

**Moniteau County Emergency Dispatch
Monthly Report**



December, 2020



Moniteau County Emergency Dispatch

Monthly Report - Staffing / Training / Projects



Personnel	Current Staffing	Positions Available	Vacancies
Full Time	11		
Telecommunicators	8	8	0
Administration	3	3	0
Part Time	6		
Telecommunicators	4	8	4
Sign Installers	2	2	0

Training	Date	Attendance	Hours	Type
Fire Operations	10-Nov	9	2	In- Service

Projects	
Phone System Upgrade	Initial conference call held, timeline is set for first week of April 2021
Employee Evaluations	In Progress
Adjust MidMO Response Boundaries	In Progress
Active911 User Mapping Enhancements	In Progress
Recorder Interface Update	Almost Complete
New Copier	Awaiting Update from GFI
Update Map Layers	In Progress
Mobile CAD	Pending
ProQA Tablets	Configured - Awaiting User Training at next in-service training
Second Headset to Consoles	In Progress - CARES Funding
Mapping / CAD Integration	Pending
Building Mortar Tuckpoint	Complete - December 2020
CAD / Map Integration	Pending
Site Coverage Mapping	In Progress - CMD1
Base Station Replacement Plan	Assigned to CMD1 - Included in 2021 Budget
NAWAS Phone	Assigned to CMD1
Highpoint Repeater	Pending
Data Room	This project has been placed on hold. Will coordinate with CoMo to relocate fiber.
ACE Application	On Hold

Budget Snapshot	Current Month	Year to Date
Budget	\$68,000.00	\$816,000.00
Revenue	\$86,185.80	\$974,755.86
Expenditures	\$78,964.49	\$838,328.28
Variance	\$7,221.31	\$136,427.58



Moniteau County Emergency Dispatch

Monthly Report - Activity



Date	Activity
Thursday, December 3, 2020	TAC Meeting
Tuesday, December 8, 2020	In Service Training
Tuesday, December 8, 2020	Tipton Fire Meeting
Thursday, December 10, 2020	MCED Board of Directors Meeting
Tuesday, December 15, 2020	Viper Conference call
Tuesday, December 15, 2020	MCED Staff Meeting
Tuesday, December 15, 2020	Dispatch Coverage
Thursday, December 24, 2020	Dispatch Coverage



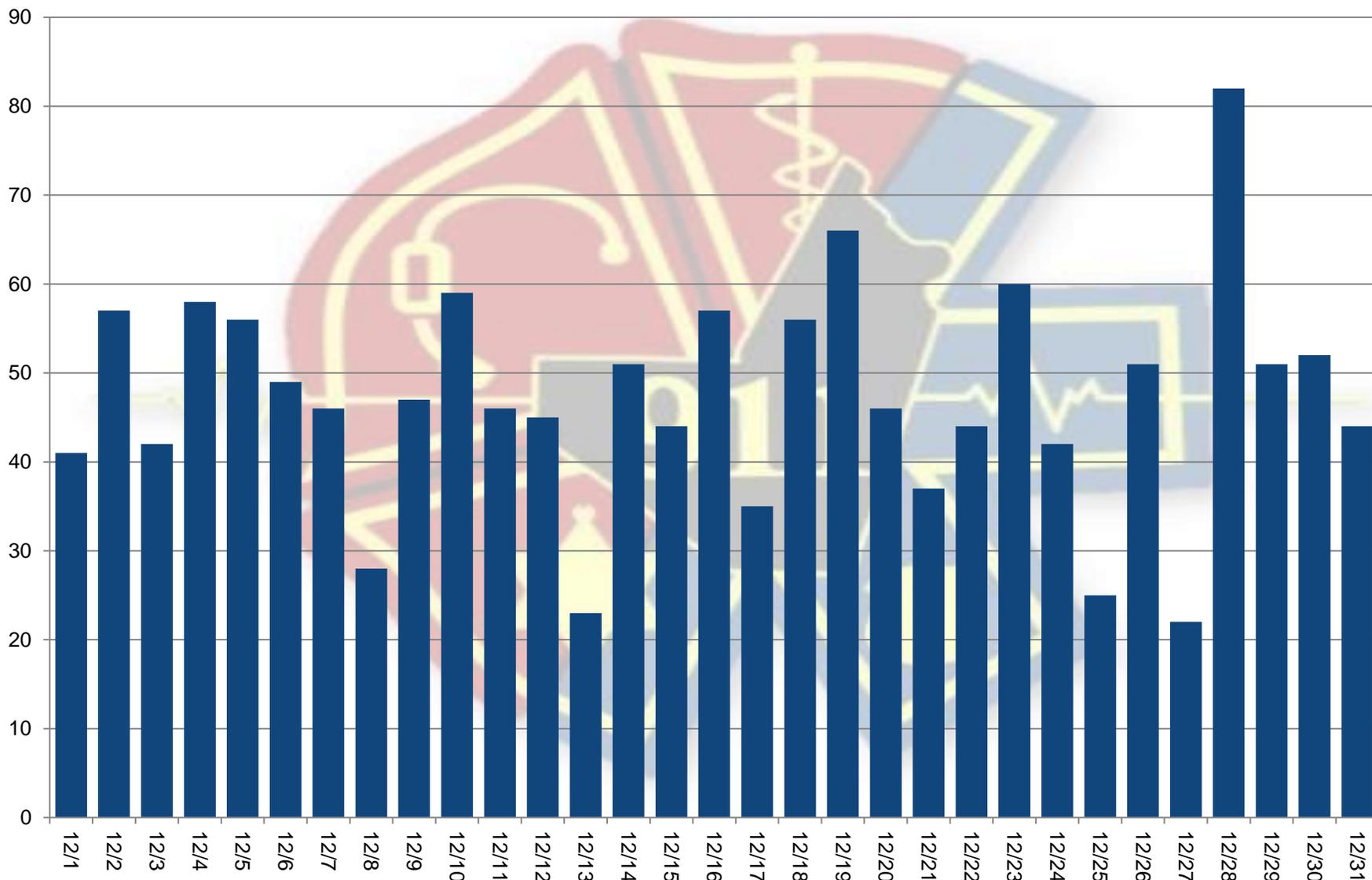
Moniteau County Emergency Dispatch

Monthly Report - Daily CAD Events



Date	#
12/1	41
12/2	57
12/3	42
12/4	58
12/5	56
12/6	49
12/7	46
12/8	28
12/9	47
12/10	59
12/11	46
12/12	45
12/13	23
12/14	51
12/15	44
12/16	57
12/17	35
12/18	56
12/19	66
12/20	46
12/21	37
12/22	44
12/23	60
12/24	42
12/25	25
12/26	51
12/27	22
12/28	82
12/29	51
12/30	52
12/31	44

