**Derbyshire Vintage Crockery Hire**

**Terms and Conditions**

**Condition of items for hire**

Our beautiful vintage china is not cracked or chipped and is fully functional for use. Given the age of the crockery, gold gilding and patterns may show some signs of age but this does not detract from its beauty/functionality in any way. It is very important that you check your items upon initial delivery/collection and bring to our attention any problem at this time. Upon signing the delivery/collection note you are fully responsible for the care of all items.

**Hire Period**

Our hire period is usually 3 days i.e. Day 1 for collection/delivery of items, Day 2 for your event and Day 3 return/collection of items. If you need any changes to this, please contact us so that we can discuss your requirements.

**Deposit**

You can secure your hire date with Derbyshire Vintage Crockery Hire with a payment of 50% of the total order charge by cheque, cash or bank transfer. The full balance is then payable on delivery of the order. If you have to cancel your order and do so at least 30 days before the start of the hire period you will incur no charge and your deposit will be returned in full. However, if cancellation takes place within the 30 days of the start of the hire period your 50% pre-paid deposit is non-refundable.

Orders cannot be reduced once final payment has been made.

In addition, there is a standard £150 breakages/damage deposit payable at the same time as your balance but with a separate cheque/bank transfer. These funds will be held and paid back in full if all items are returned in good order as hired. Otherwise all damages will be deducted from this amount as set out in the Damages/Breakages section below. Crockery and glassware returned chipped will be charged as damaged.

**Losses/Damages/Breakages**

Any losses/damages/breakages incur a £5 charge per item (a trio counts as 1 item, a milk/sugar set counts as 1 item, a tea cutlery set counts as 1 item), with the exception of:

* Prosecco Glasses / Tumblers £1 per glass
* Teapots/Coffee pots £15/item
* Tiered cake stands £10/item
* Water jugs £6/item
* Tea strainers £5/item
* Sugar Tongs £4/item
* Silver plated serving tray £40
* Vintage tea trolley £50
* Tablecloths £10/tablecloth
* Small bowls £1/item
* Cake/sandwich plates £3/item

**Delivery/collection**

We are based in Matlock, Derbyshire. For smaller orders, we are happy for you to collect your crockery and accessories from us. For larger orders or if you prefer us to deliver and collect your items we charge 50p/mile (each way) within a radius of 50 miles, with a minimum delivery charge of £20. Outside of this area, we will speak to you to discuss your requirements.

**Packaging**

We do ask that all items are repacked in the same way as they are delivered to you and that any residual food and drink is removed from items before doing so. If linen is hired, then please ensure it is dry before folding away.

**Washing up Service**

All items require due care when handling and cannot be put into a dishwasher or microwave. We therefore provide a washing up service. This is included in the price of 10 and 20 person hire packages and will be charged at 20% of the total hire charge for larger orders.

**Insurance**

For your own peace of mind, we recommend that you take out suitable insurance as all items are the sole responsibility of the hirer until return, including items left at third party premises. Any losses, damages or breakages will be charged.

**Liability**

Derbyshire Vintage Crockery Hire takes no responsibility in the event of an injury to any party through breakages or accidents concerning any equipment hired from us during the hire period.