

## Polycom

- NOTE: You have to set this configuration via the phone; this cannot be done via the Web UI;
- Press the [Menu] button, navigate to [Settings] then [Advanced]
- Type in the password, the factory default is '456'. Once the device is on VOIPx3, the password will be updated. Please ask our support team for assistance.
- Navigate to Admin Settings> Network Configuration> Provisioning Server...
- Change option: "Server Type" to HTTP
- Change option: "Server Address" to http://sipcfg.io/cfg/
- Exit and Save, the phone should reboot

**NOTE:** Once the phone has made a connection with the VOIPx3 provisioning server, you can add an override to login to the view the GUI again.

## How to factory reset a Polycom phone:

When initializing, press the cancel button.

Hold 1, 3, 5 and 7 keys while its booting.

You must know the password (its the MAC address) to reset it again back to manufacture default value of '456'.

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1			Provisioning Server			
- 8						
- 61			Server	Туре	HTTP <b>v</b>	
- 84			Server	Address	sipcfg.io/cfg	1
			Server	User		
			Server	Password		P
			File Tra	nsmit Tries	3	
VIEWS			Retry V	Vait (s)	1	
Mic	Microbrowser		Tag SN	to UA	🔘 Enable	Disable
Logging		DHCP Menu				
Арр	olications					
Audio Codec Priority Audio Codec Profiles			Note: * Fields may require phone reboot/restart.			
Pro	visioning Serve					