1462





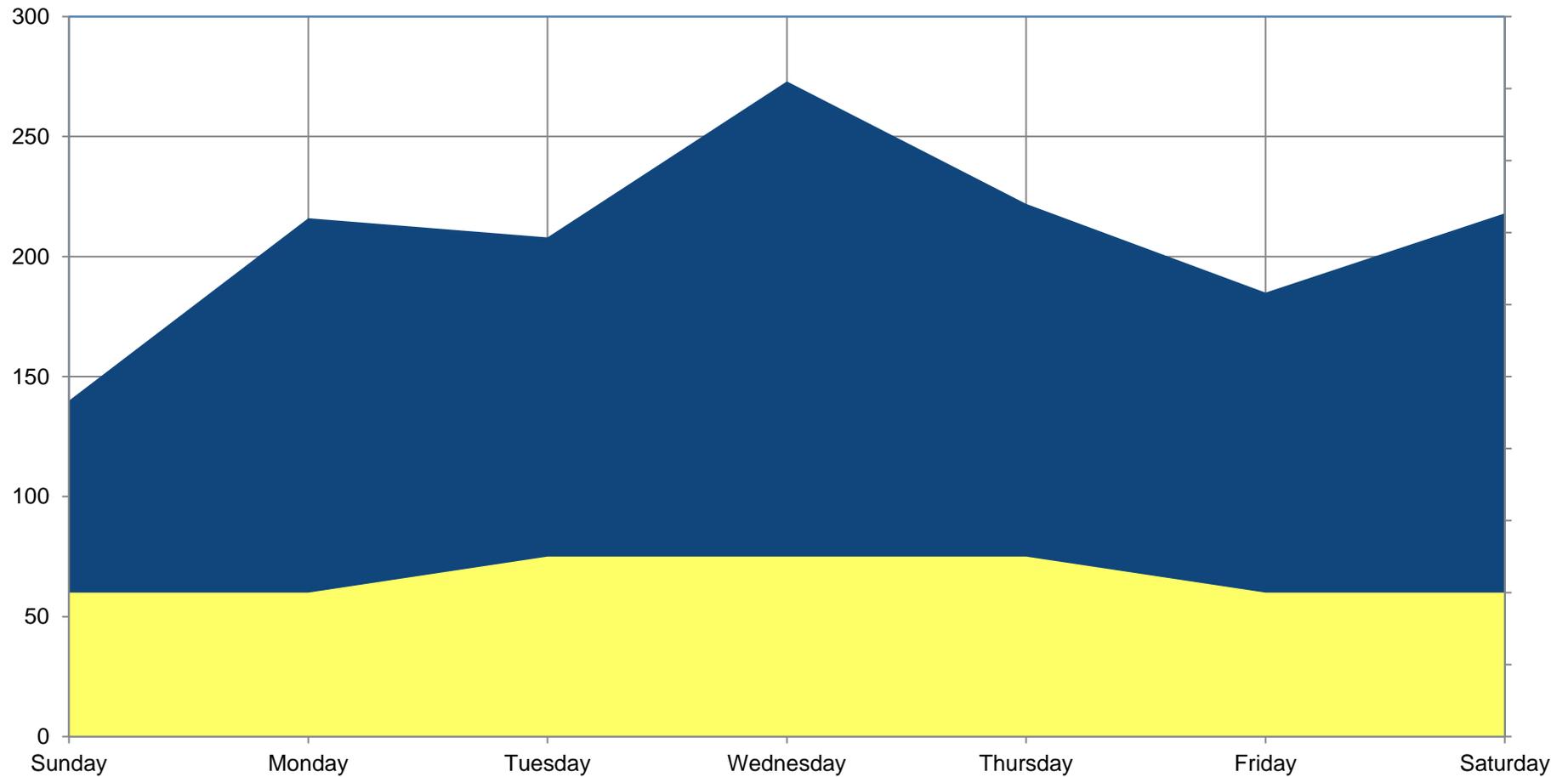
Moniteau County Emergency Dispatch

Monthly Report - Daily CAD Events



Totals by Day	
Day	Total
Sunday	140
Monday	216
Tuesday	208
Wednesday	273
Thursday	222
Friday	185
Saturday	218
Total	1462

Total Days	
Day	Total
Sunday	4
Monday	4
Tuesday	5
Wednesday	5
Thursday	5
Friday	4
Saturday	4
Total Days	31



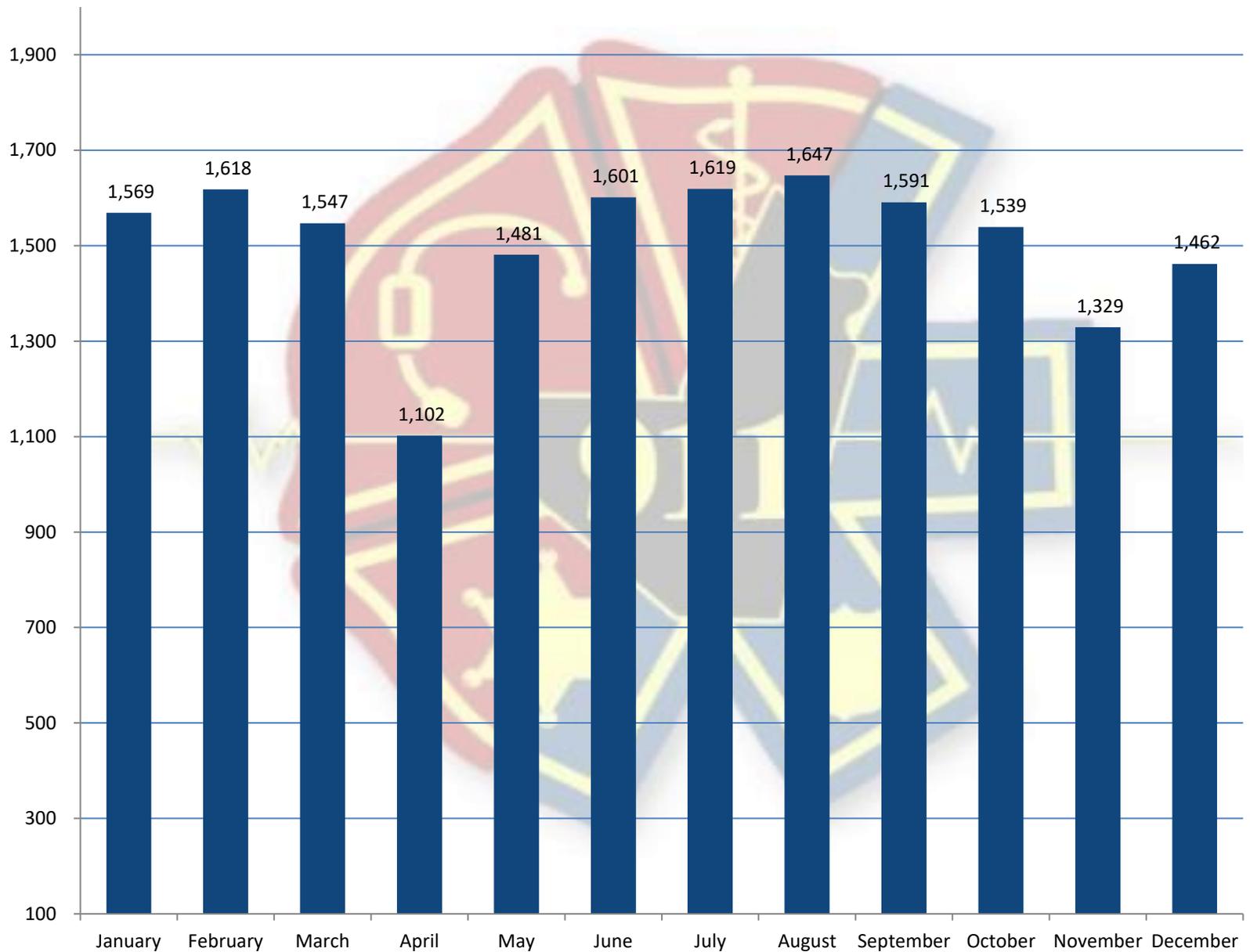


Moniteau County Emergency Dispatch

Monthly Report - Monthly CAD Events



January	1,569
February	1,618
March	1,547
April	1,102
May	1,481
June	1,601
July	1,619
August	1,647
September	1,591
October	1,539
November	1,329
December	1,462
2019 Year to Date	18,105





