

TERMS & CONDITIONS

Workshop Terms and Conditions 2025

The Terms and Conditions set out below and in our **Privacy Statement** together constitute the agreement between '**You**', '**The Customer**' and '**Us**', '**We**', '**Darling Buds & Blooms**' and covers the services of booking a workshop with '**Us**'. As a definition; the term '**Workshop**' covers an in-person event with '**Us**'.

1. FEES

1.1 Full payment of workshop fees upon booking is required in order to secure your place. Places cannot be reserved without **FULL PAYMENT**.

2. PAYMENT

2.1 Fees can be paid online, through our website www.darlingbudsandblooms.co.uk or via invoice and bank transfer.

2.2 Workshop fees of £100.00 or less can be paid by cash (by appointment at Darling Buds & Blooms).

3. MINIMUM AGE REQUIREMENTS

3.1 You must be at least eighteen years old at the time of booking.

4. CANCELLATIONS

4.1 Cancellations must be advised in writing by the customer to florist@darlingbudsandblooms.co.uk 7 calendar days prior to the workshop date to receive a refund. We will refund the fee paid less a 5% administration fee.

4.2 If Darling Buds & Blooms is not advised of any cancellation in writing 7 calendar days prior to the date of the course, the full course fees will be required.

5. TRANSFERS

5.1 If you can no longer attend, it may be possible for us to transfer you to another workshop at a suitable date if we are advised 7 calendar days or more before the workshop date.

5.2 If you **TRANSFER** to another workshop date, you may be liable for additional workshop fees or associated costs such as materials or flowers.

6. CANCELLATION BY US

6.1 Please note that courses have a minimum attendance level and may be cancelled if too few bookings are received. We reserve the right to amend or cancel any of our workshops.

6.2 If we cancel a workshop, we shall endeavour to give you at least 7 calendar days notice. You'll have the option to either transfer to another workshop or have a full refund of the fees. Refunds will be processed within 7 working days. Please note transactions can take up to 3 weeks to be completed by some bank/card companies and we cannot be held responsible for any delays occurred by 3rd parties.

6.3 We will not be liable for any losses (including, but not limited to, travel and accommodation costs) arising as a consequence of any modification or cancellation of workshop or timetabling constraints as set out above, beyond the cost of the workshop fee. Please note that refunds can take up to three weeks to process.

7. MATERIALS AND EQUIPMENT

7.1 All equipment, materials and flowers are provided within the fees.

8. PHOTOGRAPHY AND VIDEO

8.1 You may take as many photographs of your **OWN WORK** as you wish during the workshop.

8.2 Please ask the permission of other attendees before taking photographs of them or their work.

8.3 You are not permitted to take videos during demonstrations or during the workshop.

8.4 Darling Buds & Blooms reserves the rights to take photographs/videos during the workshops to use within our marketing. If you do not wish to appear in these, then please make us aware at the start of the workshop.

9. HEALTH AND SAFETY

9.1 Attendees are expected to follow the Health and Safety guidelines that are given at the start of each workshop.

9.2 Attendees are asked to wear appropriate clothing and footwear during the workshop.

10. ALLERGIES

10.1 Darling Buds & Blooms cannot be held responsible for any medical issues arising from, but not limited to proximity contact, scent, physical contact or any other form of contact to any component, fresh, preserved or otherwise.

10.2 Any known allergies or specific needs must be notified to us at the time of booking a workshop. We will use all reasonable endeavours to adapt the workshop to suit your needs.

10.3 We do provide refreshments at our workshops. Please make us aware of any food intolerance at the time of booking a workshop.

11. PARKING

11.1 No parking is provided. This is at owner's risks.

12. FORCE MAJEURE

We shall not be liable for any failure or delay in the performance, in whole or part, of any of our obligations arising from or attributable to acts, events, omissions or accidents beyond our reasonable control including, but not limited to, strikes, lockouts, or other industrial disputes, act of God, war, riot, civil commotion, terrorism, malicious damage, compliance with any law or governmental order, rule, regulation or direction, accident, breakdown of plant or machinery or heating, lighting, air conditioning or telecommunications equipment, fire, flood, storm, pandemics, epidemics, or other breakouts of disease or infection, or failure in the external supply of electricity, water or telecommunications (including internet) connections.

13. APPLICABLE LAW

These terms and conditions shall be governed by and construed in accordance with English Law and the parties agree to submit to the exclusive jurisdiction of the English courts.

DARLING BUDS & BLOOMS WEBSITE ACCESS

TERMS OF SERVICE

We reserve the right at any time to modify or discontinue the Darling Buds & Blooms website (or any part or content thereof) without notice at any time.

We shall not be liable to you or to any third party for any modification, price change, suspension or discontinuance of the Darling Buds & Blooms website.

In using our website, you agree to act in accordance with the law and accept to abide by all our Terms and Conditions and Terms of Service. You may not alter, amend or impair or interfere with our website in any way. If you default negligently in any obligations set out in these Terms of Service, you shall be liable for all losses and damages that his may cause to Darling Buds & Blooms.

PRICES

The price of any or all of our products will be quoted on our website except in cases of obvious error. The prices of Darling Buds & Blooms workshops are liable to change at any time, and we reserve the right to modify or discontinue a service without notice at any time. We shall not be liable to you or to any third party for any modification, price change, suspension, or discontinuance of a service.

REFUSAL OF TRANSACTION

We reserve the right to refuse to process an order for any reason or refuse service to anyone at our sole discretion and at any time during the ordering process.

ORDERING ONLINE

Upon placing your order online, you will be sent a confirmation email detailing your order. Your place on the workshop is then confirmed.

If you have any queries regarding your order, please contact

florist@darlingbudsandblooms.co.uk

Should we have any queries relating to your order, we will contact you by email or telephone as soon as possible within the order process.

By placing an order through our website, you warrant that you are both legally capable of entering into a binding contract and are at least eighteen years of age.

PERSONAL INFORMATION

Your submission of personal information through the website is governed by our Privacy Statement.

ERRORS, INACCURACIES AND OMISSIONS

Although we make every effort to be accurate, there may be information on our website that contains typographical errors, inaccuracies or omissions which may relate to workshop descriptions, pricing, promotions, offers and availability. We reserve the right to correct any errors. Inaccuracies or omissions and to change or update information on our website without prior notice (including after you have booked a workshop).

PROHIBITED USES

In addition to other prohibitions as set forth in our Terms and Conditions and Terms of Service, you are prohibited from using our website or its content: a) for any unlawful purpose; b) to solicit others to perform or participate in any unlawful acts; c) to violate international regulations, rules, laws or local ordinances; d) to infringe upon or violate our intellectual property rights or the intellectual property rights of others e) to harass, abuse, insult, harm, defame, slander, disparage, intimidate or discriminate f) to submit false or misleading information g) to upload or transmit viruses or any other type of malicious code that will or may be used in any way that will affect the functionality or operation of the Service or of any related website, other websites, or the internet h) to collect or track the personal information of others i) to interfere with or circumvent the security features of our business, other websites, or the internet. We reserve the right to terminate your use of our website or any related website for violating any of the prohibited uses.