

Keilor Hotel External Cake Policy

Applies to: Bistro, Taste room & Function Areas

As part of our commitment to maintaining high standards in food safety and service, **Keilor Hotel** adheres to a strict **no external food policy** throughout the venue.

We do, however, allow externally supplied cakes for special occasions, under the following terms:

Bistro Area

- A flat surcharge of **\$10.00 per cake** applies for bookings of **up to 20 guests**.
 - This applies to all types of externally sourced cakes, including:
 - Homemade cakes
 - Store-bought cakes
 - Cupcakes
 - Ice cream cakes
 - The surcharge is **non-refundable** and **non-negotiable**.
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Taste room / Function Areas

- A surcharge of **\$2.50 per slice** applies to all externally provided cakes.
 - Final pricing is based on the **number of slices served**.
 - This charge **includes basic cake cutting and service**.
 - The surcharge is **non-refundable** and **non-negotiable**.
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Additional Information

- The following items are provided **complimentary upon request**:
 - Plates
 - Cutlery
 - Napkins
 - Cake knife
 - **Candles are not supplied** by Keilor Hotel. Guests must bring their own if required.
 - While our team will take every precaution to handle your cake with care, **Keilor Hotel and its staff accept no responsibility** for any damage to cakes brought onto the premises.
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Thank you for your understanding and cooperation.
We look forward to being part of your celebration.

– Management, Keilor Hotel