Moniteau County Emergency Dispatch

Monthly Report - Hourly Events

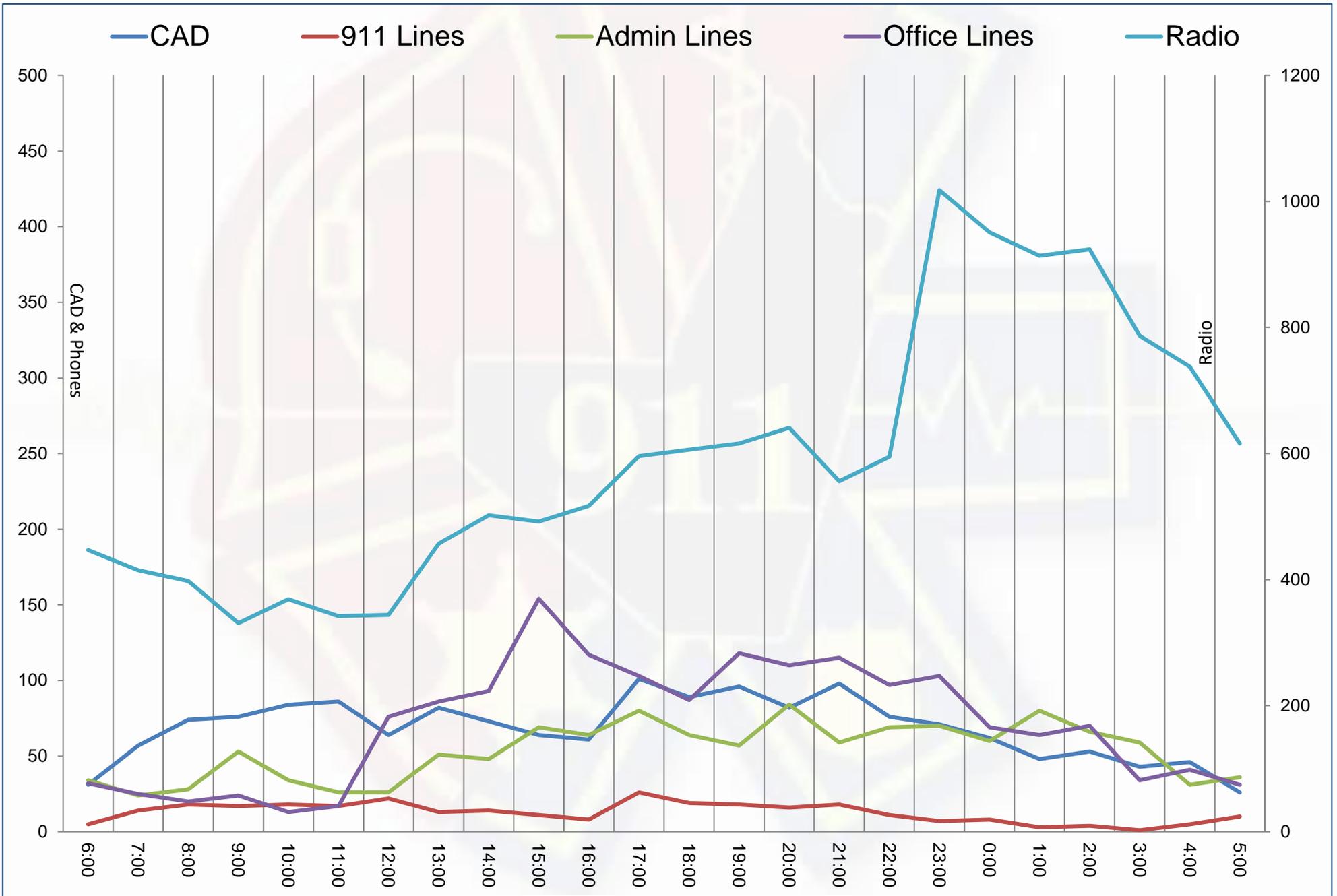


Time		CAD	911 Lines	Admin Lines	Office Lines	Radio
6:00:00	6:59:59	31	5	34	32	447
7:00:00	7:59:59	57	14	24	25	415
8:00:00	8:59:59	74	18	28	20	398
9:00:00	9:59:59	76	17	53	24	331
10:00:00	10:59:59	84	18	34	13	369
11:00:00	11:59:59	86	17	26	17	342
12:00:00	12:59:59	64	22	26	76	344
13:00:00	13:59:59	82	13	51	86	457
14:00:00	14:59:59	73	14	48	93	502
15:00:00	15:59:59	64	11	69	154	492
16:00:00	16:59:59	61	8	64	117	517
17:00:00	17:59:59	101	26	80	103	596
18:00:00	18:59:59	89	19	64	87	606
19:00:00	19:59:59	96	18	57	118	616
20:00:00	20:59:59	82	16	84	110	641
21:00:00	21:59:59	98	18	59	115	556
22:00:00	22:59:59	76	11	69	97	595
23:00:00	23:59:59	71	7	70	103	1018
0:00:00	0:59:59	62	8	60	69	951
1:00:00	1:59:59	48	3	80	64	914
2:00:00	2:59:59	53	4	66	70	924
3:00:00	3:59:59	43	1	59	34	787
4:00:00	4:59:59	46	5	31	41	738
5:00:00	5:59:59	26	10	36	31	616
TOTAL		1643	303	1272	1699	14172



Moniteau County Emergency Dispatch

Monthly Report - Hourly Events





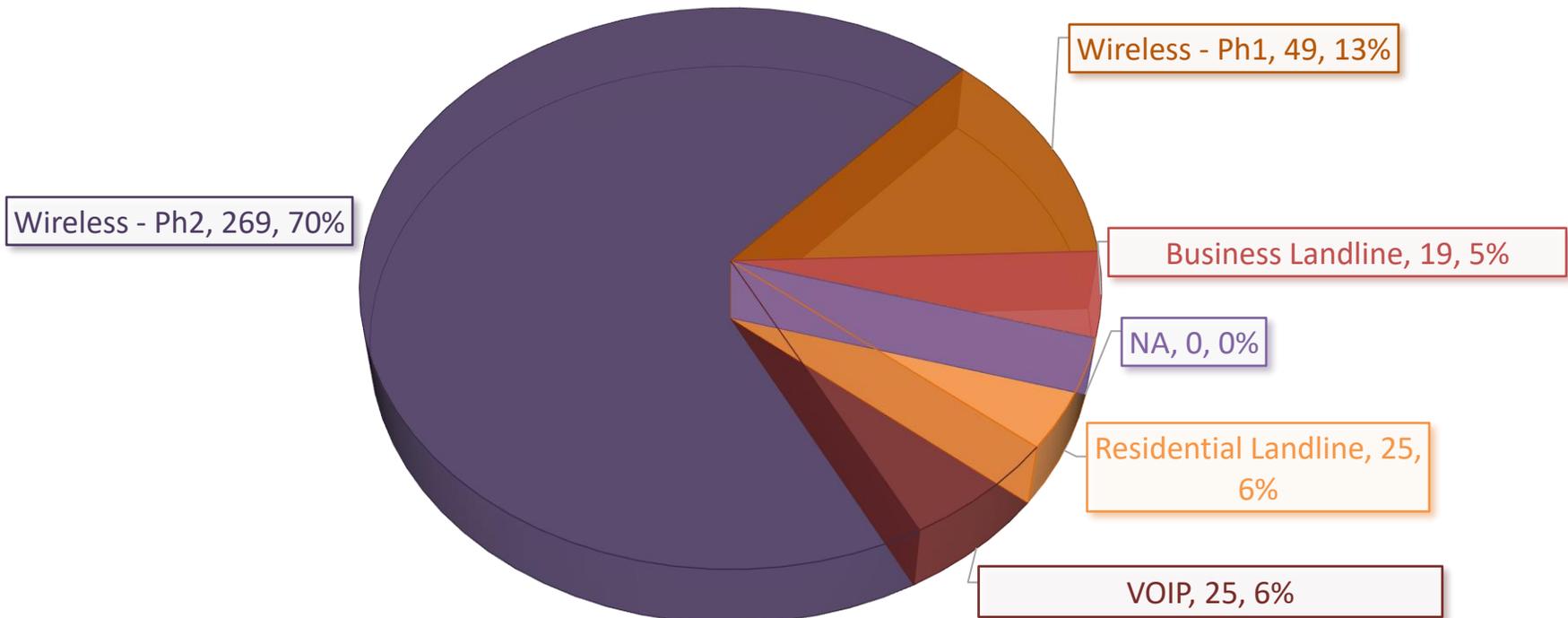
Moniteau County Emergency Dispatch

Monthly Report - Monthly Incoming 911



	January	February	March	April	May	June	July	August	September	October	November	December
911 Voice Received												
Business Landline	10 3%	8 2%	14 5%	12 4%	7 2%	17 4%	9 2%	10 3%	18 5%	18 5%	19 5%	32 11%
NA	1 0%	0 0%	1 0%	2 1%	0 0%	33 7%	19 5%	0 0%	0 0%	0 0%	0 0%	0 0%
Residential Landline	29 9%	20 6%	20 7%	20 7%	50 14%	34 7%	27 6%	27 8%	19 5%	28 8%	25 6%	13 4%
VOIP	12 4%	21 6%	14 5%	19 7%	25 7%	17 4%	8 2%	14 4%	20 5%	29 8%	25 6%	25 8%
Wireless - Ph2	239 73%	204 62%	221 73%	185 69%	249 68%	278 60%	304 73%	258 75%	269 72%	238 65%	269 70%	211 70%
Wireless - Ph1	37 11%	52 16%	32 11%	31 12%	33 9%	84 18%	49 12%	35 10%	48 13%	54 15%	49 13%	22 7%
TOTAL	328	305	302	269	364	463	416	344	374	367	387	303
Abandoned 911 Calls	27	26	31	31	47	70	52	38	38	55	31	21
911 Text Received	0	16	4	0	1	3	5	3	5	0	0	2

November





Moniteau County Emergency Dispatch

Monthly Report - 911 Transfers



	January	February	March	April	May	June	July	August	September	October	November	December
Boone County		0	2	2	2		1	2	2	6	1	
Cole County		2		2	1	3	5	1		6		1
Cooper County	3	2	6	2	3	4	5	4	1	2		4
Miller County	3	0			1	2		1		1	2	
Morgan County	3	3	3	2	5	4	2	5	2	2	3	
Pettis County			2				4					4
SHP	3	3	2			1	2	1	1	1	2	1

