



Client Onboarding Questionnaire

Redwood Cleaning Service, LLC
Humboldt County, CA
707.223.3387

1. CLIENT DETAILS

- Full Name: _____
- Address: _____
- Email: _____
- Phone Number: _____
- Preferred Contact Method: ☐ Phone ☐ Email ☐ Text

2. PROPERTY INFORMATION

- Type of Property:
☐ Apartment ☐ House ☐ Office ☐ Airbnb ☐ Other: _____
- Square Footage (approx): _____ sq ft
- # of Bedrooms: _____
- # of Bathrooms: _____
- Additional Rooms:
☐ Office ☐ Laundry Room ☐ Basement ☐ Other: _____

- Do you have pets?
☐ No ☐ Yes – How many? _____
- Do you smoke inside?
☐ Yes ☐ No

3. CLEANING PREFERENCES

Cleaning Frequency:

- ☐ One-Time ☐ Weekly ☐ Bi-Weekly ☐ Monthly ☐ As Needed

Preferred Cleaning Days/Times:

4. PRODUCT & SUPPLY PREFERENCES

Do you prefer:

- ☐ Regular cleaning products
- ☐ Eco-friendly / non-toxic products
- ☐ Fragrance-free
- ☐ No preference

Should we use our own supplies?

- ☐ Yes ☐ No – I provide them

5. ACCESS & ENTRY INFO

How will we access the property?

- ☐ You'll be home
- ☐ Key under mat / lockbox
- ☐ Code: _____
- ☐ Other: _____