/Rottweiler)