DECEMBER





Moniteau County Emergency Dispatch

Monthly Report - MULES Entries



	January	February	March	April	May	June	July	August	September	October	November	December
Protection Orders												
Entered - ETO	0	0		0			0	0	1	0	1	
Served - DPO	2	3		3			5	2	6	3	8	
Cancel - XPO	1	2		0			0	0	2	2	1	
Cleared - CPO	2	0		0			2	0	0	0	2	
Stolen Vehicles/ Items												
Stolen License Plates - EL	0	1		1			1	1	1	3	0	
Stolen Vehicle - EV	3	1		0			3	0	2	1	1	
Stolen Vehicle Cleared- CV	1	0		0			2	1	0	1	0	
Stolen Gun - EG	0	0		0			0	0	0	0	0	
Stolen Gun Cleared - CG	0	0		0			0	0	0	0	0	
Stolen Articles Entered - EA	0	0		0			0	0	0	0	0	
Persons												
Warrants Entered - EW, EW-C, EW-J	26	25		17			55	47	19	7	7	
Warrants Canceled - XW	7	6		0			3	4	6	2	5	
Warrants Cleared - CW	18	21		14			24	35	24	28	29	
Missing Persons Entered - EM, EMJ	0	0		1			0	1	0	0	1	
Missing Persons Cleared- CM	0	0		0			0	1	0	0	0	
Other Entries & Modifications	229	101		229			243	317	183	226	220	
Total Entries	289	160		265			338	409	244	273	275	0



Moniteau County Emergency Dispatch

Monthly Report - MULES Inquiries



	January	February	March	April	May	June	July	August	September	October	November	December
Inquiries												
Criminal Histories- QMH	114	94		80			101	106	86	56	82	
Vehicle Queries - QV, QVR	491	754		450			696	536	286	436	447	
Person Queries - QW, QWR, QWRT	1396	1341		1193			1503	1358	1272	1110	1052	
Other Inquiries	742	637		718			752	816	823	726	715	
Messages												
Administrative Messages Sent - AM	195	115		102			143	150	136	147	155	
Warrants Located - LW	18	16		9			24	0	16	13	19	
Vehicles Located - LV	0	0		0			0	2	0	0	0	
Guns Located - LG	0	0		0			0	0	0	1	1	
Warrants Detained - DW	11	18		14			21	16	13	19	24	
Warrant Hit Request (outside County Warrant) - YQ	55	54		55			96	46	80	98	71	
Warrant Hit Response (Moniteau County Warrants confirmation from other Jurisdictions) - YR	38	72		45			87	76	48	89	125	
Total Inquiries and Messages	3060	3101		2666			3423	3107	2760	2695	2691	

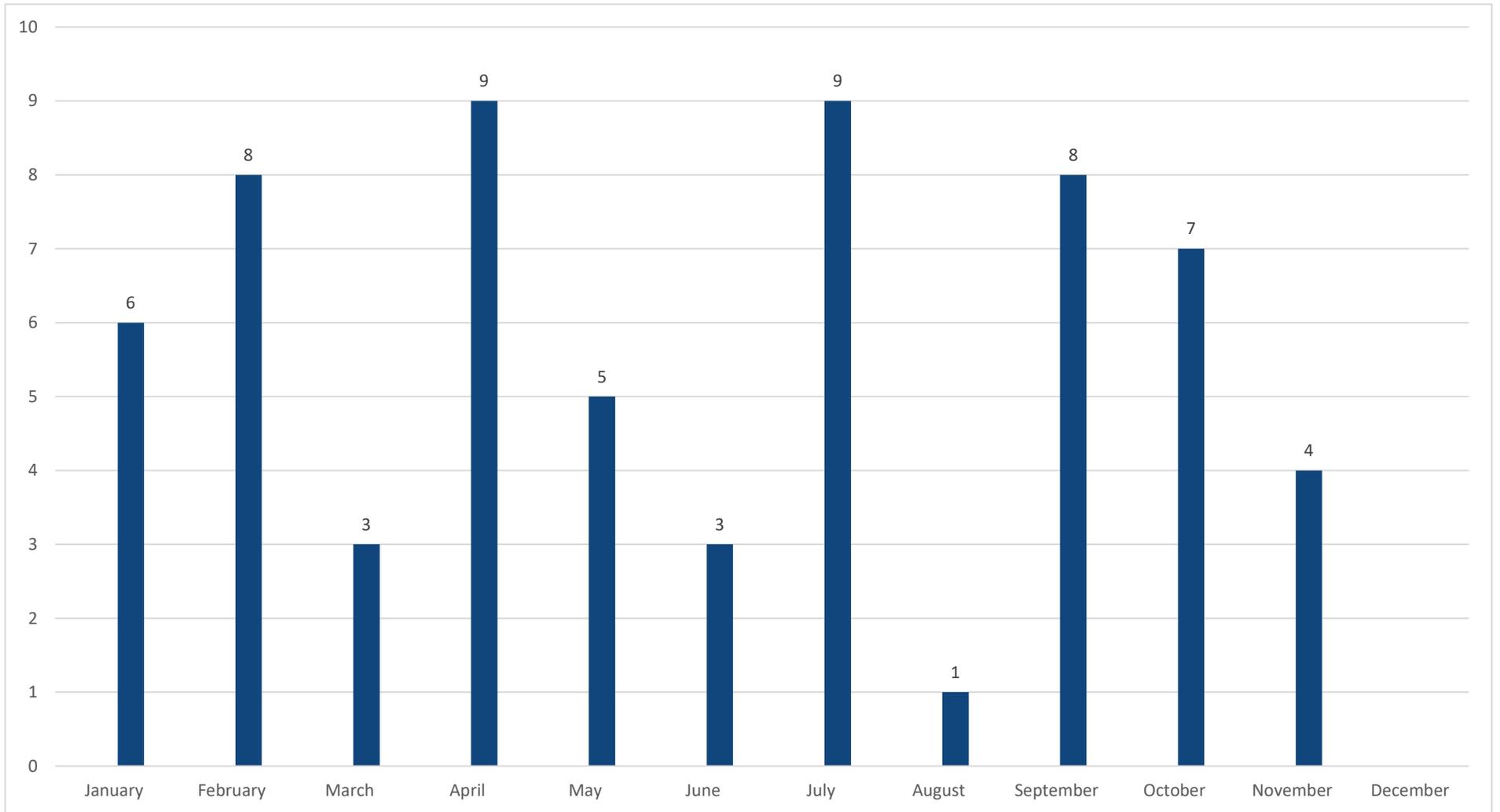


Moniteau County Emergency Dispatch

Monthly Report - Addressing



	January	February	March	April	May	June	July	August	September	October	November	December
Addressing												
Addresses Assigned	6	8	3	9	5	3	9	1	8	7	4	



