

### To enable call forward from a Yealink IP phone:

- 1. Press Menu->Call Features->Call Forward
- 2. Press  $(\P)$  or  $(\P)$  to select the desired forwarding type, and then press the **Enter** soft key
- 3. Depending on your selection:

#### • If you select Always Forward:

- a. Press (◀) or (▶), or the **Switch** soft key to select **Enabled** from the **Always Forward** field.
- b. Enter the destination number you want to forward all incoming calls to in the Forward To field.
- c. (Optional.) Enter the always forward on code or off code respectively in the On Code or Off Code field.



#### If you select Busy Forward:

- a. Press  $(\P)$  or (P), or the **Switch** soft key to select **Enabled** from the **Busy Forward** field.
- b. Enter the destination number you want to forward all incoming calls to in the **Forward To** field.
- c. (Optional.) Enter the always forward on code or off code respectively in the On Code or Off Code field.



#### If you select No Answer Forward:

- a. Press ( ) or ( ), or the **Switch** soft key to select **Enabled** from the **No Answer Forward** field.
- b. Enter the destination number you want to forward unanswered incoming calls to the Forward To field.
- c. Press ( ) or ( ), or the **Switch** soft key to select the ring time to wait before forwarding from the **After Ring Time** field. The default ring time is 12 seconds.
- d. (Optional) Enter the no answer forward on code or off code respectively in the **On Code** or **Off Code** field.



4. Press the **Save** soft key to accept the change or the **Back** soft key to cancel. The icon on the idle screen indicates the call forward is enabled.

# **Dynamic Forwarding**

## To forward an incoming call to another party:

- **1.** When the phone is ringing, press the **Forward** soft key.
- 2. Enter the number you want to forward the incoming call to.



3. Press ok, #send, or the **Send** soft key.

The LCD screen prompts a call forward message.