

■ Studio Bloom Web Design — Terms & Conditions

Last updated: October 2025

1. Services Provided

Studio Bloom Web Design offers: custom website design & development; branding and logo creation; social media design & management; print design (flyers, business cards, posters, etc.); custom merchandise (shirts, hats, signage, etc.); and digital templates and marketing materials.

2. Deposits & Payments

A non-refundable deposit (typically 50%) is required to secure your booking and project start date. The remaining balance is due before final delivery or launch. Work will pause if payments are late or missed. Payments can be made via e-transfer, PayPal, or other approved methods as specified on your invoice. Any additional work requested outside the original scope will be billed separately at our current hourly rate.

3. Project Timelines

Estimated project timelines depend on client responsiveness, timely delivery of content, and scope changes or revisions. Studio Bloom is not responsible for delays caused by late feedback or incomplete materials.

4. Design Process & Revisions

Each design package includes a specific number of revision rounds. Additional revisions or concept changes beyond the included rounds will incur extra charges. Once a design is approved, further changes may be treated as a new project and billed accordingly.

5. Ownership & Usage Rights

Studio Bloom Web Design retains ownership of all design concepts and files until full payment is received. Upon full payment, final approved designs are transferred to the client for personal or business use. Studio Bloom reserves the right to showcase completed work in our portfolio, website, or social media for promotional purposes unless otherwise agreed in writing.

6. Refunds & Cancellations

Please refer to the Return & Refund Policy for full details. Deposits are non-refundable. Refunds are not provided once design or production has begun. Digital downloads and customized items are final sale.

7. Product Orders & Print Items

All printed materials and merchandise are produced through verified printing partners. Studio Bloom is not responsible for minor color variations due to screen or printer differences. Replacements are provided only for defective or damaged items upon verified proof.

8. Confidentiality

Studio Bloom Web Design respects client confidentiality. Any sensitive information shared will be kept private and not shared with third parties.

9. Limitation of Liability

Studio Bloom Web Design is not liable for any loss of revenue, data, or business opportunities resulting from project delays or website downtime, technical issues caused by third-party platforms, or client changes/misuse after project completion.

10. Intellectual Property

All creative materials, graphics, templates, and concepts remain the intellectual property of Studio Bloom Web Design until full payment is received. Unauthorized reproduction, resale, or redistribution is prohibited.

11. Website Maintenance & Hosting

If you choose Studio Bloom for ongoing updates or hosting, terms will be outlined in a separate maintenance agreement. Studio Bloom is not responsible for hosting or domain issues managed by third parties.

12. Communication

All project communications will take place via email, phone, or approved project platforms during standard business hours (Eastern Time). Weekend or after-hours requests may be billed at an overtime rate.

13. Third-Party Platforms & Services

Studio Bloom Web Design often uses third-party providers such as GoDaddy, Shopify, WordPress, Wix, Canva, Vistaprint, and others. Studio Bloom Web Design is not responsible for any errors, downtime, or refund disputes related to these third-party platforms. All refunds, billing issues, or service cancellations must be handled directly with the respective third-party provider under their own terms and policies. Once your website, design files, or printed items are transferred to a third-party platform, Studio Bloom cannot issue refunds or guarantees for those services. Clients are responsible for maintaining their own hosting accounts, domain renewals, and platform subscriptions.

14. Contact Information

Studio Bloom Web Design — Mississauga, Ontario, Canada • Phone: 416-576-9677 • Email: Brandy@StudioBloomWebDesign.com • Website: www.StudioBloomWebDesign.com • Response Time: Please allow up to 24 hours for a reply.