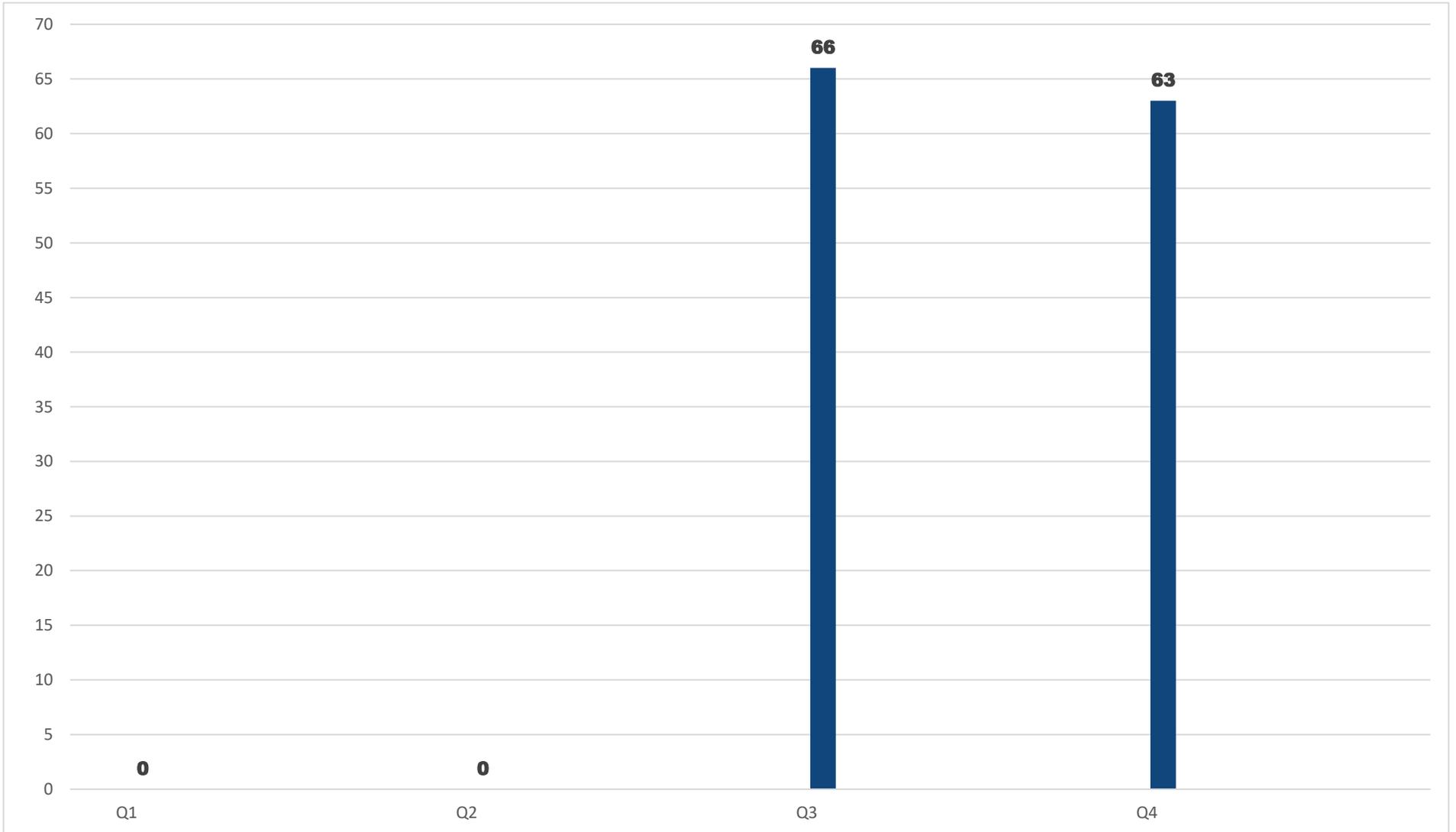


Moniteau County Emergency Dispatch

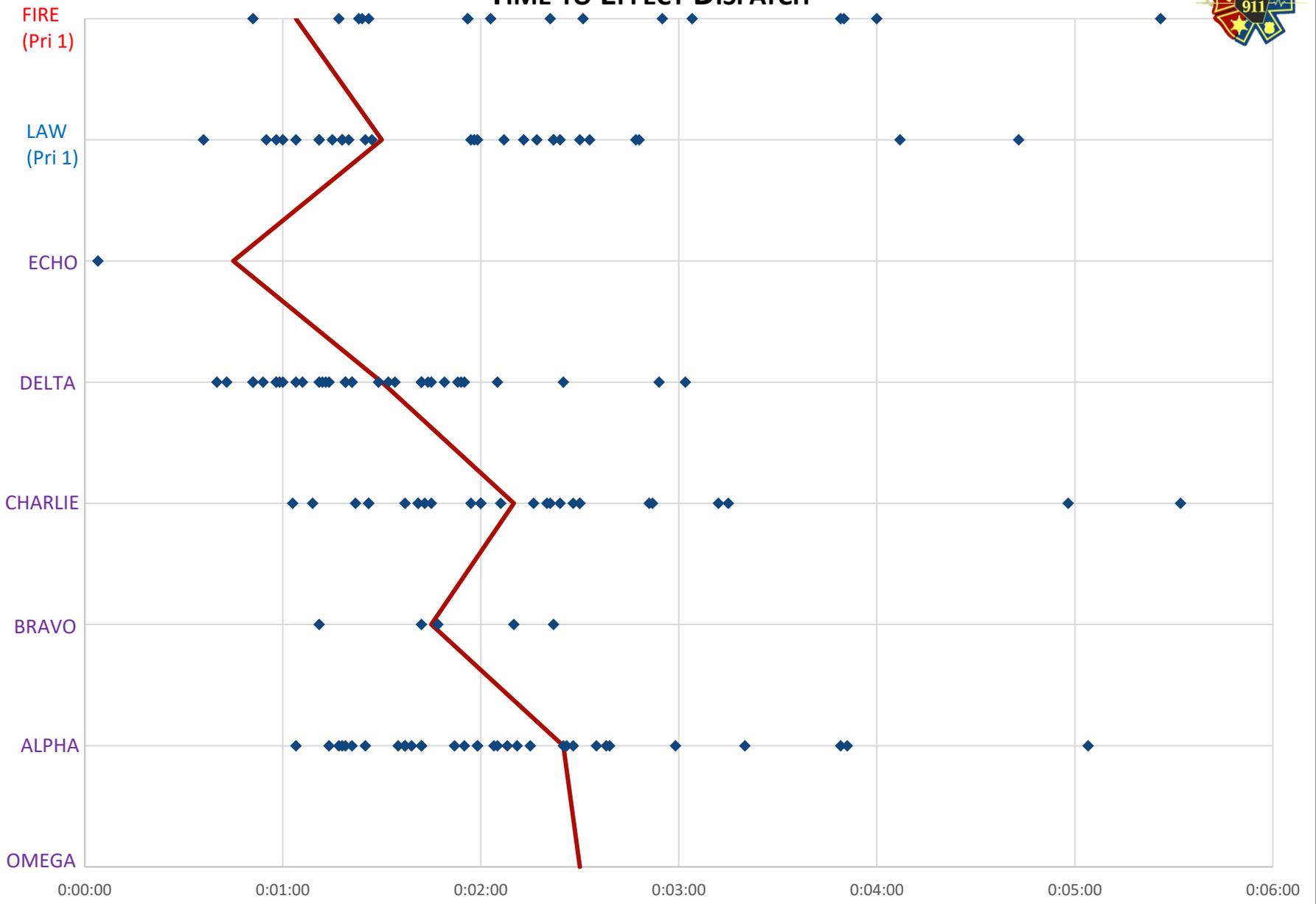
Monthly Report - Replaced Missing Road Signs



