URBAN FIRST RESPONDERS

Units 1 Self Assessment (The Good Samaritan Concept)………………………………

Unit 1 Review………………………………………………………………………………

Urban First Responder Character Assessment…………………………………………

Units 2 Effective Communication Skills…………………………………………………

a. I Statements……………………………………………………………………………

b. Body Language……………………………………………………………………......

c. Voice Tone………………….……………………………………………………….....

d. Active Listening……………………………………………………………………….

Unit 2 Review……………………………………………………………………………..

Unit 3 Cultural Context………………………...………………………………………..

Unit 3 Review……………………………………………………………………………..

Unit 4 Collaboration/Technique Development………………………………………….

Unit 4 Review……………………………………………………………………………..

Unit 5 Resource Development Distribution……………………………………………

Unit 5 Review……………………………………………………………………………..

Unit 6 Post Assessment…………………………………………………………………..

Certification……………………………………………………………………………….

Appendix

Overview of the Restorative Model