

Accessibility Statement

Candover Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen.
- navigate most of the website using just a keyboard.
- navigate most of the website using speech recognition software.
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver).

We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

Measures to support accessibility.

The Council takes the following measures to ensure accessibility of the Council website:

- Regular reviews of the website are undertaken.

Compliance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. The Council website is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard (detailed below).

Feedback or Requesting documentation.

We welcome your feedback on the accessibility of the Council website. Please let us know if you encounter accessibility barriers on the Council website.

Also, please contact us if you wish to request any inaccessible content in an accessible format.

- Phone: 01256 389457
- Email: wendy.simson3@gmail.com
- Postal address: 3 Farriers Close, Preston Candover, Hampshire, RG25 2EZ

We try to respond to feedback within 7 business days.

Technical specifications

Accessibility of the Council website relies on the following technologies to work with the combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS
- JavaScript

These technologies are relied upon to allow the website to properly function, and we cannot guarantee that the site will work fully on older versions of assistive technology that are unable to utilise these technologies.

Non-Accessible Content

Despite our best efforts to ensure accessibility of the Council website, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below using the contact us on the information above.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Non-compliance with the accessibility regulations

The content listed below is non-accessible for the following reasons:

- Uploaded images may not have text alternatives.
- Some older PDFs may not comply.
- Some pages maybe more difficult to navigate with a keyboard only.

We are working hard towards fixing these problems.

Disproportionate burden

At the present time, we have not identified any specific issues that would be of disproportionate burden.

Content not within the Scope of the accessibility regulations

The following are currently exempt from the Accessibility regulations.

- pre-recorded audio and video published before 23 September 2020
- live audio and video
- heritage collections like scanned manuscripts
- PDFs or other documents published before 23 September 2018 – unless needed to use a service.
- maps – information may be available in address format.
- third party content under someone else's control
- content on intranets or extranets published before 23 September 2019
- archived websites if not needed for services and they are not updated.

Assessment Approach

The Council assessed the accessibility of the website by the following approaches:

- Self-evaluation using Site Improve and manual checks.

Preparation of this accessibility statement

This statement was prepared on 21st September 2020. It was last reviewed on 3rd January 2023. This website was last tested on 3rd January 2023. The test was carried out by the Clerk to the Council.