	Q1	Q2	Q3	Q4
Road Signs				
Road Signs Replaced	-	-	66	63



TIME TO EFFECT DISPATCH





Moniteau County Emergency Dispatch

Monthly Report - Quality Assurance

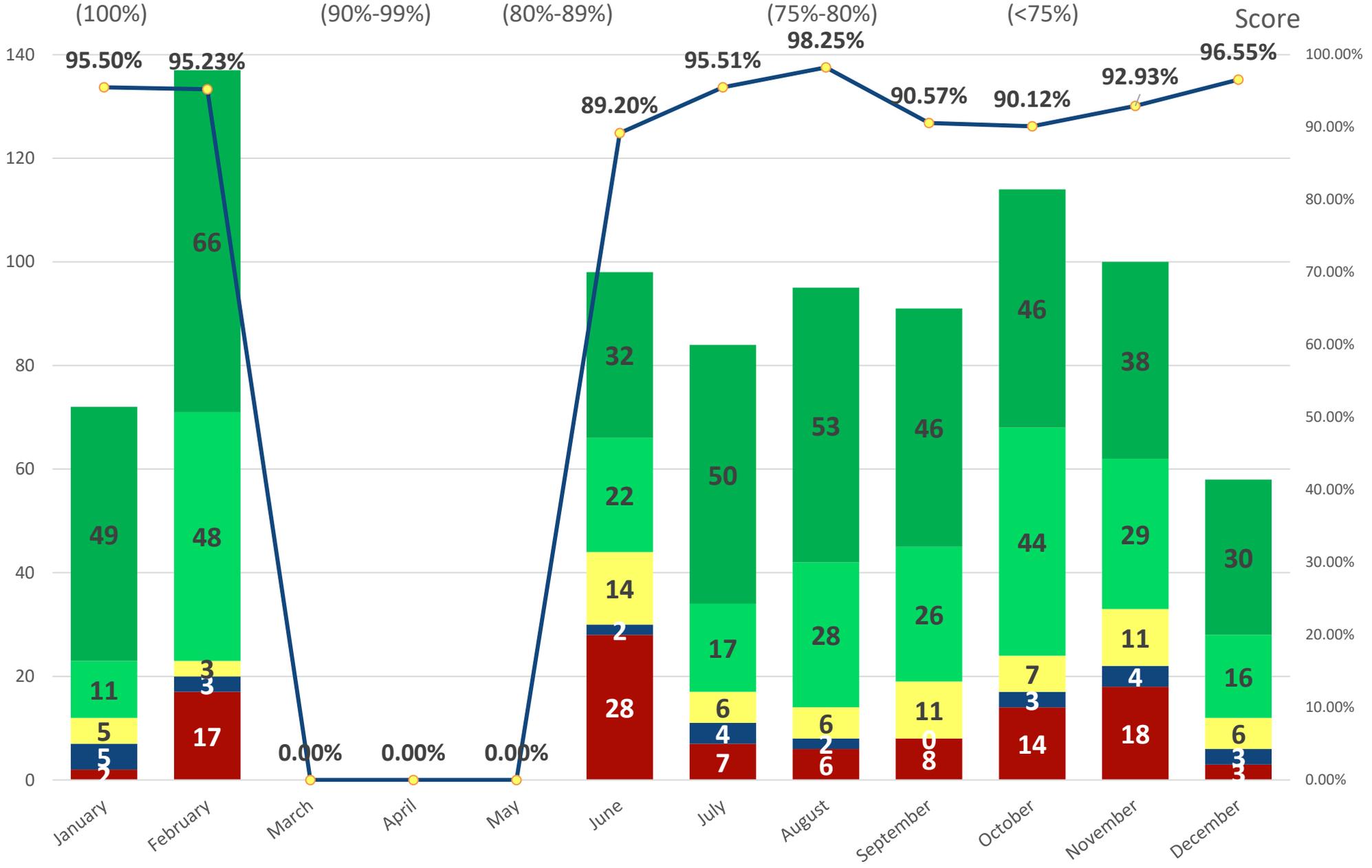


	January	February	March	April	May	June	July	August	September	October	November	December
Average Score	95.50%	95.23%	QA Temporarily Suspended to focus on COVID-19 Planning and Operations			89.20%	95.51%	98.25%	90.57%	90.12%	92.93%	96.55%
High Compliance (100%)	49 68%	66 48%				32 33%	50 60%	53 56%	46 51%	46 40%	38 38%	30 30%
Compliant (90%-99%)	11 15%	48 35%				22 22%	17 20%	28 29%	26 29%	44 39%	29 29%	16 16%
Partial Compliance (80%-89%)	5 7%	3 2%				14 14%	6 7%	6 6%	11 12%	7 6%	11 11%	6 6%
Low Compliance (75%-80%)	5 7%	3 2%				2 2%	4 5%	2 2%	0 0%	3 3%	4 4%	3 3%
Non-Compliant (<75%)	2 3%	17 12%				28 29%	7 8%	6 6%	8 9%	14 12%	18 18%	3 3%
Total Assessments	72	137				98	84	95	91	114	100	58
Call Taking	97.20%	96.30%				86.81%	93.43%	98.05%	80.02%	82.21%	87.12%	93.04%
LAW	33	37				16	15	13	13	8	5	3
FIRE	1	2				4	4	2	4	5	1	1
EMS	22	60	53	11	13	0	23	58	17			
Dispatching	90.59%	90.32%	87.59%	95.64%	97.69%	92.97%	89.54%	92.89%	96.71%			
LAW	9	11	5	14	29	28	7	5	7			
FIRE / EMS	4	5	4	5	2	8	11	3	8			
Warrant	98.71%	99.07%	93.20%	97.46%	99.00%	98.72%	98.60%	98.79%	99.91%			
Entry	3	22	8	42	37	38	62	28	22			



Moniteau County Emergency Dispatch

Monthly Report - Quality Assurance





Moniteau County Emergency Dispatch

Monthly Report - Smart911 Profiles Created



	January	February	March	April	May	June	July	August	September	October	November	December
Smart911												
Moniteau County Profiles Created	5	6	16	2	5	1	8	1	3	4	1	1





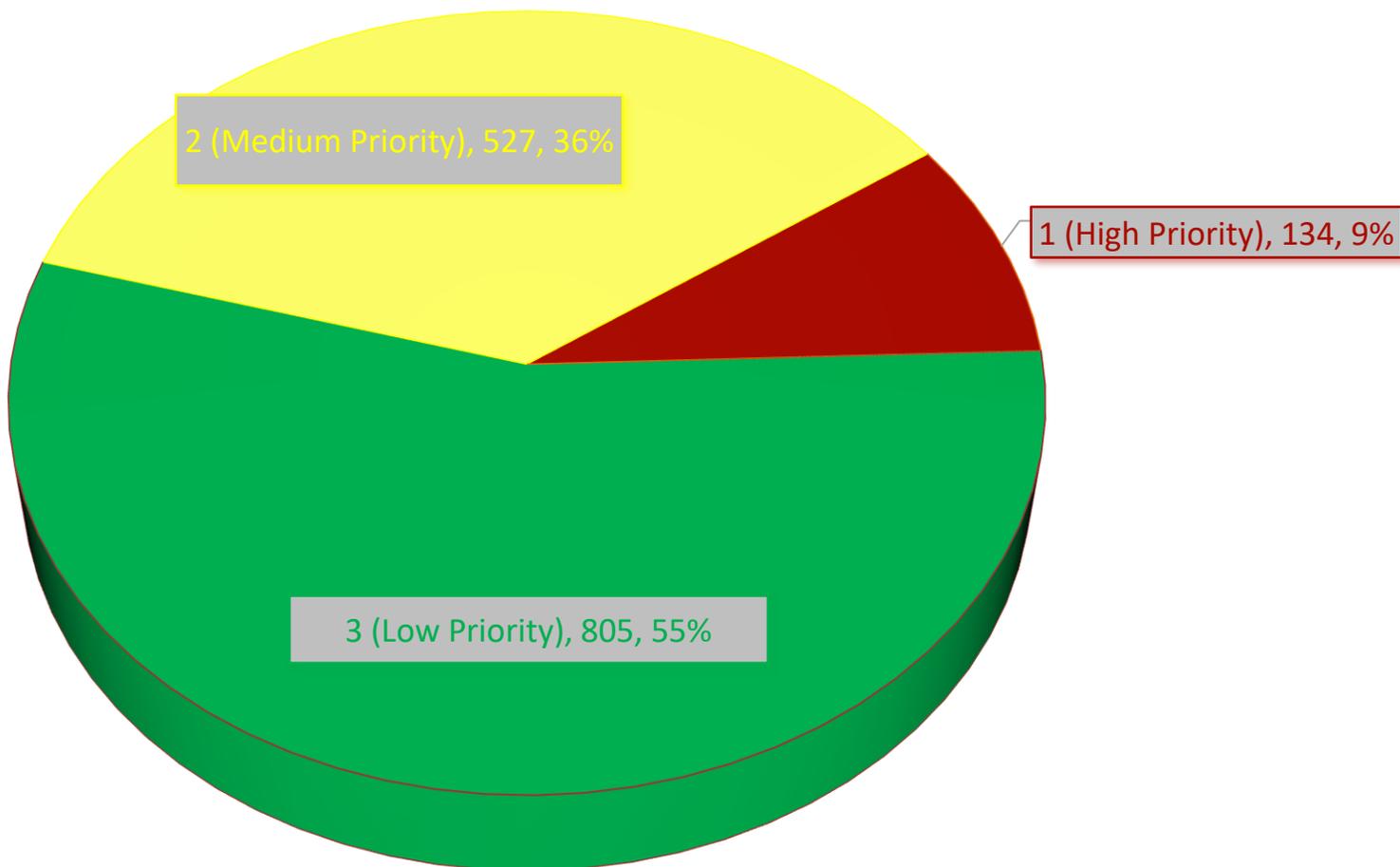
Moniteau County Emergency Dispatch

Monthly Report - Monthly Incoming 911



	January	February	March	April	May	June	July	August	September	October	November	December
3 (Low Priority)	1074	1077	1030	779	1014	1038	1020	1068	982	935	724	805
2 (Medium Priority)	371	408	397	193	351	427	422	418	494	460	456	527
1 (High Priority)	124	133	120	130	116	136	132	155	115	144	122	134

