



## **Terms and Conditions (2 Pages)**

### **Fees & Membership**

- New students will receive one free session and then a regular monthly payment (£32 – Once A Week Training £40 – Unlimited Training) must be made by bank transfer/Standing Order Mandate.
- Monthly payments must be made each month consistently and cannot be changed/alterd. Students who fail to pay consistently per month will be charged on a 'per lesson' basis.
- Membership fees cannot be paid on a pro rata basis for planned or unplanned absences of members. In event of a student being unable to train for a period of time, they can opt to pay a per lesson (£10 per lesson) but this must be agreed in advance.
- In the event of club closures ie Christmas Closure and Summer Closure, the monthly payment must not be altered or cancelled. Students are free to make up any missed lessons at any other venues to gain full use of their membership.
- Should monthly payments be missed, any costs incurred by NKA will be payable by the student. The payment process must be completed again.
- NKA can refuse payments by cash or cheque.
- All payments must be made by bank transfer, stating the students name as payment reference.
- By prior agreement with NKA fees can be paid on a pay as you go basis. (£10 per session)
- All charges for training, private tuition (including PTs via block booking), grading, licences etc are non-transferable and non-refundable. Should you stop training it is your responsibility to contact NKA and cancel your subscription.
- Any refunds, in exceptional circumstances, that are made will be down to the discretion of NKA.
- All NKA fees and conditions are subject to change without notice.
- Failure to pay for any service provided by NKA can result in removal from the club and legal proceedings to regain owed funds.

### **Training & Members**

- All grading students must have a karate suit, bearing the NKA badge.
- All NKA members are welcome to train at any NKA class suitable for the age and grade.
- All members must have an up to date JKS England licence and membership.

## **Safety & Protection of Members**

- Students should not arrive at a venue more than 15 minutes before a training session. Under no circumstances are students permitted to be left at a training venue before NKA staff are present. Students must be collected promptly when the class finishes.
- Parents and carers are not required to stay during classes however Students under the age of 15 must be accompanied to a venue by an adult. Students may travel to a venue without an adult at the sole discretion of the adult with parental responsibility. NKA accept no responsibility outside of the class.

## **Zero Tolerance Policy**

- Our Instructors/Staff have the right to carry out their work without violence, abuse or harassment. Any behaviour verbal or physical, which causes staff to feel uncomfortable, embarrassed or threatened, is totally unacceptable. This includes aggression or threats made in person, over the telephone or in written communication.
- Instructors/Staff of NKA have the final say when it comes to decisions regarding the club and its students.
- NKA reserve the right to remove any member/parent from the club. In the case that a student/parent is removed from the club NKA will not refund any payments made to NKA/JKS.

**Failure to comply with any or all terms and conditions may result in a student's removal from the club.**