

Code of conduct for parents and carers

Note: Where we refer to 'parents' we mean parents and carers inclusively. The term 'children' or 'child' describes any person under the age of 18.

As a parent of a child taking part in our club or activity, we'd like you to:

The essentials

- talk to us if you have any concerns about any part of your child's involvement - we want to hear from you
- maintain a good relationship with your child's coach
- make sure your child wears appropriate protective kit
- complete all consent, contact and medical forms and update us straight away if anything changes
- make sure your child has the right kit for the session as well as enough drink

Behaviour

- try and learn about your child's membership of NKA and what it
 means to them, take the time to talk to your child about what you
 both want to achieve and remember that children get a wide range
 of benefits from participating in sport, like making friends, getting
 exercise and developing skills.
- listen when your child says they don't want to do something
- be positive and think about how the way you react and behave effects not just your child but other children too
- lead by example when it comes to positive behaviour and let other parents take their cues from you, as well as from us
- use social media responsibly when talking about what goes on at our club, by behaving in the same way online as you would in person

• talk to your child about embracing good etiquette and sportsmanship encourage your child to play by the rules

As a parent, we understand you have the right to:

- be informed of problems or concerns relating to your child
- know what happens if there's an accident or injury, be informed if your child is injured and see records of any accidents
- have your consent sought for anything outside of our initial consent form
- have any concerns about any aspect of your child's welfare listened to and responded to

We expect all parents to follow the behaviours set out in this code. If any parent behaves in a way which contradicts any of the points set out above, we'll address the problem straight away with the parent and aim to resolve the issue.

Persistent concerns or breaches may result in parents being asked not to attend training sessions if their attendance is considered a risk to the welfare and enjoyment of other participants.

Continued issues and repeated breaches of this code may result in us regrettably asking your child to leave the activity, event or club permanently, something we never want to do.