December



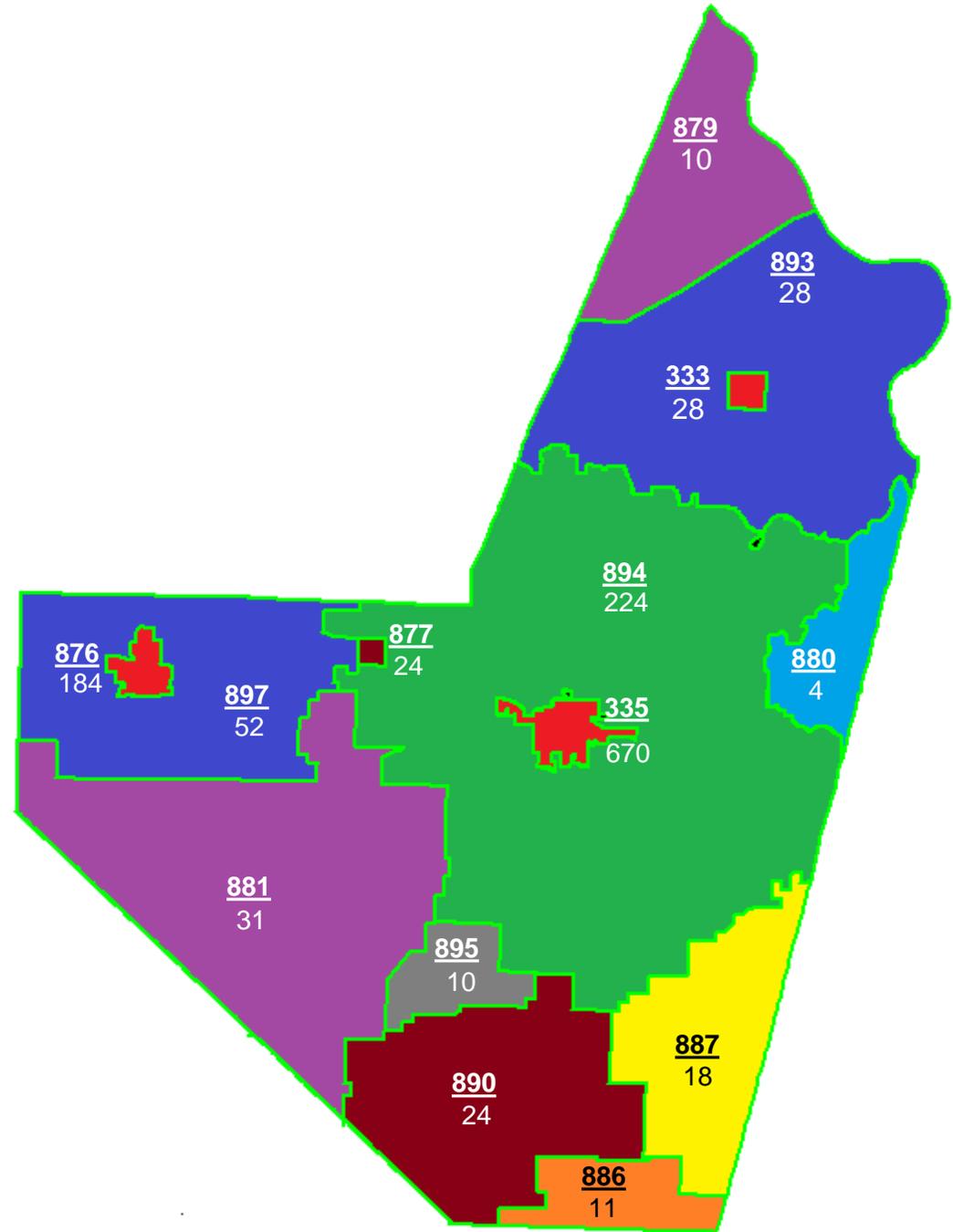


Moniteau County Emergency Dispatch

Monthly Report - Calls for Service by Emergency Service Zone



Emergency Service Zone #	Total Calls for Service
333	28
335	670
876	184
877	24
879	10
880	4
881	31
886	11
887	18
890	24
893	28
894	224
895	10
897	52
Address Overrides	142
Total Calls for Service	1460





Moniteau County Emergency Dispatch

Monthly Report - Dispositions



	BUILDING SECURE/NO STATUS CHANGE	ASSIST OTHER AGENCY	DISREGARDED	DOCUMENT SERVED	EMS TRANSPORTED	FALSE ALARM	FIRE - MITIGATED/RESOLVED	HANDLE BY DISPATCH	HANDLED BY OFFICER	NO ACTION	NO CONTACT	DECEASED/ NO TRANSPORT	PATIENT REFUSED	REFERRED TO ANOTHER AGENCY	REPORT TAKEN	SUMMONS ISSUED	UNFOUNDED	WARNING	
Moniteau County Sheriffs Office	76	4	16	60		3		4	372	36	100					62	62	38	376
California Police Department	70	306	4			10		6	376	40	20					44	36	18	130
Tipton Police Department	22	2	2			2		2	180	12	12		2			16		6	32
Jamestown Police Dept	2								2								4		6
California City Fire Department	4		4				50						2						
Tipton Fire Department	4		6			1	22			6	4							2	
California Rural Fire Protection District			4			2	22											2	
Jamestown Fire Protection District	4		2			1	19			2									
Fortuna Fire Protection District	2		4			1	30			2								2	
Moreau Fire Protection District							8												
MidMO Ambulance	4		20		190	1				6	6	4	70					2	



Moniteau County Emergency Dispatch

Monthly Report - CAD Event Totals



	January	February	March	April	May	June	July	August	September	October	November	December	YTD Total
Moniteau County Sheriffs Office	570	556	584	322	403	559	535	591	628	528	541	611	6428
California Police Department	772	868	741	509	709	673	620	667	610	622	448	539	7778
Tipton Police Department	188	209	210	164	211	237	203	180	171	155	160	147	2235
Jamestown Police Dept	10	5	17	11	8	16	23	16	19	33	12	7	177
California Fire Department	54	47	33	18	30	24	30	41	26	27	31	31	392
Tipton Fire Department	20	26	15	11	16	20	17	21	17	26	22	24	235
California Rural Fire District	30	25	24	21	21	18	13	13	20	21	24	19	249
Jamestown Rural Fire District	11	10	6	6	1	12	8	5	5	3	7	16	90
Fortuna Fire District	21	22	18	10	10	10	11	19	18	18	19	23	199
Moreau Fire District	7	3	3	2	10	3	4	5	4	1	8	4	54
MidMO 10	88	86	85	82	99	82	71	84	84	102	101	98	1062
MidMO 20	50	56	37	44	51	30	27	39	39	62	10	47	492
MidMO 30 / 31	11	6	4	7	6	5	10	4	6	17	5	7	88



Moniteau County Emergency Dispatch

Monthly Report - Call Type Totals - Moniteau County Sheriffs Office



Call Type	Total
TRAFFIC STOP	270
PAPER SERVICE	70
FOLLOW UP	44
MESSAGE	29
PRISONER TRANSPORT	28
WARRANT SERVICE	16
DRIVING VIOLATION	16
TRAFFIC HAZARD -	13
VEHICLE CHECK	13
ASSIST OTHER AGENCY -	12
TRAFFIC CRASH -	12
CHECK WELL BEING -	11
THEFT -	11
DOMESTIC -	10
OTHER LAW	8
HARASSMENT/THREAT -	7
ALARM -	7
STRANDED MOTORIST	6
ANIMAL COMPLAINT	5
SUICIDAL PERSON	4
INVESTIGATION	4
PROPERTY DAMAGE -	3
ASSIST CITIZEN	3
BUILDING CHECK -	3
SUSPICIOUS ACTIVITY	3
ABANDONED VEHICLE	3
911 HANG UP/OPEN LINE -	3
DISTURBANCE -	2
MEDICAL EMERGENCY	2
ABUSE/ABANDONMENT/NEGLECT	2
PURSUIT	2

Call Type	Total
CIVIL ISSUE	1
ANIMAL BITES/ATTACKS	1
CIVIL STANDBY	1
BREATHING PROBLEMS	1
SUSPECTED COVID-19 CASE	1
PSYCHIATRIC	1
OVERDOSE/POISONING(INGESTION)	1
TRESPASSING -	1
ASSAULT -	1
UNCONSCIOUS / FAINTING	1
CARDIAC / RESPIRATORY ARREST	1
NATURAL COVER FIRE -	1
UNCONTROLLABLE JUVENILE	1
CHILD CUSTODY	1
HOME INVASION -	1
WEAPONS OFFENSE	1
MISCELLANEOUS ADMIN DUTY	1
MOVE SUBJECTS ON	1



