

# Paid Parking in Holden Beach

## How It Will Work

Pay-to-Park will be implemented May 1st, 2022 for all Holden Beach parking designated parking areas and will be enforced from 9:00 AM to 5:00 PM daily with free parking before and after that time.

Holden Beach will use the "SurfCAST by Otto" parking solution. This is a mobile app for Apple and Android mobile devices. Users can alternatively scan the QR-code located on the parking signs for access to the secure website: <https://surfcast.ottoconnect.us/pay>

### Parking Rates and Enforcement:

Parking Rates for a single vehicle in all designated parking areas will be:

- \$3 per hour for up to 4 hours
- \$15 per day and for any duration greater than 4 hours
- \$60 per week – for 7 consecutive days

An annual permit for the calendar year will be available and allow any 1 or 2 licensed vehicles access to designated parking (this includes Low-Speed-Vehicles such as golf carts and trailers used for boats).

- \$125 per calendar year for a single vehicle
- \$250 per calendar year for two vehicles

Handicap Parking is free only in designated Handicap spaces and only by vehicles displaying a valid Handicap license plate or hangtag.

### Payment Methods:

Parking Rates can be paid via credit card, debit card, or PayPal. This can be done via the mobile app, website, or via phone (credit/debit only).

The easiest way to pay is via the mobile app with a one-time setup and easy pay with a selection of your parking space and confirmation of your license plate each time you visit the beach.

### Citations will be issued for:

- Parking without an active paid permit in a designated parking area
- Parking within 40 feet of a Street Intersection (Section 72.02)
- Parking in a Crosswalk, Sidewalk, or Pedestrian Access ways (Section 72.02)
- Parking blocking a driveway or mailbox (Section 72.02)
- Parking facing opposing traffic (Section 72.02)
- Parking in a No Parking Zone, or within Right-of-Way (Section 72.02)
- Parking on any portion of the roadway or travel lane (Section 72.02)
- Parking a Non-LSV vehicle in an authorized LSV location (Section 72.03 and subject to Section 72.01 definitions)

### Citation Payments:

- Can be made directly on the SurfCAST app
- Can be made directly on the website
- Can be made via phone to Otto Connect customer service 910-200-1497
- Can be mailed in with a check, payable to:  
Otto Connect, Inc. – parking services  
PO Box 2448  
Surf City, NC 28445

**Citation Appeals will be provided by  
Otto Connect, Inc.:**

**Email:** [customerservice@ottoconnect.us](mailto:customerservice@ottoconnect.us)  
**Phone:** 910-200-1497



910-200-1497  
[www.ottoconnect.us](http://www.ottoconnect.us)



**SurfCAST**  
by otto CONNECT