Moniteau County Emergency Dispatch

Monthly Report - Call Type Totals - California Police Department



Call Type	Total
BUILDING CHECK -	161
TRAFFIC STOP	110
FOLLOW UP	46
MESSAGE	26
VEHICLE CHECK	21
CHECK WELL BEING -	18
THEFT -	14
ORDINANCE VIOLATION -	11
ANIMAL COMPLAINT	11
ALARM -	11
DOMESTIC -	9
911 HANG UP/OPEN LINE -	9
ESCORT	8
DISTURBANCE -	8
DRIVING VIOLATION	7
ASSIST OTHER AGENCY -	6
TRAFFIC CRASH -	6
CIVIL ISSUE	6
CHEST PAIN	5
SUSPICIOUS ACTIVITY	4
SICK PERSON	4
LOST/FOUND PROPERTY	4
MEDICAL EMERGENCY	4
EXTRA PATROL	4
MOVE SUBJECTS ON	4
ABANDONED VEHICLE	3
TRAFFIC HAZARD -	3
ASSIST CITIZEN	3
MISSING PERSON -	3
OTHER LAW	2
STRUCTURE FIRE -	2
PROPERTY DAMAGE -	2
UNCONTROLLABLE JUVENILE	2
WARRANT SERVICE	2
BREATHING PROBLEMS	2
HARASSMENT/THREAT -	2
CHILD CUSTODY	2
FALL	2

Call Type	Total
UTILITIES -	1
TRESPASSING -	1
INVESTIGATION	1
HEART PROBLEMS	1
UNCONSCIOUS / FAINTING (NEAR)	1
STRANDED MOTORIST	1
PURSUIT	1
STROKE	1
ABUSE/ABANDONMENT/NEGLECT	1
LOCK OUT	1
UNCONSCIOUS / FAINTING	1
SUICIDAL PERSON	1
OVERDOSE/POISONING(INGESTION)	1
FIRE INVESTIGATION	1
CIVIL STANDBY	1
CARDIAC / RESPIRATORY ARREST	1
ELECTRICAL FIRE -	1
LINE DOWN	1



Moniteau County Emergency Dispatch

Monthly Report - Call Type Totals - Tipton Police Department



Call Type	Total
TRAFFIC STOP	23
FOLLOW UP	21
MESSAGE	13
CHECK WELL BEING -	11
DRIVING VIOLATION	10
SUSPICIOUS ACTIVITY	7
VEHICLE CHECK	6
ASSIST OTHER AGENCY -	5
CIVIL ISSUE	5
THEFT -	5
ORDINANCE VIOLATION -	4
ASSIST CITIZEN	4
LOCK OUT	4
LOST/FOUND PROPERTY	4
HARASSMENT/THREAT -	4
OTHER LAW	3
ANIMAL COMPLAINT	3
911 HANG UP/OPEN LINE -	2
DOMESTIC -	2
SICK PERSON	2
DRUG ACTIVITY	2
TRAFFIC CRASH -	2
ALARM -	2
BREATHING PROBLEMS	2

Call Type	Total
BUILDING CHECK -	1
FALL	1
MEDICAL EMERGENCY	1
UNCONSCIOUS / FAINTING	1
ASSAULT -	1
EXTRA PATROL	1
CHILD CUSTODY	1
FIRE INVESTIGATION	1
TRAFFIC HAZARD -	1
HEMORRHAGE	1
PROPERTY DAMAGE -	1
EMRG PT TRX FACILITY/CLINIC	1
MISSING PERSON -	1
NATURAL COVER FIRE -	1



Moniteau County Emergency Dispatch

Monthly Report - Call Type Totals - Jamestown Police Department



Call Type	Total
TRAFFIC STOP	5
TRESPASSING -	1
SUSPECTED COVID-19 CASE	1

Call Type	Total
-----------	-------



Moniteau County Emergency Dispatch

Monthly Report - Call Type Totals - California Fire Department



Call Type	Total
CHEST PAIN	7
BREATHING PROBLEMS	4
TRAFFIC CRASH -	4
STRUCTURE FIRE -	2
STROKE	2
ALLERGIC REACTION/BITE/STING	2
FALL	1
CARDIAC / RESPIRATORY ARREST	1
LIFT ASSIST	1
UNCONSCIOUS / FAINTING (NEAR)	1
ELECTRICAL FIRE -	1
MEDICAL EMERGENCY	1
TRAFFIC STOP	1
SEIZURES/CONVULSIONS	1
SICK PERSON	1
LINE DOWN	1

Call Type	Total
-----------	-------



Moniteau County Emergency Dispatch

Monthly Report - Call Type Totals - California Rural Fire Protection District



Call Type	Total
TRAFFIC CRASH -	7
STRUCTURE FIRE -	2
CHEST PAIN	2
ALARM -	2
SICK PERSON	1
FIRE INVESTIGATION	1
FOLLOW UP	1
NATURAL COVER FIRE -	1
OVERDOSE/POISONING(INGESTION)	1
MUTUAL AID	1

Call Type	Total
-----------	-------



Moniteau County Emergency Dispatch

Monthly Report - Call Type Totals - Jamestown Rural Fire Protection District



Call Type	Total
SICK PERSON	2
NATURAL COVER FIRE -	2
BACK PAIN	1
INVESTIGATION	1
THEFT -	1
BREATHING PROBLEMS	1
LIFT ASSIST	1
LINE DOWN	1
ALLERGIC REACTION/BITE/STING	1
CHEST PAIN	1
STRUCTURE FIRE -	1
ELECTROCUTION	1
ALARM -	1
FIRE INVESTIGATION	1

Call Type	Total
-----------	-------



Moniteau County Emergency Dispatch

Monthly Report - Call Type Totals - Tipton Fire Department



Call Type	Total
TRAFFIC CRASH -	7
CHEST PAIN	3
BREATHING PROBLEMS	2
NATURAL COVER FIRE -	2
FIRE INVESTIGATION	2
MEDICAL EMERGENCY	1
LOST/FOUND PROPERTY	1
FALL	1
SUSPECTED COVID-19 CASE	1
HEMORRHAGE	1
UNCONSCIOUS / FAINTING	1
LIFT ASSIST	1
LINE DOWN	1

Call Type	Total
-----------	-------



Moniteau County Emergency Dispatch

Monthly Report - Call Type Totals - Fortuna Fire District



Call Type	Total
TRAFFIC CRASH -	7
MEDICAL EMERGENCY	3
LIFT ASSIST	2
NATURAL COVER FIRE -	2
FALL	2
BREATHING PROBLEMS	1
LINE DOWN	1
DRIVING VIOLATION	1
STROKE	1
FIRE INVESTIGATION	1
ALLERGIC REACTION/BITE/STING	1
HEART PROBLEMS	1

Call Type	Total
-----------	-------



Moniteau County Emergency Dispatch

Monthly Report - Call Type Totals - Moreau Fire Protection District



Call Type	Total
NATURAL COVER FIRE -	2
FIRE INVESTIGATION	2

Call Type	Total
-----------	-------



Moniteau County Emergency Dispatch

Monthly Report - Call Type Totals - Mid-MO Ambulance



Call Type	Total
SICK PERSON	26
CHEST PAIN	15
BREATHING PROBLEMS	13
EMRG PT TRX FACILITY/CLINIC	11
TRAFFIC CRASH -	10
SUSPECTED COVID-19 CASE	8
FALL	6
CHECK WELL BEING -	5
LIFT ASSIST	5
MEDICAL EMERGENCY	5
DOMESTIC -	5
TRAUMATIC INJURIES	4
SUICIDAL PERSON	4
UNCONSCIOUS / FAINTING (NEAR)	4
ALARM -	3
ALLERGIC REACTION/BITE/STING	3
STROKE	3
SEIZURES/CONVULSIONS	2
UNCONSCIOUS / FAINTING	2
HARASSMENT/THREAT -	2
ABDOMINAL PAIN/PROBLEMS	2
TRANSFER	2
DISTURBANCE -	2
BACK PAIN	2
STRUCTURE FIRE -	2
HEART PROBLEMS	2
HEMORRHAGE	2
ELECTROCUTION	1
UNCONTROLLABLE JUVENILE	1
CARDIAC / RESPIRATORY ARREST	1
ASSIST OTHER AGENCY -	1
WEAPONS OFFENSE	1
OVERDOSE/POISONING(INGESTION)	1
PSYCHIATRIC	1

Call Type	Total
Monthly EMS Responses of suspected or confirmed COVID-19 cases	19